

CHAPTER 7: PREVENTION PROGRAM (PROGRAM 3)

Many of you will need to do little that is new to comply with the Program 3 prevention program, because you already have the OSHA PSM program in place. Whether you're building on the PSM standard or creating a new program, keep these things in mind.

- ◆ EPA and OSHA have different legal authority — EPA for offsite consequences, OSHA for on-site consequences. If you are already complying with the PSM standard, your process hazard analysis (PHA) team will have to consider whether new hazards could affect the public or the environment offsite. For example, protection measures that are suitable for workers (e.g., venting releases to the outdoors) may be the very kind of thing that imperils the public.
- ◆ Integrate the elements of your prevention program. You must ensure that a change in any single element of your program leads to a review of other elements to identify any effect caused by the change.
- ◆ Most importantly, make accident prevention an institution at your site. Like the entire risk management program, a prevention program is more than a collection of written documents. It is a way to make safe operations and accident prevention the way you do business everyday.

7.1 PROGRAM 3 PREVENTION PROGRAM AND OSHA PSM

The Program 3 prevention program includes the requirements of the OSHA PSM standard. Whenever we could, EPA used OSHA's language verbatim. However, there were a few terms that EPA had to change to reflect the differences between its authority and OSHA's. For example, OSHA regulates to protect workers; EPA's responsibility is to protect public health and safety and the environment. Therefore, an "owner or operator" subject to EPA's rule must investigate any catastrophic release "that presents imminent and substantial endangerment to public health and the environment," but an OSHA "employer" would focus its concerns on the workplace. To clarify these distinctions, we deleted specific references to workplace impacts and "safety and health" contained in OSHA's PSM standards. We also used different dates and references where appropriate. Exhibit 7-1 compares terms in EPA's rule with their counterparts in the OSHA PSM standard.

EXHIBIT 7-1 COMPARABLE EPA AND OSHA TERMS

OSHA TERM	EPA TERM
Highly hazardous substance	Regulated substance
Employer	Owner or operator
Facility	Stationary source
Standard	Rule or part

There are twelve elements in the Program 3 prevention program. Each element corresponds with a section of subpart D of part 68. Exhibit 7-2 sets out each of the twelve elements, the corresponding section numbers, and OSHA references. Two OSHA elements are not included. Emergency response is dealt with separately in part 68; the OSHA trade secrets requirement (provision of trade secret information to employees) is beyond EPA's statutory authority.

EXHIBIT 7-2
SUMMARY OF PROGRAM 3 PREVENTION PROGRAM
(40 CFR PART 68, SUBPART D)

SECTION	TITLE	OSHA PSM REFERENCE
§ 68.65	Process Safety Information	PSM standard § 1910.119(d).
§ 68.67	Process Hazard Analysis (PHA)	PSM standard § 1910.119(e).
§ 68.69	Operating Procedures	PSM standard § 1910.119(f).
§ 68.71	Training	PSM standard § 1910.119(g).
§ 68.73	Mechanical Integrity	PSM standard § 1910.119(j).
§ 68.75	Management of Change	PSM standard § 1910.119(l).
§ 68.77	Pre-Startup Review	PSM standard § 1910.119(i).
§ 68.79	Compliance Audits	PSM standard § 1910.119(o).
§ 68.81	Incident Investigation	PSM standard § 1910.119(m).
§ 68.83	Employee Participation	PSM standard § 1910.119(c).
§ 68.85	Hot Work Permit	PSM standard § 1910.119(k).
§ 68.87	Contractors	PSM standard § 1910.119(h).

OSHA provided guidance on PSM in non-mandatory appendix C to the standard. OSHA has reprinted this appendix as PSM Guidelines for Compliance (OSHA 3133). The OSHA guidance is reproduced, reordered to track part 68, in Appendix D. The remainder of this chapter briefly outlines the major requirements and provides a discussion of any differences between EPA and OSHA. In some cases, further guidance is provided on the meaning of specific terms. For more detailed guidance regarding PSM requirements, you should refer to the OSHA guidance in Appendix D.

Qs &As**IMPLEMENTATION AND PROGRAM LEVEL**

Q. My process is a series of storage and process vessels, connected by piping, containing several regulated substances, with a few co-located tanks of other substances. Do I have to implement one prevention program to cover all aspects of the process even if different operators, different process chemistry, and different hazards are involved in various parts of the process?

A. You should implement the program in the way that makes sense to you. For a complex process such as yours, you may need to divide the process into sections (e.g., production units for particular products, storage units) for the PHA and compliance audits, to keep the analyses manageable. Operating and maintenance procedures (and the training in these procedures) should be developed for operating units; combining procedures for different types of units into a single document may make them harder to use; training operators in procedures they do not need would waste time and perhaps confuse operators. You may want to collect and store process safety information by individual units to make it easier to use. Other parts of the program (contractors, employee participation, procedures for pre-startup, management of change, and hot work) are likely to be common to all parts of the process. In your RMP, you will report a single prevention program for each covered process, whether you divide up the process or not.

Q. I have a tank with 1,000,000 pounds of toluene diisocyanate (TDI), which is covered under the RMP rule, but not under OSHA PSM. Considered by itself, the TDI would be Program 2 for EPA. The tank, however, is close to equipment that has chlorine above the applicable threshold and is subject to OSHA PSM and Program 3. Should the TDI tank be considered part of the same process as the equipment containing the chlorine? How does this affect the program level?

