



Smart Management for
Small Water Systems

Is Your Water System Financially Healthy? Key Financial Indicators

Big Stone Gap, Virginia
Thursday, June 16, 2016

This program is made possible under a
cooperative agreement with EPA.



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About the Environmental Finance Center Network (EFCN)

The Environmental Finance Center Network (EFCN) is a university-based organization creating innovative solutions to the difficult how-to-pay issues of environmental protection and improvement. The EFCN works with the public and private sectors to promote sustainable environmental solutions while bolstering efforts to manage costs.

The Smart Management for Small Water Systems Program

This program is offered free of charge to all who are interested. The Project Team will conduct activities in every state, territory, and the Navajo Nation. All small drinking water systems are eligible to receive free training and technical assistance.

What We Offer

Individualized technical assistance, workshops, small group support, webinars, eLearning, online tools & resources, blogs



Areas of Expertise

- Asset Management
- Energy Management Planning
- Financial Management
- Leadership Through Decision-making and Communication
- Managing Drought
- Water Loss Reduction
- Collaborating with Neighboring Communities
- Multi-funding
- Water Conservation
- Management and Finance 101
- Climate Resiliency
- Workforce Development

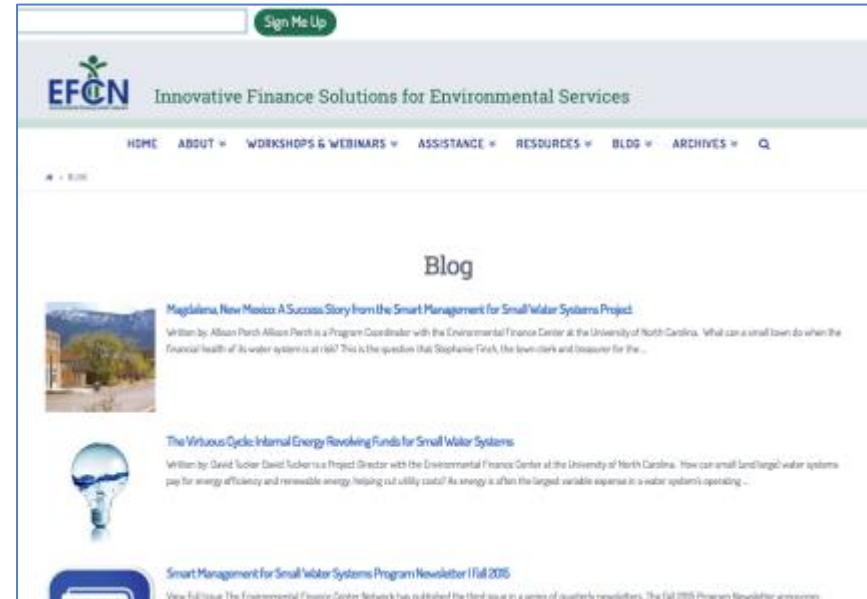
<http://efcnetwork.org>

Small Systems Blog

Learn more about water finance and management through our Small Systems Blog! Blog posts feature lessons learned from our training and technical assistance, descriptions of available tools, and small systems “success stories.”

Common Blog Topic Areas

- Asset Management
- Energy Management
- Enhancing Regulatory Compliance
- Fiscal Planning & Rate Setting
- Funding Coordination
- Managerial & Financial Leadership
- Water Loss Reduction
- Water System Collaboration



efcnetwork.org/small_systems_blog/



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- Applied Research
- Teaching and Outreach
- Program Design and Evaluation



How you pay for it matters



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Objectives

- Know how to translate data in your financial statements to indicators that assess the overall financial health of your utility fund
- Interpret the indicator values to determine the strengths and weaknesses of the utility fund



Can You Sleep at Night?

Is your system self sufficient?

Operating Ratio

Are you able to cover your debt service after paying for your day to day operations?

Debt Service Coverage Ratio

If your customers stop paying their bills, how long can you maintain operations?

Days Cash on Hand

Can your system meet its short term obligations?

Current Ratio

How much of your system's expected life has already run out?

Asset Depreciation



Whiteboard Video: Financial Benchmarking for Water Utilities

<http://www.waterrf.org/Pages/Projects.aspx?PID=4366>





Recording of a Webinar: Key Financial Indicators

<http://efcnetwork.org/events/webinar-is-your-water-system-financially-healthy-key-financial-indicators/>



Key Financial Indicators

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Quick Review of Key Financial Indicators

Operating Ratio

Current Ratio

Debt Service
Coverage Ratio

Days of Cash
on Hand

Asset Depreciation



Is your system self-sufficient?



Operating Ratio

OPERATING REVENUES



OPERATING EXPENSES



Include or
Exclude

DEPRECIATION

ANNUAL COST OF WEAR
AND TEAR ON THE SYSTEM

Read more: <http://efc.web.unc.edu/2015/02/27/operating-ratio/>



Are you able to cover your debt service after paying for your day to day operations?



