



ACRES 5.0 Training

for

Job Training Cooperative Agreement Recipients

September 2013

Introduction & Agenda

➤ Presenters

- Rachel Lentz, US EPA
- Efe Jesuorobo, SRA International

➤ Agenda

- ACRES development and uses of the EPA Brownfields Program data
- How Job Training performance measure data are captured and managed in ACRES
- The entry and review process for Job Training Cooperative Agreement data
- ACRES Demonstration
- Where to go for help



How Does ACRES Help Me?

➤ Convenient

- Access your project data anywhere/anytime you have Internet access
- Electronic filing cabinet for property data

➤ Increased Efficiency / Increased Accuracy

- Contains validations to assist in entering data appropriately
- Facilitates thorough QA process
- Central source for job training performance measures

➤ Easy Tracking

- Provides the current status of data entered; transparent review process
- All submissions are saved for historical reference in the Submission Archive

How Does EPA Use the Data in ACRES?

- ACRES is the Brownfields Program system of record
- Programmatic data are primarily used to:
 - Analyze data across CAs to demonstrate and improve the success of the Brownfields Program
 - Respond to Congressional inquiries, FOIA requests, ad hoc requests, and budget-related queries
 - Track and report Program goals and accomplishments
 - Create communication and outreach materials that accurately convey Program achievements to a variety of internal and external audiences
- Brownfields Program data are highly visible – therefore data quality is very important
 - Data are shared with other online databases

Where Can I Learn About Other Job Training Grants?

➤ Information about Job Training Grants are publicly available at:

- Brownfields Grant Fact Sheet Search Tool:

http://cfpub.epa.gov/bf_factsheets/index.cfm

The screenshot shows the EPA's "Brownfields and Land Revitalization" search tool. The header includes the EPA logo and the text "U.S. ENVIRONMENTAL PROTECTION AGENCY". The main title is "Brownfields Grant Fact Sheet Search". Below the title, there are search filters on the left and a table of results on the right. The search criteria are: Grant Type(s): Assessment, Revolving Loan Fund, Cleanup; Award Year(s): 2013. The table lists 15 grant recipients with columns for Grant Recipient Name, EPA Region, State/Territory, Grant Type, and Announce Year (FY).

Brownfields and Land Revitalization

U.S. ENVIRONMENTAL PROTECTION AGENCY

Recent Additions | Contact Us Search: All EPA This Area Go

You are here: EPA Home » Brownfields and Land Revitalization » Brownfields Grant Fact Sheet Search

Brownfields Grant Fact Sheet Search

Please use the filters on the left to sort/search for specific grant fact sheets.

[Clear Filters]

Refine Your Search By:

Grant Recipient Name:

Keyword Search:

State/Territory:

Hold down the "Ctrl" key to select more than one

Select One or Many

Alabama

Alaska

American Samoa

Arizona

Grant Type:

Assessment

Revolving Loan Fund

Cleanup

Job Training

Area-Wide Planning

Multi-Purpose

ALL

Export Results to Excel

Grant Recipient Name	EPA Region	State/Territory	Grant Type	Announce Year (FY)
Alamosa County Economic Development Corporation	8	CO	Cleanup	2013
Albion Brownfield Redevelopment Authority	5	MI	Assessment	2013
Annville Institute/Jackson County Ministries	4	KY	Cleanup	2013
Anson County	4	NC	Assessment	2013
Arlington, City of	6	TX	Assessment	2013
Atlanta, City of	4	GA	Assessment	2013
Atlantic City, City of	2	NJ	Cleanup	2013
Augusta Canal Authority	4	GA	Cleanup	2013
Baltimore Development Corporation	3	MD	Assessment	2013
Bartlett Place Land, Inc.	1	MA	Cleanup	2013
Battle Creek, City of	5	MI	Assessment	2013
Beaverton, City of	10	OR	Assessment	2013
Belfast, City of	1	ME	Assessment	2013

ACRES Registration

- Registration is accessed through the ACRES Login page at <https://cfext.epa.gov/acres/>
- There is a Quick Reference Guide and an Informational Video for the registration process at <http://epa.gov/acres/>
- Once you have completed registration, you will receive a confirmation email which will provide you with your ACRES username.
- Separate accounts are not needed for each Cooperative Agreement
- If you already have an account, we will walk through the process of adding a new Cooperative Agreement during the demonstration.
- After the registration process is completed, ACRES is accessed through the same URL used to register: <https://cfext.epa.gov/acres/>

New feature!!