A. If a release event involving one regulated substance, such as a fire, explosion, collapse or collision, could also involve the release of another regulated substance or interfere with mitigation of such a release, then both substances, and their associated vessels and equipment are considered part of a single process. When you do your PHA for the process, you must evaluate whether a release event involving the TDI tank could have such effects on the chlorine, or whether a release event involving the chlorine could affect the TDI tank. If a single release event could involve both the TDI and chlorine, then both are subject to both OSHA PSM and Program 3.

7.2 PROCESS SAFETY INFORMATION (§68.65)

Exhibit 7-3 briefly summarizes the process safety information requirements.

EXHIBIT 7-3 PROCESS SAFETY INFORMATION REQUIREMENTS

For chemicals, you must complete information on:	For process technology, you must provide:	For equipment in the process, you must include information on:
<ul style="list-style-type: none"> ✓ Toxicity ✓ Permissible exposure limits ✓ Physical data ✓ Reactivity ✓ Corrosivity ✓ Thermal & chemical stability ✓ Hazardous effects of inadvertent mixing of materials that could foreseeably occur 	<ul style="list-style-type: none"> ✓ A block flow diagram or simplified process flow diagram ✓ Information on process chemistry ✓ Maximum intended inventory of the EPA-regulated chemical ✓ Safe upper & lower limits for such items as temperature, pressure, flows, or composition ✓ An evaluation of the consequences of deviation 	<ul style="list-style-type: none"> ✓ Materials of construction ✓ Piping & instrument diagrams (P&IDs) ✓ Electrical classification ✓ Relief system design & design basis ✓ Ventilation system design ✓ Design codes & standards employed ✓ Safety systems ✓ Material and energy balances for processes built after June 21, 1999

WHERE TO GO FOR MORE INFORMATION

Diagrams. You may find it useful to consult Appendix B of OSHA's PSM final rule (for example block flow and process flow diagrams), computer software programs that do P&IDs or other diagrams.

Guidance and Reports. Various engineering societies issue technical reports relating to process design. Other sources you may find useful include:

- ◆ *Guidelines for Process Safety Documentation*, Center for Chemical Process Safety of the American Institute of Chemical Engineers 1995.
- ◆ *Emergency Relief System Design Using DIERS Technology*, American Institute of Chemical Engineers, 1992.
- ◆ *Emergency Relief Systems for Runaway Chemical Reactions and Storage Vessels: A Summary of Multiphase Flow Methods*, American Institute of Chemical Engineers, 1986.
- ◆ *Guidelines for Pressure Relief and Emergency Handling Systems*, Center for Chemical Process Safety of the American Institute of Chemical Engineers, 1998.
- ◆ *Loss Prevention in the Process Industries*, Volumes I, II, and III, Frank P. Lees, Butterworths: London 1996.

Qs & As
PROCESS SAFETY INFORMATION

Q. What does “materials of construction” apply to and how do I find this information?

A. You must document the materials of construction for all process equipment in a covered process. For example, you need to know the materials of construction for process vessels, storage vessels, piping, hoses, valves, and flanges. Equipment specifications should provide this information.

Q. What does “electrical classification” mean?

A. Equipment and wiring for locations where fire and explosion hazards may exist must meet requirements based on the hazards. Each room, section, or area must be considered separately. Equipment should be marked to show Class, Group, and operating temperature or temperature range. You must determine the appropriate classification for each area and ensure that the equipment used is suitable for that classification. The equipment covered includes transformers, capacitors, motors, instruments, relays, wiring, switches, fuses, generators, lighting, alarms, remote controls, communication, and grounding. Electrical classification will be included in equipment specifications.

Q. What does “relief system design basis” mean?

A. Relief systems include, but are not limited to, relief valves, relief headers, relief drums, and rupture disks. Design basis means documenting how the loads and sizes of the relief system, as well as inlet and outlet sizes, were determined. This includes a description of overpressure scenarios considered, the scenario that creates the largest load to be relieved, the assumptions used, and if the device meets a certain code. Relief devices on pressure vessels must conform to ASME codes. Industry codes (e.g., API RP 520) also provide guidance on scenarios that should be considered and on equations for sizing of devices. Scenarios you may need to consider include fire, blocked flow, control valve failure, overheating, power outage, tube rupture, and cooling water failure. For two-phase flow, you should review AIChE publications from the Design Institute for Emergency Relief Systems (DIERS).

Q. What do I have to do for material and energy balances?

A. For new processes, you must document both material and energy inputs and outputs of a process. For example, you would document the quantity of a regulated substance added to the process, the quantity consumed during the process, and the quantity that remains in the output. This requirement will not generally apply to storage processes.

7.3 PROCESS HAZARD ANALYSIS (§68.67)

Exhibit 7-4 provides a summary of the requirements for process hazard analyses (PHAs).

EXHIBIT 7-4 PROCESS HAZARD ANALYSIS REQUIREMENTS

The PHA must cover::	Techniques must be one or more of:	Other requirements:
<ul style="list-style-type: none"> ✓ Hazards of the process ✓ Identification of previous, potentially catastrophic incidents ✓ Engineering and administrative controls applicable to the hazards ✓ Consequence of failure of controls ✓ Siting ✓ Human factors ✓ Qualitative evaluation of health and safety impacts of control failure 	<ul style="list-style-type: none"> ✓ What If ✓ Checklist ✓ What If/Checklist ✓ Hazard and Operability Study (HAZOP) ✓ Failure Mode and Effects Analysis (FMEA) ✓ Fault Tree Analysis ✓ Appropriate equivalent methodology 	<ul style="list-style-type: none"> ✓ Analysis must be done by a team, one member of which has experience with the process, one member of which is knowledgeable about the PHA technique ✓ A system must be developed for addressing the team's recommendations and documenting resolution and corrective actions taken ✓ The PHA must be updated at least once every five years ✓ PHAs and documentation of actions must be kept for the life of the process

EPA/OSHA DIFFERENCES

If your Program 3 process is also subject to OSHA PSM, you can use the PHA conducted for OSHA PSM compliance as your initial process hazard analysis for EPA purposes, provided you conducted your initial OSHA PHA prior to May 26, 1997 (the date by which all initial OSHA PHAs must have been completed). In such cases, you can also update and revalidate your PHA on OSHA's schedule, but your update should consider offsite impacts. Likewise, any initial PHA performed after May 26, 1997 must consider offsite impacts in order for it to satisfy EPA's requirements (see below).