Debt Service Coverage Ratio

OPERATING REVENUES – OPERATING EXPENSES
(EXCLUDING DEPRECIATION)

PRINCIPAL + INTEREST PAYMENTS
ON LONG TERM DEBT

Read more: <http://efc.web.unc.edu/2015/04/23/debt-service-coverage-ratio/>



Debt Service Coverage Ratio

OPERATING REVENUES – OPERATING EXPENSES
(EXCLUDING DEPRECIATION)

PRINCIPAL + INTEREST PAYMENTS
ON LONG TERM DEBT

> 1.2

Read more: <http://efc.web.unc.edu/2015/04/23/debt-service-coverage-ratio/>

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Can your system meet its short term obligations?



Current Ratio

**UNRESTRICTED CURRENT ASSETS
EXCLUDING INVENTORIES AND
PREPAID ITEMS**

CURRENT LIABILITIES

Read more: <http://efc.web.unc.edu/2015/10/01/key-indicator-current-ratio/>

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If your customers stop paying their bills, how long can you maintain operations?



Days Cash on Hand

UNRESTRICTED CASH AND INVESTMENTS

**OPERATING EXPENSES EXCLUDING
DEPRECIATION & AMORTIZATION / 365**

Read more: <http://efc.web.unc.edu/2015/06/24/days-cash-on-hand/>

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How much of your system's
expected life has already run out?



Asset Depreciation

$$= \frac{\textit{Accumulated Depreciation}}{\textit{Gross Plant and Equipment}}$$

Caveat: this indicator is only as accurate as your depreciation schedule, and even then historic pricing is likely to distort the results.

Where Do We Get Started?

- Local governments: audited financial statements
- Non-governments: balance sheets, shareholder reports, annual reports, etc.



BAVARIA	
STATEMENT OF NET ASSETS	
PROPRIETARY FUND	
JUNE 30, 2011	
	Water and Sewer Enterprise Fund
Assets	
Current Assets:	
Cash - operating	\$ 568,001
Accounts Receivable (Net)	60,346
Prepaid Insurance	5,856
Total Current Assets	640,203
Noncurrent Assets:	
Restricted cash	177,208
Capital assets	
Land	209,556
Buildings	22,982
Improvements other than buildings	5,873,769
Machinery and equipment	896,073
Construction in progress	1,454,079
Less: Accumulated depreciation	(2,883,225)
Deferred Charge	39,833
Total noncurrent assets	5,781,215
Total Assets	6,421,418
Liabilities	
Current Liabilities:	
Accounts Payable	21,090
Accrued Expenses	2,767
Due to Other Funds	8,176
Customer Deposits	62,625
Deferred Subsidy Revenue	460,505
Current Portion of Long Term Debt	343,811
Total Current Liabilities	899,474
Noncurrent Liabilities:	
Compensated Absences	15,605
Revenue Bonds (Net of current portion)	233,357
Notes Payable (Net of current portion)	646,833
Total Noncurrent Liabilities	895,825
Total Liabilities	1,795,299
Fund Net assets	
Invested in capital assets, net of related debt	4,355,133
Restricted for debt service	114,583
Unrestricted	163,361
Total fund net assets	\$ 4,633,077



Key Financial Indicators Exercise

Use your own audited financial statements (if available)
or use the financial statements of Bavaria from the handouts

And use the worksheet in the handout

Key Financial Indicators Exercise  

1. Operating Ratio
Operating ratio measures self-sufficiency. The revenue you get from daily operations, divided by the expenditures or expenses you make to keep operations running.
Natural Benchmark: > 1.0; higher preferred

1a.
$$\frac{\text{Operating Revenues (1)}}{\text{Operating Expenses (including depreciation) (2)}} = \text{[]}$$

1b.
$$\frac{\text{Operating Revenues (1)}}{\text{Operating Expenses (excluding depreciation) (2-3)}} = \text{[]}$$

2. Debt Service Coverage Ratio
A measure of the ability to pay debt service with operating revenue
Natural Benchmark: > 1.0, though funders often set requirements above 1.0 (usually >1.2)

2.
$$\frac{\text{Operating Revenues (1)}}{\frac{\text{Operating Expenses (2-3)} + \text{Principal \& Interest on Long-Term Debt (4)}}{\text{(excluding depreciation)}}} = \text{[]}$$



A Tale of Two Systems That Look Similar On Paper...

- **Bavaria** and **Mayberry**
- Two average small town community water systems from the same state

Note: Actual numbers from actual towns



They Serve Similar Populations

Service
Population



Service
Connections





They Have Similar Demographics

MHI



Percent Poverty





...Though Vastly Different in Financial Indicators (and In Actual Appearance)