ACRES no longer uses CDX and you've landed directly on the ACRES Log In page. Now ACRES is even easier to access.

If you reached this page through your old CDX log in address, you were rerouted to the new address automatically. Please begin using the updated address: <https://cfext.epa.gov/acres/index.cfm>.

Add this to your favorites by pressing <CTRL> + D on your keyboard.

Please Log In

Username:

Password:

[Forgot your username or password?](#)

New to ACRES? [One Time Registration](#)



ACRES Registration

ALL FIELDS ARE REQUIRED

First Name:

Last Name:

Email Address:
format: emailid@domainname.com

Street Address:

City:

Country:

State/Province/Region:

Postal Code:

Daytime Phone Number:

EPA Contact Name:

EPA Contact's Email Address:
format: emailid@domainname.com

EPA Contact's Phone Number:
format: (xxx) xxx-xxxx

Passwords must be at least 8 characters long and contain at least one lower case letter and one number and no spaces

Password:

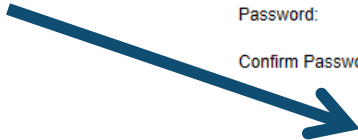
Confirm Password:

Select the Community or Application for which you are requesting access

I accept the EPA Privacy & Security Notice. Click here to read [Click](#).

Submit

Cancel



Submitting Your Job Training Data

- ACRES is the preferred method for submitting Job Training data
 - A copy of the current Job Training Reporting Form (JTRF) can be found at <http://www.epa.gov/brownfields/pubs/index.html>
- Data should be updated in ACRES as soon as there is new activity to report
- You can edit data that you entered previously

Job Training Form Updates

- The Job training form is evaluated every three years for new data fields needed and modifications to improve the work flow.
- Recently added fields include:
 - Number of Participants Entering Training
 - Number of Veterans Entering Training
 - Number of Individuals that did not Obtain Employment but are Pursuing Education (e.g., GED, college courses, etc.)
- Verification has been added to ensure that the total number of participants completing training is not greater than the number of participants entering training.
- Average hourly pay is required for reporting quarters that have participants obtaining jobs.
- Help text has been added for several of the measurement fields, including the Weighted Average Hourly Wage.

➤ Work Package

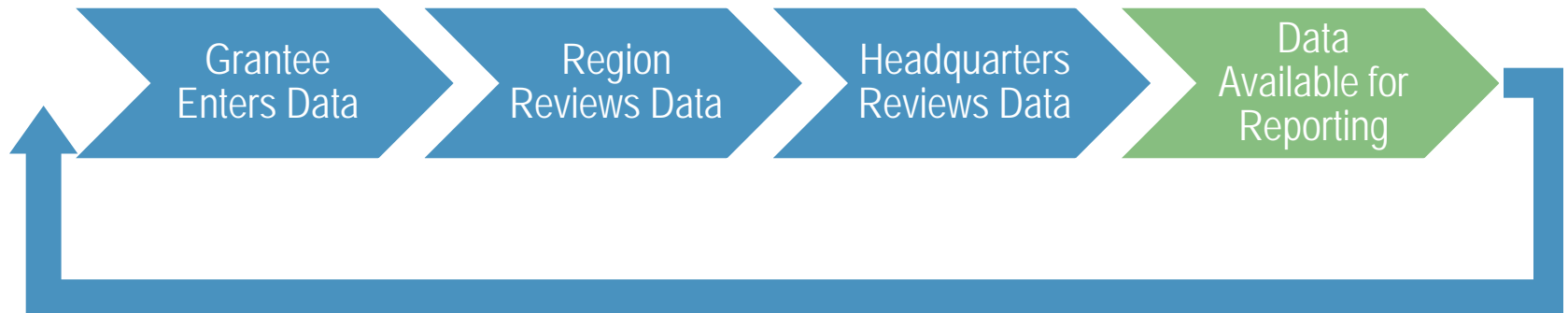
- Any set of related data that need to be entered, edited and/or approved together
- For example, all data from the Job Training Reporting Form constitute a single work package

➤ Workflow

- The series of actions and states that a work package must pass through before being completed/approved

What is the ACRES Workflow?