Offsite impacts. You should consider offsite impacts when you conduct a PHA under EPA's rule (except for an initial PHA where you are using the PHA conducted for OSHA PSM). If you are in the Program 3 prevention program because you must comply with the PSM standard, you may not have fully considered offsite consequences because the focus of PSM is worker protection. Practically speaking, there should be few instances where the scenarios considered for OSHA fail to address offsite impacts. A well-done PHA should identify all failure scenarios that could lead to significant exposure of workers, the public, or the environment. The only issue that may require further consideration for Part 68 purposes is whether any

protection measures that are adequate for worker safety are inadequate for public and environmental safety.

Consider two circumstances — one where OSHA's PSM standard and EPA's risk management program rule lead to the same result, and another where protecting workers could mean endangering the public and the environment. For flammables, any scenario that could affect the public almost certainly would have the potential to affect workers; measures taken to protect your employees likely will protect the public and the environment. For toxics under PSM, however, you may plan to address a loss of containment by venting toxic vapors to the outside air. In each circumstance, a PHA should define how the loss of containment could occur. However, for EPA, the PHA team should reassess venting as an appropriate mitigation measure.

REJECTING TEAM RECOMMENDATIONS

You may not always agree with your PHA team's recommendations and may wish to reject a recommendation. OSHA's compliance directive CPL 2-2.45A(revised) states that you may decline a team recommendation if you can document one of the following: (1) the analysis upon which the recommendation is based contains relevant factual errors; (2) the recommendation is not necessary to protect the health of employees or contractors; (3) an alternative measure would provide a sufficient level of protection; or (4) the recommendation is infeasible. For part 68, you may also decline a recommendation if you can show that it is not necessary to protect public health and the environment.

UPDATING AND REVALIDATING YOUR PHA

For EPA and OSHA, you must update and revalidate your PHA at least once every five years. If your initial PHA was done for OSHA compliance, you may update and revalidate it every five years on the OSHA schedule, but make sure that your PHA update considers offsite impacts.

You should also update or revalidate your PHA whenever there is a new hazard or risk created by changes to your process. Such changes might include introducing a new process, process equipment, or regulated substance; altering process chemistry that results in any change to safe operating limits; or other alteration that introduces a new hazard. You might, for example, introduce a new hazard if you installed a gas pipeline next to a storage tank containing a regulated substance. Other candidates could be making changes in process constituents that increase the possibility of runaway reactions or polymerization. Or you may have made major process changes in order to comply with a revision to an industry design code or standard that you are subject to (i.e., your facility may be required to comply with revised code requirements by a state law, local law or the language in the code itself). EPA also recommends that you consider revalidating your PHA whenever adjoining processes create a hazard.

Remember that you have a general duty to prevent accidents and ensure safety at your source, which may require you to take steps beyond those specified in the risk management program rule.

Q & A “REVISING” A PHA

Q. The rule states that I have to update my RMP whenever I revise a PHA. What constitutes a revised PHA? Every time I go through management of change procedures I make a notation in the PHA file for the process, but would that constitute a revised PHA if the change did not affect the validity of the PHA?

A. All changes (except replacement in kind) are subject to the management of change of procedures. When processes undergo minor changes (e.g., minor rerouting of a piping run), information is typically added to a PHA file to reflect the change, even though the validity of the PHA is not affected by the modification. These minor changes and the addition of information about the change to the PHA file are not considered a 'revision' of the PHA under the part 68. Major changes that invalidate a PHA, leading you to 'update' or 'revalidate' the PHA so that it accurately reflects the hazards of the process, are considered a revision of the PHA under part 68.

WHERE TO GO FOR MORE INFORMATION

Appendix 7-A of this chapter provides a summary of each of the techniques, a description of the types of processes for which they may be appropriate, and estimates about the time and staff required for each.

Part 68 and OSHA PSM require that whichever technique or techniques you use, you must have at least one person on the PHA team who is trained in the use of the technique. Training on such techniques is available from a number of professional organizations as well as private companies. You may have staff members who are capable of providing this training as well. Many trade associations publish detailed guidance on methods for conducting a process hazard analysis. You might find the following documents useful.

- ◆ *Guidelines for Hazard Evaluation Procedures, 2nd Ed. with Worked Examples*, Center for Chemical Process Safety of the American Institute of Chemical Engineers 1992.
- ◆ *Evaluating Process Safety in the Chemical Industry*, Chemical Manufacturers Association.
- ◆ *Loss Prevention in the Process Industries*, Volumes I, II, and III, Frank P. Lees, Butterworths: London 1996.
- ◆ *Management of Process Hazards (RP 750)*, American Petroleum Institute.
- ◆ *Risk-Based Decision Making (Publication 16288)*, American Petroleum Institute.