Mayberry



Bavaria

Quick Overview of Financial Statements

MAYBERRY STATEMENT OF NET ASSETS PROPRIETARY FUNDS DECEMBER 31, 2010		BAYARIA STATEMENT OF NET ASSETS PROPRIETARY FUND JUNE 30, 2011	
ASSETS			
Current Assets			
Cash	241,130	368,061	(7)
Accounts receivable, net	14,840	60,346	(8)
Total current assets	255,970	5,856	(5)
Capital Assets			
Land and improvements	10,229	289,556	(9)
Distribution and collection systems	5,732,840	22,982	(9)
Multiple	500,344	5,873,709	(9)
Less accumulated depreciation	(12,314,334)	(896,073)	(9)
Total capital assets	4,697,539	1,454,079	(9)
Total Assets	\$ 4,953,509	(2,883,225)	(9)
LIABILITIES			
Current Liabilities			
Accounts payable	9,252	38,833	(10)
Customer deposits	44,225	5,781,214	(10)
Short-term debt	54,500	30,833	(10)
Total current liabilities	108,077	5,850,880	(10)
Noncurrent Liabilities			
Long-term debt	2,848,207	15,605	(11)
Total noncurrent liabilities	2,848,207	233,357	(11)
Total Liabilities	\$ 3,936,284	6,445,039	(11)
Net Assets	\$ 1,017,225	(889,024)	
Invested in capital assets net of related debt			
Restricted for debt service		178,289	
Total net assets		4,355,133	
Total liabilities and net assets	\$ 4,953,509	114,583	
		163,263	
		\$ 4,333,072	



Statement of Net Assets

- The assets and liabilities of the water system on the day the financial statements were prepared



Statement of Revenues, Expenses & Changes in Net Assets

- Annual operating and non-operating revenues and expenses for the water system
- Also transfers to and from the general fund



Statement of Cash Flows

- Money in and money out of the water system



Notes to Financial Statements

- Explanations, where needed, to the financial statements

Calculate the Operating Ratio

Key Financial Indicators Exercise

1. Operating Ratio
Operating ratio measures self-sufficiency. The revenue you get from daily operations, divided by the expenditures or expenses you make to keep operations running.
National Benchmark = 1.0; higher preferred

1a. $\frac{\text{Operating Revenue (O)}}{\text{Operating Expenses (including depreciation) (E)}} =$

1b. $\frac{\text{Operating Revenue (O)}}{\text{Operating Expenses (excluding depreciation) (E-)}} =$

2. Debt Service Coverage Ratio
A measure of the ability to pay debt service with operating revenue.
National Benchmark = 1.0; though lenders often set requirements above 1.0 (usually 1.2)

2. $\frac{\text{Operating Revenue (O)}}{\text{Operating Expenses (E-)} + \text{Principal \& Interest on Long-Term Debt (D)}} =$

OPERATING REVENUES

OPERATING EXPENSES

Include or Exclude
DEPRECIATION
ANNUAL COST OF WEAR AND TEAR ON THE SYSTEM

Please calculate two numbers—one including depreciation, and one excluding depreciation

Operating Ratio – Mayberry

Including Depreciation

MAYBERRY
STATEMENT OF REVENUES, EXPENSES, AND CHANGES IN NET ASSETS
PROPRIETARY FUNDS
FOR THE YEAR ENDED DECEMBER 31, 2010

	<u>Enterprise Funds</u> <u>Water and Sewer</u>	
OPERATING REVENUES		
Charges for services	\$ 444,231	
Grants	0	
Total operating revenues	<u>444,231</u>	①
OPERATING EXPENSES		
Personnel services	178,885	
Contractual services	63,898	
Other supplies and expense	126,202	③
Depreciation	<u>142,463</u>	②
Total operating expenses	<u>511,448</u>	
Operating income (loss)	<u>(67,217)</u>	



Operating Ratio – Mayberry

Including Depreciation

$$\begin{array}{r} \boxed{\$444,231} \\ \text{Operating Revenues (1)} \\ \hline \boxed{\$511,448} \\ \text{Operating Expenses (including depreciation) (2)} \end{array} = \boxed{0.87}$$

1a.

Operating Ratio – Mayberry

Excluding Depreciation

MAYBERRY
STATEMENT OF REVENUES, EXPENSES, AND CHANGES IN NET ASSETS
PROPRIETARY FUNDS
FOR THE YEAR ENDED DECEMBER 31, 2010

	<u>Enterprise Funds</u> <u>Water and Sewer</u>	
OPERATING REVENUES		
Charges for services	\$ 444,231	
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Personnel services	178,885	
Contractual services	63,898	
Other supplies and expense	126,202	- ③
Depreciation	<u>142,463</u>	- ②
Total operating expenses	<u>511,448</u>	
Operating income (loss)	<u>(67,217)</u>	

Operating Ratio – Mayberry

Excluding Depreciation

1b.



$$\frac{\$444,231}{\$368,985} = 1.20$$

Operating Revenues (1)

Operating Expenses (excluding depreciation) (2-3)

OE \$511,448
- DEP \$142,463

Calculate the Debt Service Coverage Ratio

Key Financial Indicators Exercise  

1. Operating Ratio
Operating ratio measures self-sufficiency. The revenue you get from daily operations, divided by the expenditures or expenses you make to keep operations running.
Natural Benchmark > 1.0, higher preferred

1a. $\frac{\text{Operating Revenues (2)}}{\text{Operating Expenses (including depreciation) (2)}} =$

1b. $\frac{\text{Operating Revenues (2)}}{\text{Operating Expenses (including depreciation) (2)}} =$

2. Debt Service Coverage Ratio
A measure of the ability to pay debt service with operating revenue.
Natural Benchmark > 1.0, though lenders often set requirements above 1.0 (usually 1.2)