- The series of actions and states that a work package must pass through before being completed
- The status of a work package indicates where it is in the workflow

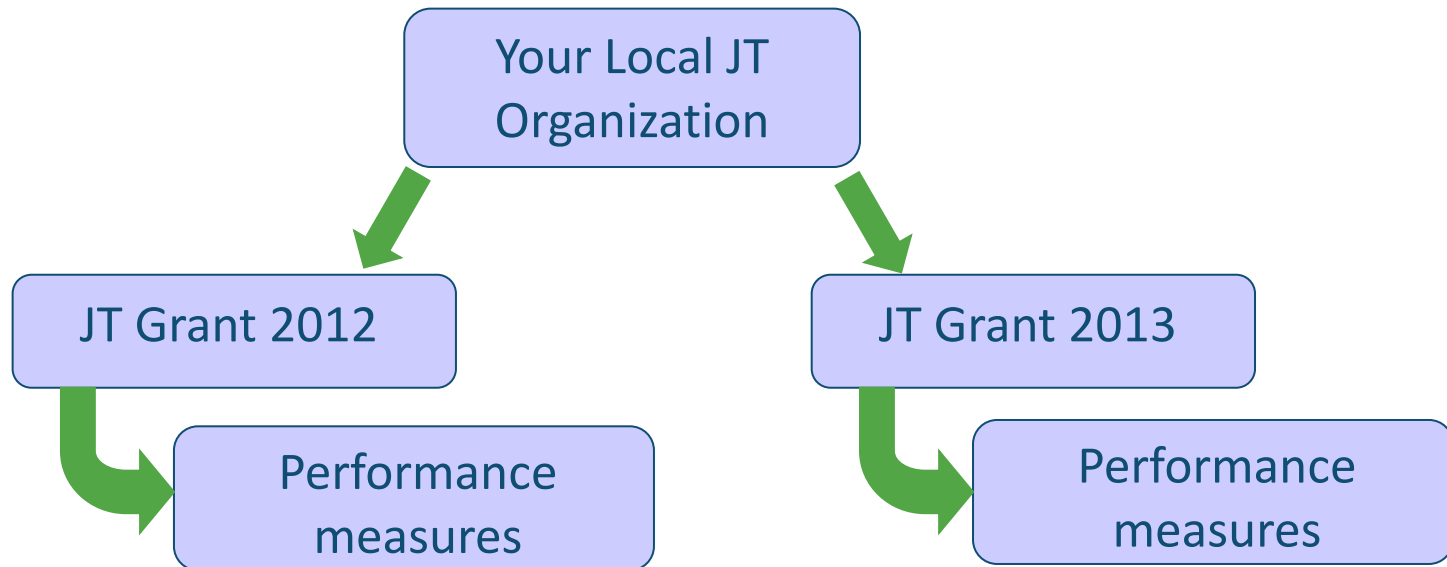


Workflow Basics

- You may begin entering data one day and finish up later in the day, week, etc.
- You will want to have submitted all of your data prior to closing out your grant
- To submit data to your EPA project officer, you must click 'REVIEW & SUBMIT' on the Review & Submit screen and after verifying the data, click 'SUBMIT DATA NOW'
 - This action will move the work package to the next status in the workflow
 - You can retrieve your work package from EPA before it is Locked for Review

Show me the Money!

- Each signed Cooperative Agreement is one grant record in ACRES that has separate activities
- Depending on where the funding for particular activities comes from, performance measure data will be entered as such:



Your ACRES Home Screen



Welcome ACRES Test JT CAR
Version 5.00.080 [Release Notes](#)
09/04/2013
[Log Out](#)

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Quick Links

- [Update My Email Preferences](#)
- [Submitting Data for More Than Ten Properties?](#)
[Download the Multi-Property Spreadsheet](#)
- [ACRES Online Training Information](#)
- [About ACRES](#)

News, Alerts & Notifications

ACRES Online Training

Online training classes are offered to ACRES users each month, for both beginners and for more experienced users. The 2013 fall schedule features:

- "JT Training" - 2 classes are being offered (Beginners and Advanced Users) at the Annual Environmental Brownfields Job Training & Development All-Grantee Meeting in Alexandria, Virginia (approx. 60 minutes). Offered Wednesday, September 18, 11:00 am – 12:00 pm (Eastern).
- "Getting Started" - a class providing instruction to new users on submitting property data (approx. 60 minutes). Offered Tuesday, September 12th and Thursday, October 10th (2 pm Eastern).
- "The Next Level" - a class providing training to Assessment, RLF, Cleanup, and Section 128(a) Recipients that are familiar with using ACRES. It trains on how to make ACRES work for you and your property scenarios and also provides answers to some commonly asked questions (approx. 90 minutes). Offered Tuesday, October 8th (2 pm Eastern).

