

## **Paperless Tracking of Non-conformances**

Patricia M. Carvajal  
San Antonio River Authority

Tracking non-conformances can be tedious. It is often difficult to properly document root cause and corrective actions in addition to assessing whether these activities have adequately addressed the issue. Even more important is documenting that these activities have taken place. If the system is paper based, it can be very complicated to keep track of what has been completed and what is still pending. A system will be demonstrated that is web based and documents all activities related to a non-conformance including documentation of root cause, corrective action(s), supervisor approvals, follow-up documentation as well as final review and closure of the non-conformance.