2. $\frac{\text{Operating Revenues (2)} - \text{Operating Expenses (2-B) (including depreciation)}}{\text{Principal & Interest on Long-Term Debt (2)}} =$

OPERATING REVENUES - OPERATING EXPENSES
(EXCLUDING DEPRECIATION)

PRINCIPAL + INTEREST PAYMENTS
ON LONG TERM DEBT

Debt Service Coverage Ratio – Mayberry

MAYBERRY
STATEMENT OF CASH FLOWS
PROPRIETARY FUNDS
FOR THE YEAR ENDED DECEMBER 31, 2010

Page 1 of 2

	<u>Enterprise Funds</u> <u>Water and Sewer</u>
CASH FLOWS FROM OPERATING ACTIVITIES	
Receipts from customers	\$ 437,947
Payments to suppliers	(187,296)
Payments to employees	(178,885)
Net cash provided by operating activities	<u>71,766</u>
CASH FLOWS FROM NONCAPITAL FINANCING ACTIVITIES	
Transfers in (out)	<u>(60,000)</u>
Net cash (used) by noncapital financing activities	<u>(60,000)</u>
CASH FLOWS FROM CAPITAL AND RELATED FINANCING ACTIVITIES	
Loan proceeds	0
Purchases of capital assets	(39,841)
Principal paid on capital debt	(49,655)
Interest paid on capital debt	(35,128)
Net cash (used) by capital and related financing activities	<u>(124,624)</u>

④



Debt Service Coverage Ratio – Mayberry

OE \$511,448
- Dep \$142,463

$$\begin{array}{r}
 \boxed{\$444,231} \\
 \text{Operating Revenues (1)}
 \end{array}
 -
 \begin{array}{r}
 \boxed{\$368,985} \\
 \text{Operating Expenses (2-3)} \\
 \text{(excluding depreciation)}
 \end{array}$$

2.

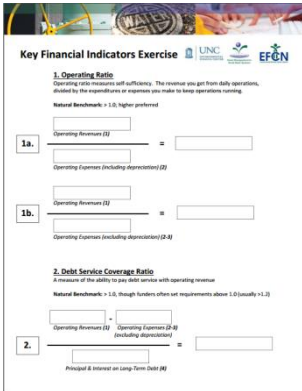
$=$ $\boxed{0.89}$

$\boxed{\$84,783}$

Principal & Interest on Long-Term Debt (4)

P \$49,655
+ I \$35,128

Calculate Days of Cash on Hand



Key Financial Indicators Exercise UNC EFCN

1. Operating Ratio
Operating ratio measures self-sufficiency. The more you get from daily operations, divided by the expenses or repairs you make to keep operations running.
Natural Benchmark > 1.0, higher preferred

1a. $\frac{\text{Operating Revenue (A)}}{\text{Operating Expenses (including depreciation) (B)}}$ =

1b. $\frac{\text{Operating Revenue (A)}}{\text{Operating Expenses (including depreciation) (B)}}$ =

2. Debt Service Coverage Ratio
A measure of the ability to pay debt service with operating revenue.
Natural Benchmark > 1.0, though lenders often set requirements above 1.0 (usually 1.2)

2. $\frac{\text{Operating Revenue (A)}}{\text{Operating Expenses (B) (including depreciation)}}$ =

Principal & Interest on Long Term Debt (B)

UNRESTRICTED CASH AND INVESTMENTS

OPERATING EXPENSES EXCLUDING
DEPRECIATION & AMORTIZATION / 365

Days of Cash on Hand – Mayberry

MAYBERRY
STATEMENT OF NET ASSETS
PROPRIETARY FUND
DECEMBER 31, 2010

Enterprise Funds
Water and Sewer

ASSETS

Current assets

Cash
Restricted cash
Receivables, net
Total current assets

107,706

176,424

41,870

326,000

Capital assets

Land and improvements
Distribution and collection systems
Buildings
Less accumulated depreciation
Total capital assets

10,229

5,732,845

503,398

(2,514,933)

3,731,539

Total Assets

\$ 4,057,539

LIABILITIES





Days of Cash on Hand – Mayberry

$$\begin{array}{r} \boxed{\$107,706} \\ \text{Unrestricted Cash \& Cash Equivalents (5)} \\ \hline \boxed{3.} \quad \frac{\boxed{\$368,985} \quad / \quad 365}{\text{Operating Expenses (excluding depreciation) (2-3)}} = \boxed{107} \end{array}$$

OE \$511,448
- Dep \$142,463

Calculate the Current Ratio

Key Financial Indicators Exercise  

1. Operating Ratio
Operating ratio measures self-sufficiency. The revenue you get from daily operations, divided by the expenditures on expenses you make to keep operations running.
Natural Benchmark > 1.0, higher preferred

1a. Operating Revenues (2) =
 Operating Expenses (including depreciation) (2)

1b. Operating Revenues (2) =
 Operating Expenses (including depreciation) (2-4)

2. Debt Service Coverage Ratio
A measure of the ability to pay debt service with operating revenue.
Natural Benchmark > 1.0, though lenders often set requirements above 1.0 usually > 1.2

2. Operating Revenues (2) Operating Expenses (2-4) (including depreciation) =
Principal & interest on long-term debt (4)

UNRESTRICTED CURRENT ASSETS
EXCLUDING INVENTORIES AND
PREPAID ITEMS

CURRENT LIABILITIES



Current Ratio – Mayberry

$$\begin{array}{r} \boxed{\$107,706} + \boxed{\$41,870} \\ \text{Unrestricted Cash \&} \\ \text{Cash Equivalents (5)} \quad \text{Receivables, net (6)} \\ \hline \boxed{4.} \quad \quad \quad = \quad \boxed{1.38} \\ \boxed{\$108,390} \\ \text{Current Liabilities (7)} \end{array}$$



Now let's do Bavaria!