For the full training schedule go [here](#).

My Projects My Cooperative Agreements

Open Work Packages All My Projects

To Start data entry on a project not listed, look in All My Projects.

Open Work Packages	ACRES Property ID	Shared ?	Cooperative Agreement	Action ?
Tacoma, City of (JT Home) (Submission Archive)	N/A	N/A	Tacoma, City of ● 2J 00J03901 Job Training FY09	Edits in Progress Enter Data



Email Notification Preferences

My Preferences

Email:
John_Doe@epa.gov [Change](#)

You will receive an email when the following occurs:
If a work package I submitted has been returned for clarification
If a work package I am editing has been in the same status for more than 30 days

You may elect to receive an email when the following occurs:

- If I am assigned a new cooperative agreement or work package
- If a work package I submitted has been in the same status for more than days
- If a work package I submitted has been approved
- A quarterly email with statuses and last updated dates for my properties
- Release Notes

Please send my email:

- Whenever my selections above occur
- In a daily summary email
- In a weekly summary email
- In a monthly summary email

Adding a New CA to Your Home Screen

- At the bottom of the My Cooperative Agreements tab display, click the 'Add a Cooperative Agreement to My List' button
- You will need the eight-digit CA number for the CA you are adding
 - You will be given the chance to confirm the CA or search again before it is added to your Home screen

My Projects **My Cooperative Agreements**

You are associated with the following Cooperative Agreements [?](#). Click a Cooperative Agreement name to start data entry for a project under that Cooperative Agreement.

[Boise Workforce TST](#)

[View Job Training Performance Measures](#)
State: ID **Cooperative Agreement Type:** Job Training **Cooperative Agreement #:** BF 00TST121 **Announcement Year:** FY09
Funding Type(s): Hazardous - \$200,000.00

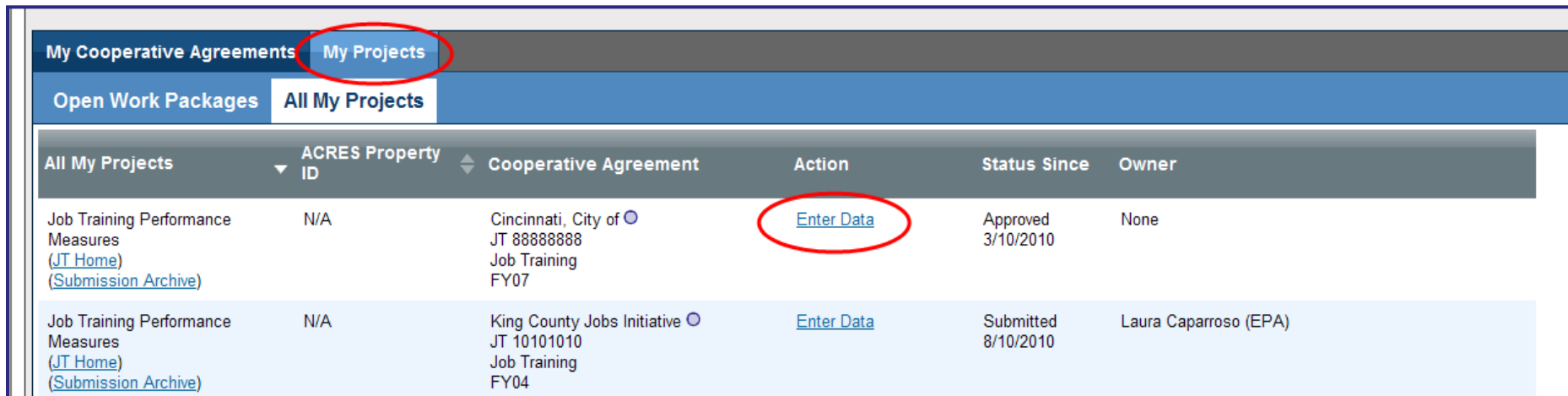
[Southern Idaho Workforce Development Group TST](#)

[View Job Training Performance Measures](#)
State: ID **Cooperative Agreement Type:** Job Training **Cooperative Agreement #:** BF 00TST127 **Announcement Year:** FY00
Funding Type(s): Hazardous - \$200,000.00