Qs & As
OFFSITE CONSEQUENCES

Q. What does EPA mean by “consider offsite consequences”? Do we have to do an environmental impact assessment (EIA)?

A. EPA does not expect you to do an EIA. Potential consequences to the public and the environment are already analyzed in the offsite consequence analysis. In the PHA, EPA only expects you to identify any failure scenarios that could lead to public exposures and to examine whether your strategies are adequate to reduce the risk of such exposures.

Q. If I need to revise a PHA to consider offsite consequences, when do I have to do that?

A. In general, for a PHA originally completed to meet the requirements of OSHA PSM that did not consider offsite consequences, you should revise the PHA to consider offsite consequences when you update that PHA. Any PHA for an RMP- covered process completed or updated after August 19, 1996, when part 68 was effective, should examine offsite consequences.

7.4 OPERATING PROCEDURES (§68.69)

Exhibit 7-5 summarizes what your operating procedures must address. Operating procedures must be readily accessible to workers who operate or maintain the process. You must review operating procedures as often as necessary to assure that they reflect current practices and any changes to the process or facility. You must certify annually that the operating procedures are current and accurate.

EXHIBIT 7-5 OPERATING PROCEDURES REQUIREMENTS

Steps for each operating phase	Operating limits	Safety & health considerations	Safety systems & their functions
<ul style="list-style-type: none"> ✓ Initial startup ✓ Normal operations ✓ Temporary operations ✓ Emergency shutdown ✓ Emergency operations ✓ Normal shutdown ✓ Startup following a turnaround or emergency shutdown ✓ Lockout/tagout ✓ Confined space entry ✓ Opening process equipment or piping ✓ Entrance into the facility 	<ul style="list-style-type: none"> ✓ Consequences of deviations ✓ Steps to avoid, correct deviations 	<ul style="list-style-type: none"> ✓ Chemical properties & hazards ✓ Precautions for preventing chemical exposure ✓ Control measures for exposure ✓ QC for raw materials and chemical inventory ✓ Special or unique hazards 	<ul style="list-style-type: none"> ✓ Address whatever is applicable

WHERE TO GO FOR MORE INFORMATION

Chapter 7 of this document provides descriptions of each operating phase and when these phases may not apply to certain operations.

- ◆ *Guidelines for Process Safety Fundamentals for General Plant Operations*, Center for Chemical Process Safety of the American Institute of Chemical Engineers 1995.
- ◆ *Guidelines for Safe Process Operations and Maintenance*, Center for Chemical Process Safety of the American Institute of Chemical Engineers 1995.
- ◆ *Guidelines for Writing Effective Operating and Maintenance Procedures*, Center for Chemical Process Safety of the American Institute of Chemical Engineers 1996.

7.5 TRAINING (§68.71)

You are required to train new operators on the operating procedures and cover health and safety hazards, emergency operations, and safe work practices applicable to the employee's tasks. At least every three years you must provide refresher training (you must consult with employees involved in operating the process to determine the appropriate frequency). Finally, you are required to determine that each operator has received and understood the training and keep a record for each employee with the date of the training and the method used to verify that the employee understood the training.

WHERE TO GO FOR MORE INFORMATION

- ◆ *Guidelines for Process Safety Fundamentals for General Plant Operations*, Center for Chemical Process Safety of the American Institute of Chemical Engineers 1995.
- ◆ *Guidelines for Technical Planning for On-Site Emergencies*, Center for Chemical Process Safety of the American Institute of Chemical Engineers 1995.
- ◆ *Federally Mandated Training and Information (Publication 12000)*, American Petroleum Institute.

7.6 MECHANICAL INTEGRITY (§68.73)

You must have a mechanical integrity program for pressure vessels and storage tanks, piping systems, relief and vent systems and devices, emergency shutdown systems, controls, and pumps. Exhibit 7-6 briefly summarizes the other requirements for your mechanical integrity program.

WHERE TO GO FOR MORE INFORMATION

Guidance and Reports. Other sources of guidance and reports you may find useful include:

- ◆ *Guidelines for Process Equipment Reliability Data with Data Tables*, Center for Chemical Process Safety of the American Institute of Chemical Engineers 1989.
- ◆ *Guidelines for Process Safety Documentation*, Center for Chemical Process Safety of the American Institute of Chemical Engineers 1995.
- ◆ *Pressure Vessel Inspection Code: Maintenance Inspection, Rating, Repair, and Alteration (API 510)*, American Petroleum Institute.
- ◆ *Tank Inspection, Repair, Alteration, and Reconstruction (Std 653)*, American Petroleum Institute.

EXHIBIT 7-6 MECHANICAL INTEGRITY CHART

<u>Written procedures</u>	<u>Training</u>	<u>Inspection & testing</u>	<u>Equipment deficiencies</u>	<u>Quality assurance</u>
<ul style="list-style-type: none"> ✓ Establish & implement written procedures to maintain the integrity of process equipment. 	<ul style="list-style-type: none"> ✓ Train process maintenance employees in an overview of the process and its hazards. ✓ Make sure this training covers the procedures applicable to safe job performance. 	<ul style="list-style-type: none"> ✓ Inspect & test process equipment. ✓ Use recognized and generally accepted good engineering practices. ✓ Follow a schedule that matches the manufacturer's recommendations or more frequently if prior operating experience indicates is necessary. ✓ Document each inspection & test with: Date, inspector name, equipment ID, test or inspection performed, results. 	<ul style="list-style-type: none"> ✓ Correct equipment deficiencies before further use of process equipment or whenever necessary to ensure safety. 	<ul style="list-style-type: none"> ✓ Establish a QA program for new construction & equipment, newly installed equipment, maintenance materials, and spare parts & equipment.