Operating Ratio - Bavaria

1a.
$$\frac{\$709,972}{\$671,333} = 1.06$$

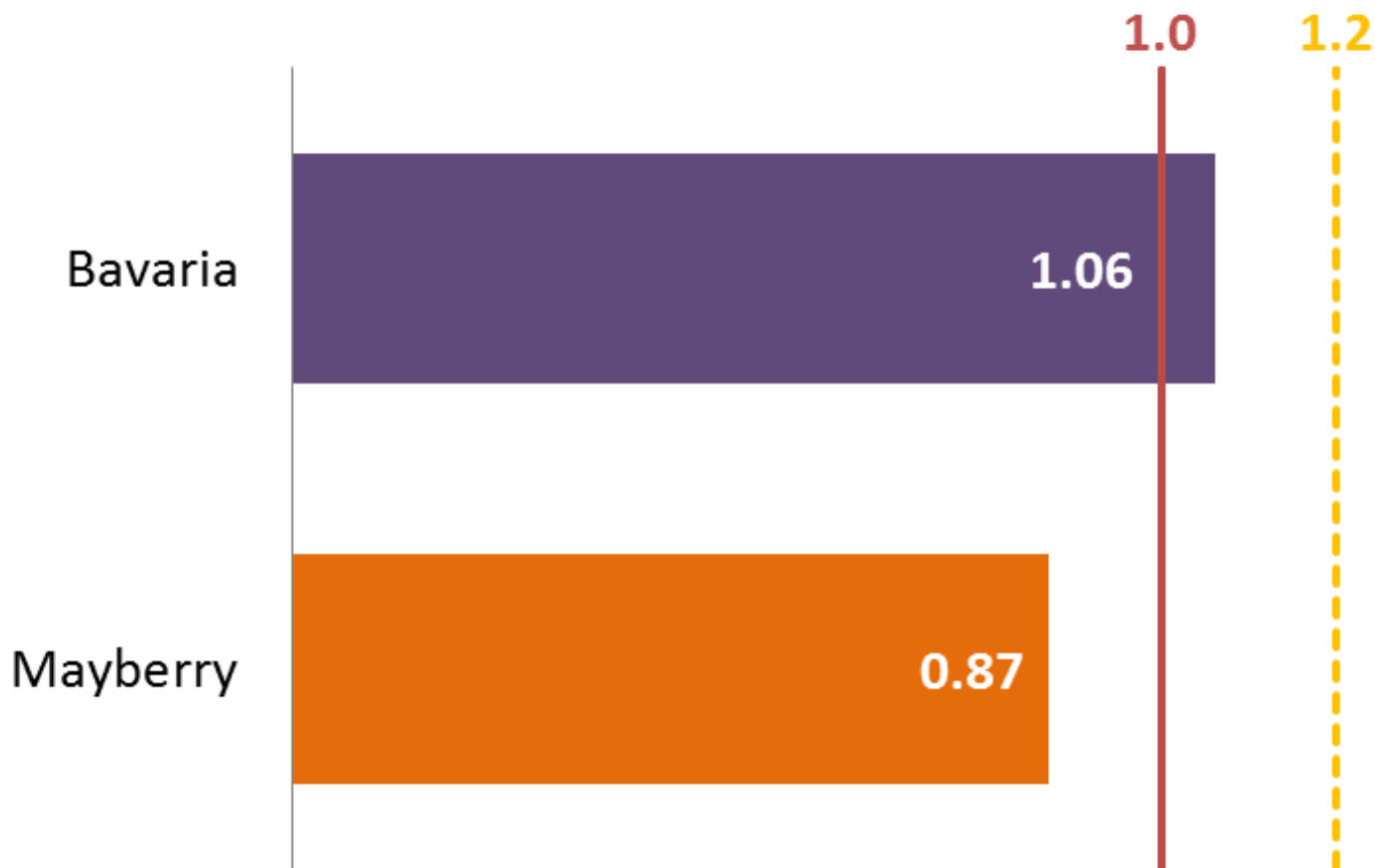
Operating Revenues (1)

Operating Expenses (including depreciation) (2)



Operating Ratio

Including Depreciation



Operating Ratio – Bavaria

Excluding Depreciation

1b.

$$\frac{\$709,972}{\$459,082} = 1.55$$

Operating Revenues (1)

Operating Expenses (excluding depreciation) (2-3)