Add a Cooperative Agreement to My List

Accessing Your Projects to Enter Data


- From the My Projects tab, you can access your projects



All My Projects	ACRES Property ID	Cooperative Agreement	Action	Status Since	Owner
Job Training Performance Measures (JT Home) (Submission Archive)	N/A	Cincinnati, City of JT 88888888 Job Training FY07	Enter Data	Approved 3/10/2010	None
Job Training Performance Measures (JT Home) (Submission Archive)	N/A	King County Jobs Initiative JT 10101010 Job Training FY04	Enter Data	Submitted 8/10/2010	Laura Caparoso (EPA)

- Open Work Packages – displays a list of all work packages you currently own for data entry
 - All My Projects – displays a list of all projects with which you are associated
- To begin or resume data entry for a property – click the ‘Enter Data’ link


JT Performance Measures Home

**ACRES** ASSESSMENT, CLEANUP & REDEVELOPMENT EXCHANGE SYSTEM

Welcome Efe Jesuorobo
Version 5.00.080 [Release Notes](#)
08/28/2013 [Log Out](#)

[HOME](#) [FIND PROPERTY/COOPERATIVE AGREEMENT/TBA](#) [REPORTS](#) [ADMIN](#) [Feedback](#) [Contact Us](#)

JOB TRAINING PERFORMANCE MEASURES HOME

Profile Information Collapse All 

Long Beach, City of
Cooperative Agreement #: 2J00T31901
State: CA [View Cooperative Agreement Fact Sheet](#)
Cooperative Agreement Type: Job Training
Announcement Year: FY09

Award Date: 09/17/2009
Initial Project Period: 10/01/2009 to 10/31/2012
Current POP End Date:
Status: ● Open Cooperative Agreement [View Cooperative Agreement Profile Information](#)

Manage This Cooperative Agreement


Cooperative Agreement Comments ([View](#) | [Enter Data](#))
[Submission Archive](#)

Project Officer Contact:
Noemi Emeric-Ford
acres_test@sra.com
213-244-1821


Cooperative Agreement Contact:
No Data

Work Package Status: Approved
Enter Performance Measure Data

Please Note: Information shown is the most current in ACRES and may include draft and approved data.


Place of Performance Collapse 

The Place of Performance has not yet been identified for this Job Training Grant. Please update this information through [Manage This Cooperative Agreement](#)

Performance Measure Information Collapse 

Performance Measure	Cumulative Value
Number Participants Entering Training	90
Number Participants Completing Training	88
Number Participants Obtaining Employment	27
Average Hourly Wage of Participants Obtaining Employment	\$14.86

JT Performance Measure Data Entry Screen



ASSESSMENT, CLEANUP & REDEVELOPMENT EXCHANGE SYSTEM

Version 5.00.060 [Release Notes](#)
 08/21/2013
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JOB TRAINING REPORTING FORM

Cooperative Agreement Recipient Information Collapse

Civic Works

Cooperative Agreement #: JT96311301 EPA Form # 6200-03 (9-2006) Form Approved

State: MD OMB Number No. 2050-0192 Expires 05-31-2016

Cooperative Agreement Type: Job Training

Announcement Year: FY12

Initial Project Period:

Current POP End Date:

Status: Open Cooperative Agreement




Submission Notes

Submission notes are a temporary note to your regional representative to ask questions or share comments about this work package. When the work package is approved, the submission notes are deleted. For permanent notes, please enter [Data Documentation](#).

Performance Measure Information Collapse

Measure	Q1 (Oct-Dec)	Q2 (Jan-Mar)	Q3 (Apr-June)	Q4 (July-Sept)	Cumulative
Number Participants Entering Training ?	Q1	Q2	Q3	Q4	
FY 2013	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	0
FY 2012	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	0
				<i>Cumulative</i>	0
Number of Veterans Entering Training	Q1	Q2	Q3	Q4	
FY 2013	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	0
FY 2012	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	0