7.7 MANAGEMENT OF CHANGE (§68.75)

Exhibits 7-7 briefly summarizes EPA's MOC requirements.

WHERE TO GO FOR MORE INFORMATION

- ◆ *Management of Change in Chemical Plants: Learning from Case Histories*, Center for Chemical Process Safety of the American Institute of Chemical Engineers 1993.
- ◆ *Plant Guidelines for Technical Management of Chemical Process Safety*, Center for Chemical Process Safety of the American Institute of Chemical Engineers 1992.
- ◆ *Management of Process Hazards (RP 750)*, American Petroleum Institute.

EXHIBIT 7-7 MANAGEMENT OF CHANGE REQUIREMENTS

MOC procedures must address:	Employees affected by the change must:	Update process safety information if:	Update operating procedures if:
<ul style="list-style-type: none"> ✓ Technical basis for the change ✓ Impact on safety and health ✓ Modifications to operating procedures ✓ Necessary time period for the change ✓ Authorization requirements for proposed change 	<ul style="list-style-type: none"> ✓ Be informed of the change before startup ✓ Trained in the change before startup 	<ul style="list-style-type: none"> ✓ A change covered by MOC procedures results in a change in any PSI required under EPA's rule (see § 67.65) 	<ul style="list-style-type: none"> ✓ A change covered by MOC procedures results in a change in any operating procedure required under EPA's rule (see § 67.69)

7.8 PRE-STARTUP REVIEW (§68.77)

You must conduct your pre-startup safety review for new stationary sources or modified stationary sources when the modification is significant enough to require a change in safety information. You must conduct your pre-startup review before you introduce a regulated substance to a process, and you must address the items listed in Exhibit 7-8.

EXHIBIT 7-8 PRE-STARTUP REVIEW REQUIREMENTS

<u>Design Specifications</u>	<u>Adequate Procedures</u>	<u>PHA/MOC</u>	<u>Training</u>
✓ Confirm that new or modified construction and equipment meet design specifications.	✓ Ensure that procedures for safety, operating, maintenance, and emergencies are adequate and in place.	Perform a PHA and resolve or implement any recommendations for new process. Meet management of change requirements for modified process.	✓ Confirm that each employee involved in the process has been trained completely.

7.9 COMPLIANCE AUDITS (§68.79)

You must conduct an audit of the process to evaluate compliance with the prevention program requirements at least once every three years. At least one person involved in the audit must be knowledgeable about the process. You must develop a report of the findings and document appropriate responses to each finding and document that deficiencies have been addressed. The two most recent audit reports must be kept on-site.

WHERE TO GO FOR MORE INFORMATION

- ◆ *Guidelines for Auditing Process Safety Management Systems*, Center for Chemical Process Safety of the American Institute of Chemical Engineers 1993.

7.10 INCIDENT INVESTIGATION (§68.81)

Exhibit 7-9 briefly summarizes the steps you must take for investigating incidents.

EXHIBIT 7-9 INCIDENT INVESTIGATION REQUIREMENTS

✓ Initiate an investigation promptly.	Begin investigating no later than 48 hours following the incident.
✓ Establish a knowledgeable investigation team.	Establish an investigation team to gather the facts, analyze the event, and develop the how and why of what went wrong. At least one team member must have knowledge of the process involved. Consider adding other workers in the process area where the incident occurred. Their knowledge will be significant and should give you the fullest insight into the incident. Ideally, employees who may serve as investigation team members should be trained in investigation techniques before an incident occurs.
✓ Summarize the investigation in a report.	Among other things, the report must identify the factors contributing to the incident. Remember that identifying the root cause may be more important than identifying the initiating event. The report must also include any recommendations for corrective actions. Remember that the purpose of the report is to help management take corrective action.
✓ Address the team's findings and recommendations.	Establish a system to address promptly and resolve the incident report findings and recommendations; document resolutions and corrective actions.
✓ Review the report with your staff and contractors.	You must share the report - its findings and recommendations - with affected workers whose job tasks are relevant to the incident.
✓ Retain the report.	Keep incident investigation reports for five years.

You must investigate each incident which resulted in, or could have resulted in, a "catastrophic release of a regulated substance." A catastrophic release is one that "presents an imminent and substantial endangerment to public health and the environment." Although the rule requires you to investigate only those incidents which resulted in, or could reasonably have resulted in, a catastrophic release, EPA encourages you to investigate all accidental releases. Investigating minor accidents or near misses can help you identify problems that could result in major releases if left unaddressed.

WHERE TO GO FOR MORE INFORMATION

- ◆ *Guidelines for Investigating Chemical Process Incidents*, Center for Chemical Process Safety of the American Institute of Chemical Engineers 1992.
- ◆ *Guide for Fire and Explosion Investigations (NFPA 921)*, National Fire Protection Association.

7.11 EMPLOYEE PARTICIPATION (§68.83)

The rule requires you to consult with your employees and their representatives on the conduct and development of process hazards analyses and other required process safety management elements. Exhibit 7-10 briefly summarizes what you must do.

EXHIBIT 7-10 EMPLOYEE PARTICIPATION REQUIREMENTS

✓ Write a plan.	Develop a written plan of action regarding how you will implement employee participation.
✓ Consult with employees.	Consult your employees and their representatives regarding conducting and developing PHAs and other elements of process safety management in the risk management program rule.
✓ Provide access to information.	Ensure that your employees and their representatives have access to PHAs and all other information required to be developed under the rule.

7.12 HOT WORK PERMITS (§68.85)

Exhibit 7-11 briefly summarizes how to meet the hot work permit requirement.