OE \$671,333
- DEP \$212,251



Operating Ratio

Excluding Depreciation





Debt Service Coverage Ratio – Bavaria

OE \$671,333
- Dep \$212,251

$$\boxed{\$709,972} - \boxed{\$459,082}$$

Operating Revenues (1) Operating Expenses (2-3)
(excluding depreciation)

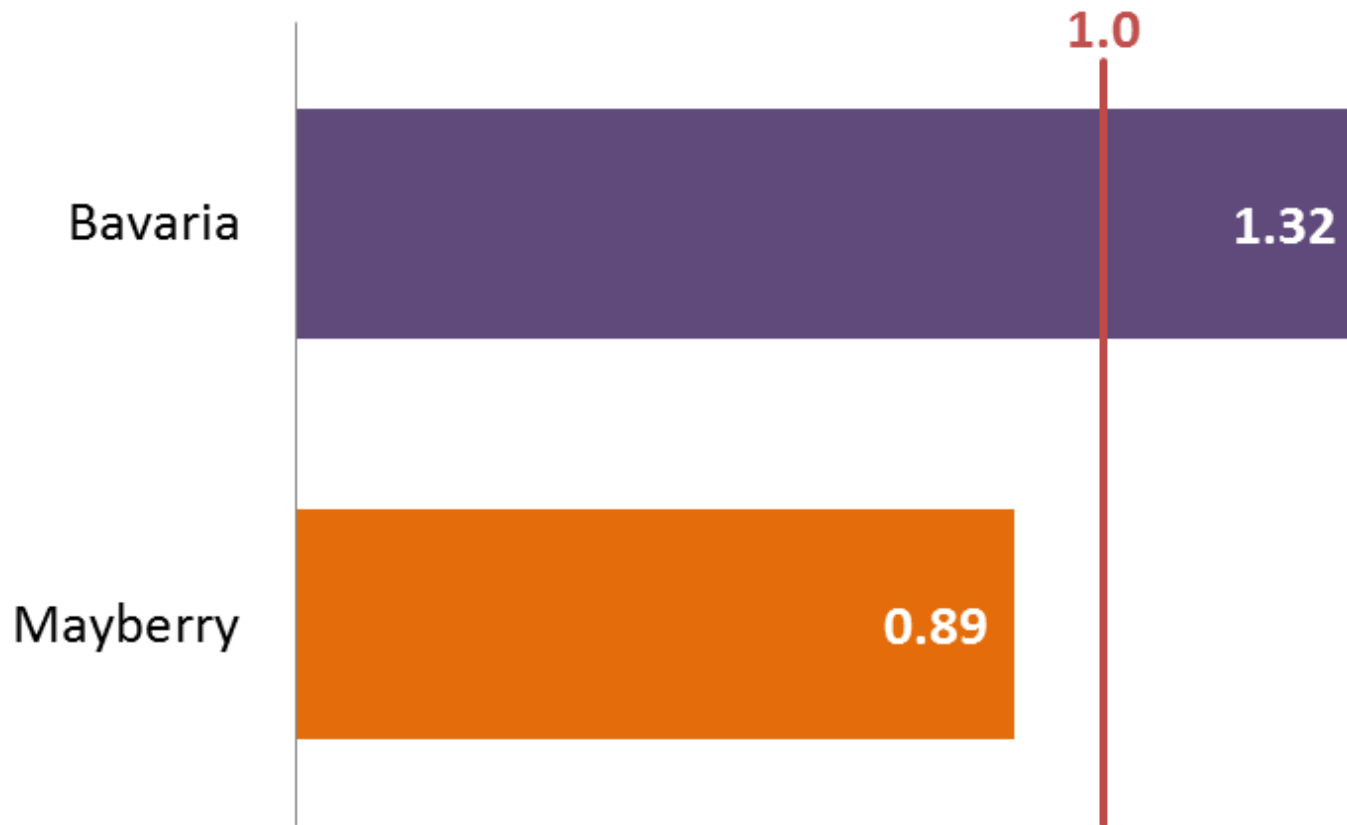
2.

$$\frac{\boxed{\$709,972} - \boxed{\$459,082}}{\boxed{\$190,633}} = \boxed{1.32}$$

Principal & Interest on Long-Term Debt (4)



