

# PUBLIC NOTICE (PN)



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# PN Ensures Consumers Know if there is a Problem with the Drinking Water

Notifies customers if:

- Ø The water does not meet drinking water standards
- Ø The water system failed to test its water
- Ø Immediately alerts consumers if there is a serious problem with their drinking water that may pose a risk to their health

# PUBLIC NOTICE

**Tier 1** Acute Issues

**Tier 2** TCR MCLs & GWR  
Failure to Correct  
Significant Deficiencies

**Tier 3** Monitoring Violations



# TIER 1 VIOLATIONS- Acute

- RTCR-** Any combination of a routine positive and repeat positive where one of the positives is an EC+ OR if there is an EC+ routine and the system fails to collect repeat samples
- GWR-** Any EC+ source sample
- Nitrates-** MCL violations

Tier 1 notices- typically boil orders or do not drink

Other serious situations (but aren't limited to):

- Loss of pressure within the distribution
- SWTR-** Treated surface water production for longer than 4 hours at 5.0 NTU

# **TIER 1 VIOLATIONS-Acute**

## **Give Notice:**

- } Public - within 24 hours**
- } EPA - within 24 hours**

## **Method:**

- } Radio/TV (typically for communities)**
- } Hand or direct delivery**
- } Mail**
- } Posting in conspicuous places**



# TIER 1 VIOLATIONS-Acute

- } Be sure to get the word out ASAP. Tier 1 notices are serious!
- } Posting shall continue for as long as the problem persists.
- } Do not remove a notice until you get the ok from EPA.
- } Depending on the problem, you may need to provide alternate means of water. Consider planning ahead- what would you do?

# TIER 2 VIOLATIONS

**RTCR-** Failure to conduct your:

a) Level 1 Assessment

b) Level 2 Assessment

c) Seasonal Startup

(if your system is not open year round)

**GWR-** Failure to correct significant deficiencies

# TIER 2 VIOLATIONS

## Give Notice:

- **Public - within 30 days. Repeat every 3 months if problem persists.**
- **EPA - within 24 hours**

## Method:

- **Hand or direct delivery**
- **Mail**
- **Posting in conspicuous places**





# TIER 3 VIOLATIONS:

All Monitoring Violations (i.e.-failure to monitor)

## Give Notice:


- Public - Within one year
- EPA – Within one year

## Method:

- Hand or direct delivery
- Mail
- Posting in conspicuous places



# **TIER 2 & 3 VIOLATIONS**

- } Public notices will need to be posted for at least one week.
  - } Be sure to do what works best for your system in terms of posting. You want the most visible means necessary.
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# **PUBLIC NOTICE**

## **Required Language**

### **Content:**

- 1. Type of Violation**
- 2. What the consumer should do**
- 3. What happened**
- 4. What is being done**
- 5. Give a contact consumers may call**

# **PUBLIC NOTICE**

**A copy of the necessary public notice should always be included with any violation letter.**

**If you need a copy sooner or in an emergency situation, consult our Region 8 website below for templates: <https://www.epa.gov/region8-waterops>**

# Questions?

- } We pretty much have forms for all issues.
- } You should only need to fill in the blanks to describe your particular situation in detail.