EXHIBIT 7-11 HOT WORK PERMITS REQUIREMENTS

✓ Issue a hot work permit.	You must issue this permit for hot work conducted on or near a covered process.
✓ Implement fire prevention and protection.	You must ensure that the fire prevention and protection requirements in 29 CFR 1910.252(a) are implemented before the hot work begins. The permit must document this.
✓ Indicate the appropriate dates.	The permit should indicate the dates authorized for hot work.
✓ Identify the work.	The permit must identify the object on which hot work is to be performed.
✓ Maintain the permit on file.	You must keep the permit on file until workers have completed the hot work operations.

WHERE TO GO FOR MORE INFORMATION

- ◆ *Standard for Fire Prevention in Use of Cutting and Welding Processes* (NFPA 518), National Fire Protection Association.
- ◆ *Standard for Welding, Cutting and Brazing*, 29 CFR 1910 Subpart Q.

7.13 CONTRACTORS (§68.87)

Exhibit 7-12 summarizes both yours and the contractors' responsibilities where contractors perform maintenance or repair, turnaround, major renovation, or specialty work on or adjacent to a covered process.

EXHIBIT 7-12 CONTRACTORS CHART

You must...	Your contractor must...
<p>✓ Check safety performance. When selecting a contractor, you must obtain and evaluate information regarding the safety performance of the contractor.</p> <p>✓ Provide safety and hazards information. You must inform the contractor of potential fire, explosion, or toxic release hazards; and of your emergency response activities as they relate to the contractor's work and the process.</p> <p>✓ Ensure safe practices. You must ensure that you have safe work practices to control the entrance, presence, and exit of contract employees in covered process areas.</p> <p>✓ Verify that the contractor acts responsibly. You must verify that the contractor is fulfilling its responsibilities.</p>	<p>✓ Ensure training for its employees. The contractor must train its employees to ensure that they perform their jobs safely and in accordance with your source's safety procedures.</p> <p>✓ Ensure its employees know process hazards and applicable emergency actions. The contractor must assure that contract employees are aware of hazards and emergency procedures relating to the employees' work.</p> <p>✓ Document training. The contractor must prepare a record documenting and verifying adequate employee training.</p> <p>✓ Ensure its employees are following your safety procedures.</p> <p>✓ Inform you of hazards. The contractor must tell you of any unique hazards presented by its work or of any hazards it finds during performance.</p>

EPA/OSHA DIFFERENCES

EPA has no authority to require that you maintain an occupational injury and illness log for contract employees. Be aware, however, that OSHA does have this authority, and that the PSM standard includes this requirement. (See 29 CFR 1910.119(h)(2)(vi)).

WHERE TO GO FOR MORE INFORMATION

- ◆ *Contractor and Client Relations to Assure Process Safety*, Center for Chemical Process Safety of the American Institute of Chemical Engineers 1996.
- ◆ *API/CMA Managers Guide to Implementing a Contractor Safety Program* (RP 2221), American Petroleum Institute.
- ◆ *Improving Owner and Contractor Safety Performance* (RP 2220), American Petroleum Institute.

APPENDIX 7-A PHA TECHNIQUES

This appendix provides descriptions of each of the PHA techniques listed in the OSHA PSM standard and in EPA's RMP rule at § 68.67. These descriptions include information on what each technique is, which types of processes they may be appropriate for, what their limitations are, and what level of effort is typically associated with each. This information is based on *Guidelines for Hazard Evaluation Procedures*, 2nd Ed., published by AIChE/CCPS. If you are interested in more detailed discussion and worked examples, you should refer to the AIChE/CCPS volume.

Neither the information below nor the full AIChE/CCPS volume will provide you with enough information to conduct a PHA. The rule requires that your PHA team include at least one person trained in the technique you use. Training in PHA techniques is available from a number of organizations. If you must conduct multiple PHAs, you are likely to need to update your PHAs frequently, or you have a complex process that will take several weeks to analyze, you may want to consider training one or more of your employees. If you have a single process that is unlikely to change more than once every five years, you may find it more cost-effective to hire a trained PHA leader.

DESCRIPTIONS OF TECHNIQUES

CHECKLISTS

Checklists are primarily used for processes that are covered by standards, codes, and industry practices — for example, storage tanks designed to ASME standards, ammonia handling covered by OSHA (29 CFR 1910.111), propane facilities subject to NFPA-58. Checklists are easy to use and can help familiarize new staff with the process equipment. AIChE/CCPS states that checklists are a highly cost-effective way to identify customarily recognized hazards. Checklists are dependent on the experience of the people who develop them; if the checklist is not complete, the analysis may not identify hazardous situations.

Checklists are created by taking the applicable standards and practices and using them to generate a list of questions that seek to identify any differences or deficiencies. If a checklist for a process does not exist, an experienced person must develop one based on standards, practices, and facility or equipment experience. A completed checklist usually provides "yes," "no," "not applicable," and "need more information" answers to each item. A checklist analysis involves touring the process area and comparing equipment to the list.

AIChE/CCPS estimates that for a small or simple system a checklist will take 2 to 4 hours to prepare, 4 to 8 hours to evaluate the process, and 4 to 8 hours to document the results. For larger or more complex processes, a checklist will take 1 to 3 days to prepare, 3 to 5 days to evaluate, and 2 to 4 days to document.

WHAT-IF

A What-If is a brainstorming approach in which a group of people familiar with the process ask questions about possible deviations or failures. These questions may be framed as What-If, as in "What if the pump fails?" or may be expressions of more general concern, as in "I worry about contamination during unloading." A scribe or recorder takes down all of the questions on flip charts or a computer. The questions are then divided into specific areas of investigation, usually related to consequences of interest. Each area is then addressed by one or more team members.