Debt Service Coverage Ratio





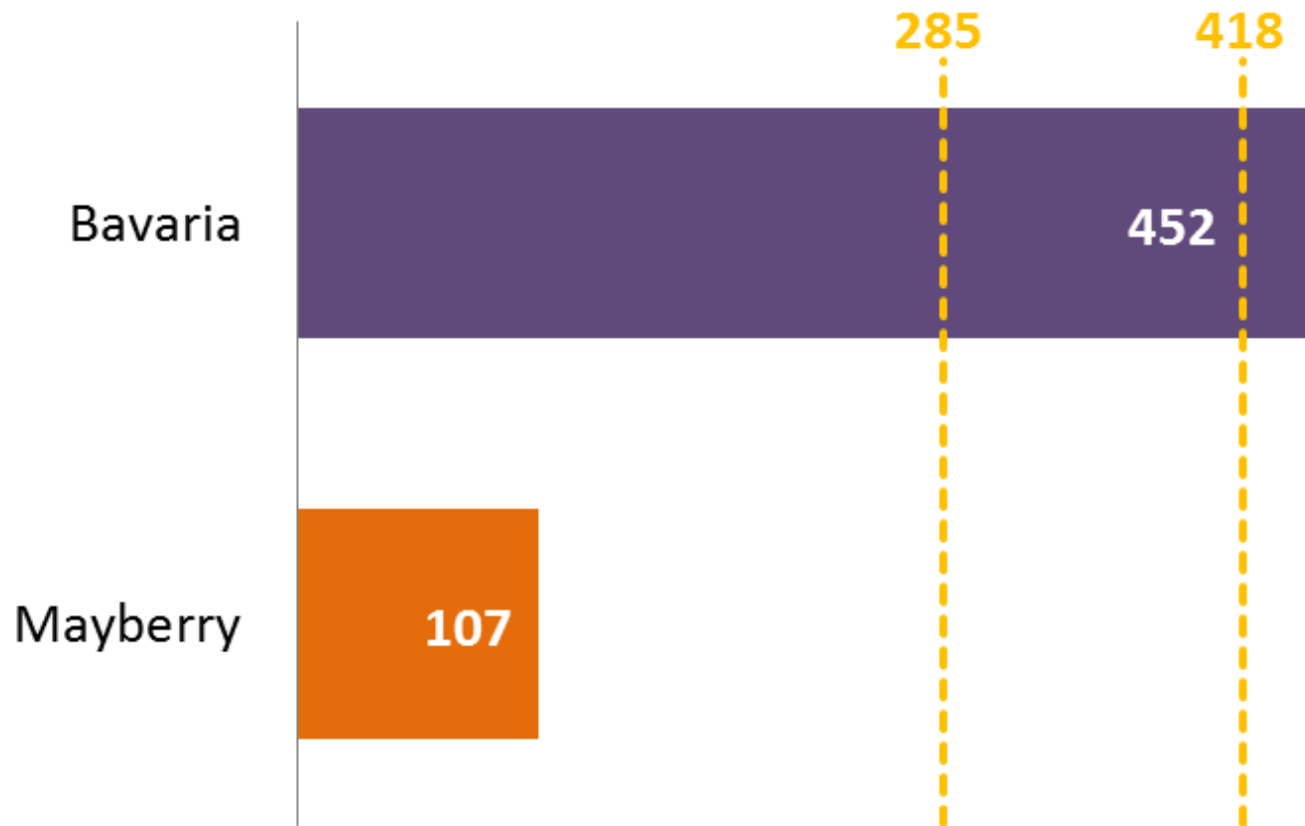
Days Cash on Hand – Bavaria

$$\begin{array}{r} \boxed{3.} \quad \boxed{\$568,061} \\ \text{Unrestricted Cash \& Cash Equivalents (5)} \\ \hline \boxed{\$459,082} \quad / \quad 365 \\ \text{Operating Expenses (excluding depreciation) (2-3)} \end{array} = \boxed{452}$$

OE \$671,333
- DEP \$212,251



Days of Cash on Hand





Current Ratio – Bavaria

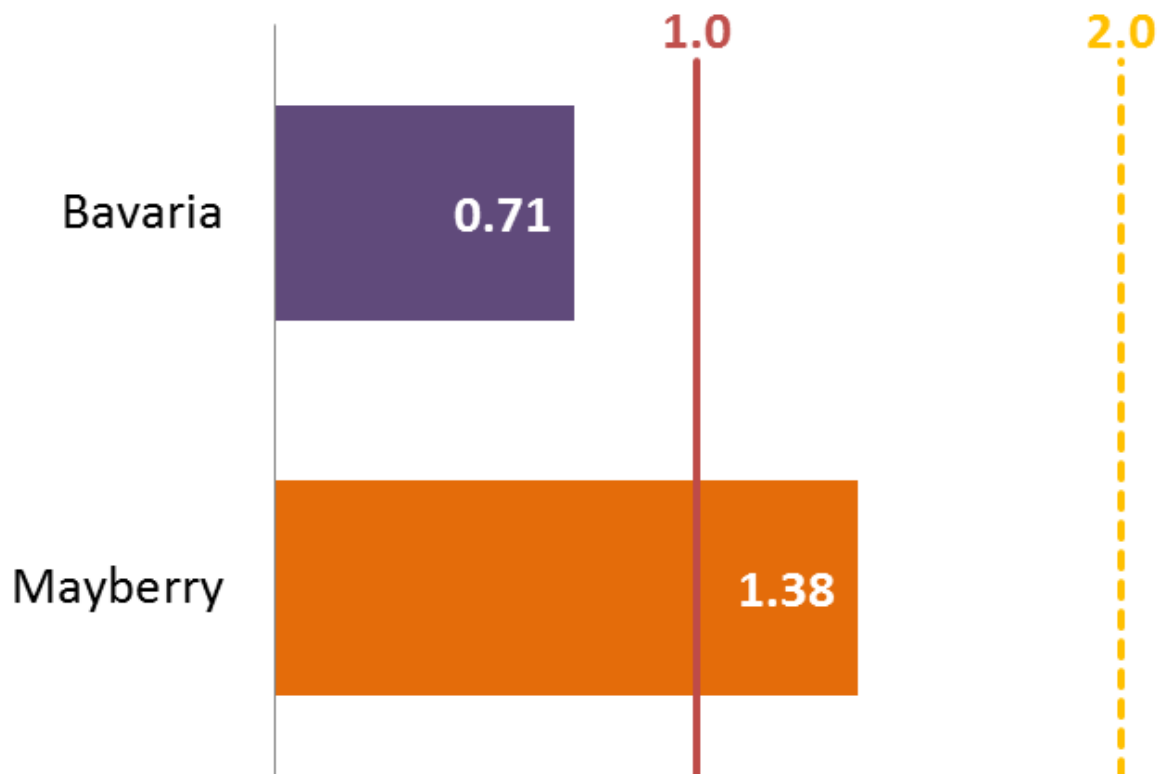
$$4. \frac{\$568,061 + \$66,346}{\$898,474} = 0.71$$