JT Performance Measure Data Entry Screen

Performance Measure Information Collapse 					
Measure	Q1 (Oct-Dec)	Q2 (Jan-Mar)	Q3 (Apr-June)	Q4 (July-Sept)	Cumulative
Number Participants Entering Training 	Q1	Q2	Q3	Q4	
FY 2013	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	0
FY 2012	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	0
				Cumulative	0
Number of Veterans Entering Training	Q1	Q2	Q3	Q4	
FY 2013	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	0
FY 2012	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	0
				Cumulative	0
Number Participants Completing Training	Q1	Q2	Q3	Q4	
FY 2013	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	0
FY 2012	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	0
				Cumulative	0
Number Participants Obtaining Employment 	Q1	Q2	Q3	Q4	
FY 2013	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	0
FY 2012	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	0
				Cumulative	0
Number of Individuals that did not Obtain Employment but are Pursuing Education (e.g., GED, college courses, etc.)	Q1	Q2	Q3	Q4	
FY 2013	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	0
FY 2012	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	0
				Cumulative	0

Submit Your Work Package

...Further down the data entry page

Leveraged Funding Details Collapse

Funding Source Name	Activity Funded	Amount
---------------------	-----------------	--------

Add or Edit a Record

Funding Source Name

Activity Funded

Amount

\$

Supplemental Performance Measure Information (Optional) Collapse

Data Documentation Collapse

If you want to provide documentation for data regarding this JT, please enter your notes below.

Notes:

[Cancel Changes](#)

Data Entry: Review

Performance Measures Collapse ☰					
Measure	Q1 (Oct-Dec)	Q2 (Jan-Mar)	Q3 (Apr-June)	Q4 (July-Sept)	Cumulative
Number Participants Entering Training ?	Q1	Q2	Q3	Q4	
FY 2013	20	10	0	0	30
FY 2012	0	0	0	0	0
FY 2011	0	0	0	0	0
FY 2010	0	0	0	0	0
FY 2009	0	0	0	0	0
				<i>Cumulative</i>	30
Number of Veterans Entering Training	Q1	Q2	Q3	Q4	
FY 2013	1	3	0	0	4
FY 2012	0	0	0	0	0
FY 2011	0	0	0	0	0
FY 2010	0	0	0	0	0
FY 2009	0	0	0	0	0
				<i>Cumulative</i>	4
Number Participants Completing Training	Q1	Q2	Q3	Q4	
FY 2013	10	5	0	0	15

Data Entry: Submission

Leveraged Funding Collapse ▾		
Funding Source Name	Activity Funded	Amount
MDC, Workforce Investment Act-DOL	Case Management, Gas/Bus Vouchers, supplies, rent, outreach & recruitment	\$6,400.00
Clover park Tech College	Staff salaries, office supplies	\$4,971.00
DOL/WIA, WA State Com Jobs, CPTC	Staff salaries and Car Repair	\$7,603.00
MDC, DOL & WIA	Case Management, Outreach, Recruitment, Rent, Supplies, Bus & Gas Vouchers.	\$8,080.00
CTED, WIA, LEAP	Case Management, Outreach, Operations	\$8,875.00
MDC, WIA, CTED & City of Tacoma-LEAP	Wages, case management, office space, utilities, travel, transportation costs, computer/supplies	\$6,650.00
Workforce Investment Act, Comm. Trade & Econ. Deve	Salaries, Benefits, Overhead	\$518.00
MDC, WIA, CTED, City of Tacoma	Case Management, Operations, office, Travel, Gas Vouchers, Supplies	\$8,550.00
DOL-WIA	Staff Salaries	\$5,609.00
		Total Funds Leveraged: \$57,256.00

Supplemental Info Collapse ▾

Notes:
In addition to the job placement numbers, 19 Graduates were/are enrolled in Continuing Education Programs and/or participated in an On-the-Job and Internship training program.

Data Documentation Collapse ▾

There is no Data Documentation for this grant.

Approvals

Cooperative Agreement Recipient Project Manager

Name:



Data Entry: Submission

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News, Alerts & Notifications

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 Online training classes are offered to ACRES users each month, for both beginners and for more experienced users. The fall schedule features:

- "Getting Started" - a class providing instruction to new users on submitting property data (approx. 60 minutes). Offered Thursday, October 11th and Tuesday, November 13th (2 pm Eastern).
- "The Next Level" - a class providing training to Assessment, RLF, Cleanup, and Section 128(a) Recipients that are familiar with using ACRES. It trains on how to make ACRES work for you and your property scenarios and also provides answers to some commonly asked questions (approx. 90 minutes). Offered Tuesday, October 9th (2 pm Eastern).
- "Job Training" - a class specifically for Job Training Grantees providing instruction on the Job Training Reporting Form and how to get the most out of ACRES (approx. 60 minutes). Offered Tuesday, October 2nd (11:00 am Eastern) in person at the Hilton Alexandria Old Town, Alexandria, VA. The class will be followed by an open session with Help Desk staff.