What-If analyses are intended to identify hazards, hazardous situations, or accident scenarios. The team of experienced people identifies accident scenarios, consequences, and existing safeguards, then suggest possible risk reduction alternatives. The method can be used to examine deviations from design, construction, modification, or operating intent. It requires a basic understanding of the process and an ability to combine possible deviations from design intent with outcomes. AIChE describes this as a powerful procedure if the staff are experienced; "otherwise, the results are likely to be incomplete."

A What-If usually reviews the entire process, from the introduction of the chemicals to the end. The analysis may focus on particular consequences of concern. AIChE provides the following example of a What-If question: "What if the raw material is the wrong concentration?" The team would then try to determine how the process would respond: "If the concentration of acid were doubled, the reaction could not be controlled and a rapid exotherm would result." The team might then recommend steps to prevent feeding wrong concentrations or to stop the feed if the reaction could not be controlled.

A What-If of simple systems can be done by one or two people; a more complex process requires a larger team and longer meetings. AIChE/CCPS estimates that for a small or simple system a What-If analysis will take 4 to 8 hours to prepare, 1 to 3 days to evaluate the process, and 1 to 2 days to document the results. For larger or more complex processes, a What-If will take 1 to 3 days to prepare, 4 to 7 days to evaluate, and 4 to 7 days to document.

WHAT-IF/CHECKLIST

A What-If/Checklist combines the creative, brainstorming aspects of the What-If with the systematic approach of the Checklist. The combination of techniques can compensate for the weaknesses of each. The What-If part of the process can help the team identify hazards and accident scenarios that are beyond the experience of the team members. The checklist provides a more detailed systematic approach that can fill in gaps in the brainstorming process. The technique is generally used to identify the most common hazards that exist in a process. AIChE states that it is often the first PHA conducted on a process, with subsequent analyses using more detailed approaches.

The purpose of a What-If/Checklist is to identify hazards and the general types of accidents that could occur, evaluate qualitatively the effects of the effects, and determine whether safeguards are adequate. Usually the What-If brainstorming precedes the use of the checklist, although the order can be reversed.

The technique usually is performed by a team experienced in the design, operation, and maintenance of the process. The number of people required depends on the complexity of the process. AIChE/CCPS estimates that for a small or simple system a What-If/Checklist analysis will take 6 to 12 hours to prepare, 6 to 12 hours to evaluate the process, and 4 to 8 hours to document the results. For larger or more complex processes, a What-If/Checklist will take 1 to 3 days to prepare, 4 to 7 days to evaluate, and 1 to 3 weeks to document.

HAZOP

The Hazard and Operability Analysis (HAZOP) was originally developed to identify both hazards and operability problems at chemical process plants, particularly for processes using technologies with which the plant was not familiar. The technique has been found to be useful for existing processes as well. A HAZOP requires an interdisciplinary team and an experienced team leader.

The purpose of a HAZOP is to review a process or operation systematically to identify whether process deviations could lead to undesirable consequences. AIChE states that the technique can be used for continuous or batch processes and can be adapted to evaluate written procedures. It can be used at any stage in the life of a process.

HAZOPs usually require a series of meetings in which, using process drawings, the team systematically evaluates the impact of deviations. The team leader uses a fixed set of guide words and applies them to process parameters at each point in the process. Guide words include "No," "More," "Less," "Part of," "As well as," "Reverse," and "Other than." Process parameters considered include flow, pressure, temperature, level, composition, pH, frequency, and voltage. As the team applies the guide words to each process step, they record the deviation, with its causes, consequences, safeguards, and actions needed, or the need for more information to evaluate the deviation.

HAZOPs require more resources than simpler techniques. AIChE states that a simple process or a review with a narrow scope may be done by as few as three or four people, if they have the technical skills and experience. A large or complex process usually requires a team of five to seven people. AIChE/CCPS estimates that for a small or simple system a HAZOP analysis will take 8 to 12 hours to prepare, 1 to 3 days to evaluate the process, and 2 to 6 days to document the results. For larger or more complex processes, a HAZOP will take 2 to 4 days to prepare, 1 to 3 weeks to evaluate, and 2 to 6 weeks to document.

FAILURE MODE AND EFFECTS ANALYSIS (FMEA)

A Failure Mode and Effects Analysis (FMEA) evaluates the ways in which equipment fails and the system's response to the failure. The focus of the FMEA is on single equipment failures and system failures. An FMEA usually generates recommendations for increasing equipment reliability. FMEA does not examine human errors directly, but will consider the impact on equipment of human error. AIChE states that FMEA is "not efficient for identifying an exhaustive list of combinations of equipment failures that lead to accidents."

An FMEA produces a qualitative, systematic list of equipment, failure modes, and effects. The analysis can easily be updated for design or systems changes. The FMEA usually produces a table that, for each item of equipment, includes a description, a list of failure modes, the effects of each failure, safeguards that exist, and actions recommended to address the failure. For example, for pump operating normal, the failure modes would include fails to stop when required, stops when required to run, seal leaks or ruptures, and pump case leaks or ruptures. The effects would detail both the immediate effect and the impact on other equipment. Generally, when analyzing impacts, analysts assume that existing safeguards do not work, AIChE states that "more optimistic assumptions may be satisfactory as long as all equipment failure modes are analyzed on the same basis."

An FMEA requires an equipment list or P&ID, knowledge of the equipment, knowledge of the system, and responses to equipment failure. AIChE states that on average, an hour is sufficient to analyze two to four pieces of equipment. AIChE/CCPS estimates that for a small or simple system an

FMEA will take 2 to 6 hours to prepare, 1 to 3 days to evaluate the process, and 1 to 3 days to document the results. For larger or more complex processes, an FMEA will take 1 to 3 days to prepare, 1 to 3 weeks to evaluate, and 2 to 4 weeks to document.

FAULT TREE ANALYSIS (FTA)

A Fault Tree Analysis (FTA) is a deductive technique that focuses on a particular accident or main system failure and provides a method for determining causes of the event. The fault tree is a graphic that displays the combinations of equipment failures and human errors that can result in the accident. The FTA starts with the accident and identifies the immediate causes. Each immediate cause is examined to determine its causes until the basic causes of each are identified. AIChE states that the strength of FTA is its ability to identify combinations of basic equipment and human failures that can lead to an accident, allowing the analyst to focus preventive measures on significant basic causes.

AIChE states that FTA is well suited for analyses of highly redundant systems. For systems vulnerable to single failures that can lead to accidents, FMEA or HAZOP are better techniques to use. FTA is often used when another technique has identified an accident that requires more detailed analysis. The FTA looks at component failures (malfunctions that require that the component be repaired) and faults (malfunctions that will remedy themselves once the conditions change). Failures and faults are divided into three groups: primary failures and faults occur when the equipment is operating in the environment for which it was intended; secondary failures and faults occur when the system is operating outside of intended environment; and command faults and failures are malfunctions where the equipment performed as designed but the system that commanded it malfunctioned.

An FTA requires a detailed knowledge of how the plant or system works, detailed process drawings and procedures, and knowledge of component failure modes and effects. AIChE states that FTAs need well trained and experienced analysts. Although a single analyst can develop a fault tree, input and review from others is needed.

AIChE/CCPS estimates that for a small or simple system an FTA will take 1 to 3 days to prepare, 3 to 6 days for model construction, 2 to 4 days to evaluate the process, and 3 to 5 days to document the results. For larger or more complex processes, an FTA will take 4 to 6 days to prepare, 2 to 3 weeks for model constructions, 1 to 4 weeks to evaluate, and 3 to 5 weeks to document.

Other Techniques

The rule allows you to use other techniques if they are functionally equivalent. The AIChE Guidelines includes descriptions of a number of other techniques including Preliminary Hazard Review, Cause-Consequence Analysis, Event Tree Analysis, and Human Reliability Analysis. You may also develop a hybrid technique that combines features of several techniques or apply more than one technique.

Selecting a Technique

Exhibit 7A-1 is adapted from the AIChE Guidelines and indicates which techniques are appropriate for particular phases in a process's design and operation.

EXHIBIT 7A-1**APPLICABILITY OF PHA TECHNIQUES**

	Checklist	What-If	What-If- Checklist	HAZOP	FMEA	FTA
R&D		✓				
Design	✓	✓	✓			
Pilot Plant Operation	✓	✓	✓	✓	✓	✓
Detailed Engineering	✓	✓	✓	✓	✓	✓
Construction/Start-Up	✓	✓	✓			
Routine Operation	✓	✓	✓	✓	✓	✓
Modification	✓	✓	✓	✓	✓	✓
Incident Investigation		✓		✓	✓	✓
Decommissioning	✓	✓	✓			

Factors in Selecting a Technique

Type of process will affect your selection of a technique. AIChE states that most of the techniques can be used for any process, but some are better suited for certain processes than others. FMEA efficiently analyzes the hazards associated with computer and electronic systems; HAZOPs do not work as well with these. Processes or storage units designed to industry or government standards can be handled with checklists.

AIChE lists What-If, What-If/Checklist, and HAZOP as better able to handle batch processes than FTA or FMEA because the latter do not easily deal with the need to evaluate the time-dependent nature of batch operations.

Analysis of multiple failure situations is best handled by FTA. Single-failure techniques, such as HAZOP and FMEA, are not normally used to handle these although they can be extended to evaluate a few simple accident situations involving more than one event.

AIChE states that when a process has operated relatively free of accidents for a long time, the potential for high consequence events is low, and there have been few changes to invalidate the experience base, the less exhaustive techniques, such as a Checklist, can be used. When the opposite is true, the more rigorous techniques are more appropriate.

A final factor in selecting a technique is time required for various techniques. Exhibit 7A-2 summarizes AIChE's estimates of the time required for various steps. The full team is usually involved in the evaluation step; for some techniques, only the team leader and scribe are involved in the preparation and documentation steps.

EXHIBIT 7A-2**TIME AND STAFFING FOR PHA TECHNIQUES**

	Checklist	What-If	What-If Checklist	HAZOP	FMEA	FTA
Simple/Small System						
# Staff	1-2	2-3	2-3	3-4	1-2	2-3
Preparation	2-4 h	4-8 h	6-12 h	8-12 h	2-6 h	1-3 d
Modeling						3-6 d
Evaluation	4-8 h	1-3 d	6-12 h	1-3 d	1-3 d	2-4 d
Documentation	4-8 h	1-2 d	4-8 h	2-6 d	1-3 d	3-5 d
Large/Complex Process						
# Staff	1-2	3-5	3-5	5-7	2-4	2-5
Preparation	1-3 d	1-3 d	1-3 d	2-4 d	1-3 d	4-6 d
Modeling						2-3 w
Evaluation	3-5 d	4-7 d	4-7 d	1-3 w	1-3 w	1-4 w
Documentation	2-4 d	4-7 d	1-3 w	2-6 w	2-4 w	3-5 w

h = hours d = days (8 hours) w = weeks (40 hours)