My Projects **My Cooperative Agreements**

Open Work Packages
All My Projects

To Start data entry on a project not listed, look in All My Projects.

Open Work Packages	ACRES Property ID	Shared ?	Cooperative Agreement	Action ?
Blackfeet Community College (JT Home) (Submission Archive)	N/A	N/A	Blackfeet Community College ● JT 97813901 Job Training FY06	Edits in Progress Enter Data
Boise Workforce TST (JT Home) (Submission Archive)	N/A	N/A	Boise Workforce TST ○ BF 00TST121 Job Training FY09	Submitted Enter Data

What Did You Learn

- Can I manage multiple grants under one account?
- When should job training data be submitted?
- What resources are available to me as a grantee?
- Who do you call if you have questions?

➤ <http://www.epa.gov/acres>

U.S. ENVIRONMENTAL PROTECTION AGENCY

Brownfields and Land Revitalization

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ACRES Information

You will need Adobe Reader to view some of the files on this page. See [EPA's PDF page](#) to learn more.

The Assessment, Cleanup and Redevelopment Exchange System (ACRES) is an online database for Brownfields Grantees to electronically submit data directly to EPA. Not all grantees have access to the ACRES system; please contact your Regional Representative with any questions.

What's New?

New! A new version of ACRES (v. 5.00.070) was released Tuesday, August 20th. Below is a summary of the changes that have been made to the system.

- [Release Notes](#)

Login to ACRES

[Go to ACRES](#)

ACRES Help

Frequently Asked Questions

- [Definitions](#)
- [General ACRES Information](#)
- [General Property Information](#)
- [Property-Specific Information](#)
- [Assessment Grants](#)
- [Cleanup Grants](#)
- [Revolving Loan Fund Grants](#)

Training & Tutorials

- Online ACRES Training is here!** See the [2013 schedule and instructions for joining a training](#).
- ACRES Training Presentation Slides
 - [Getting Started: ACRES Training for New Grantees \(May 2013\)](#) (26 pp, 1.74MB)
 - [The Next Level: ACRES Training for the Experienced Grantee \(May 2013\)](#) (20 pp, 1.08MB)

Quick Reference Guides and Informational Videos

- [ACRES Registration for New User \(PDF\)](#) (3 pp, 288K)
 - [Watch the training video](#) (.WMV format, 3.54M)
- [Accessing ACRES \(PDF\)](#) (6 pp, 652K)
 - [Watch the training video](#) (.WMV format, 9.2M)
- [Setting Email Preferences \(PDF\)](#) (4 pp, 406K)
 - [Watch the training video](#) (.WMV format, 4.84M)
- [Using Your ACRES Home Screen \(PDF\)](#) (4 pp, 288K)
 - [Watch the training video](#) (.WMV format, 19.1M)
- [Associating a CA to Your Account \(PDF\)](#) (3 pp, 331K)
 - [Watch the training video](#) (.WMV format, 4.3M)
- [Viewing and Printing CA Information \(PDF\)](#) (4 pp, 428K)
 - [Watch the training video](#) (.WMV format, 9.8M)
- [Starting Property Data Entry \(PDF\)](#) (6 pp, 508K)
 - [Watch the training video](#) (.WMV format, 12.4M)
- [Latitude, Longitude and Associated Metadata \(PDF\)](#) (10 pp, 277K)
- [Viewing and Printing Property Data \(PDF\)](#) (5 pp, 508K)
 - [Watch the training video](#) (.WMV format, 12.4M)
- [Starting JT Data Entry \(PDF\)](#) (4 pp, 587K)
 - [Watch the training video](#) (.WMV format, 7M)
- [Forgotten Log In - Resetting Your ACRES Password](#) (4 pp, 417K)
 - [Watch the training video](#) (.WMV format, 2.64M)
- [Work Package Sharing \(PDF\)](#) (3 pp, 247K)
 - [Watch the training video](#) (.WMV format, 5.68M)

Need More Help?

- For technical support, contact us at 703-284-8212 or email us at acres_help@epa.gov.
- For questions specific to your grant data, contact your EPA Regional Representative



- ACRES Help Desk
 - acres_help@epa.gov or 703-284-8212

- EPA's ACRES Web site: <http://www.epa.gov/acres>
 - Quick Reference Guides
 - Training videos
 - Training materials
 - Future training dates
 - Release notes