Unrestricted Cash & Cash Equivalents (5) *Receivables, net (6)*

Current Liabilities (7)



Current Ratio





What Happened to Bavaria?

Or

Why the Notes to Financial Statements are Crucial

The accompanying notes are an integral part
of these financial statements.

15



Bavaria's Current Ratio corrected

C \$568,061
+ G \$460,005

\$1,028,066 + \$66,346
Unrestricted Cash & Cash Equivalents (5) Receivables, net (6)

4.

_____ = _____

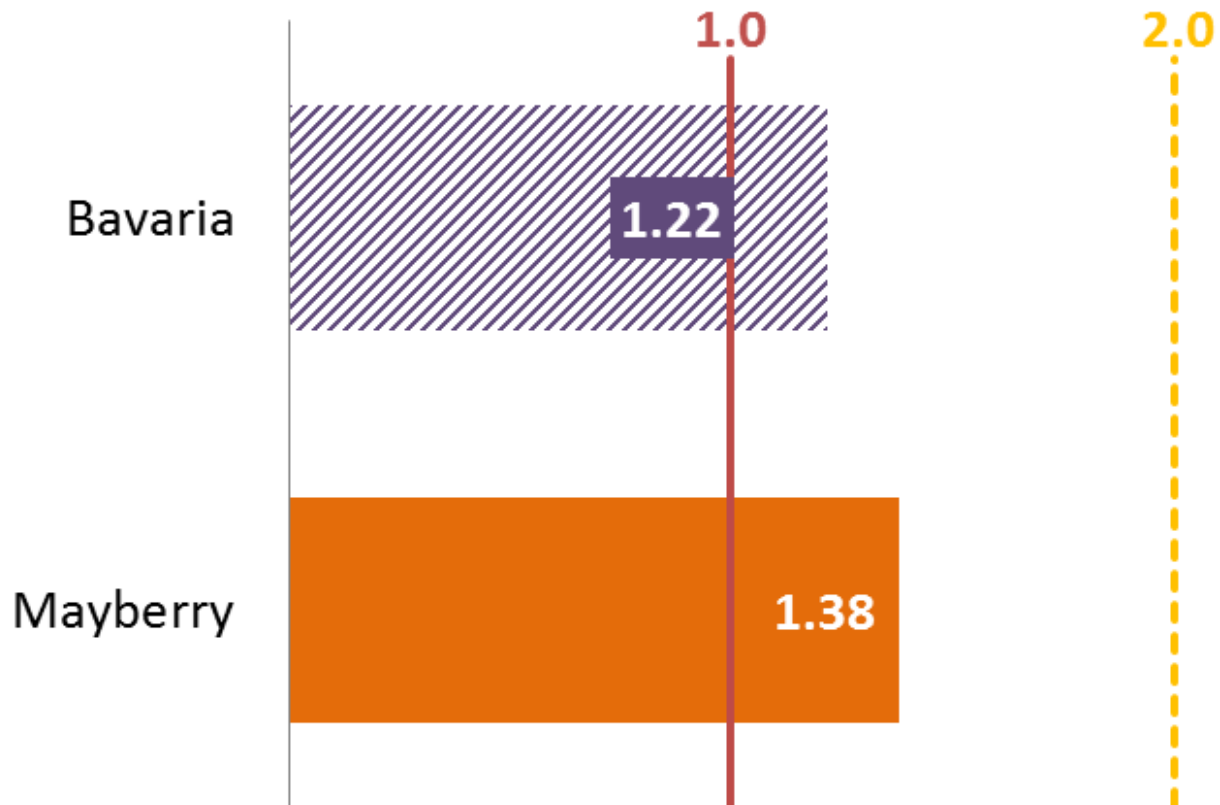
\$898,474
Current Liabilities (7)

1.22



Current Ratio

Bavaria Corrected for Missing Grant Funds





One More to Mention: Asset Depreciation*

$$= \frac{\textit{Accumulated Depreciation}}{\textit{Gross Plant and Equipment}}$$

Benchmark? Don't get close to 1.0


*Caveat – This indicator is only as good as your depreciation schedule and even then historic pricing is likely to distort the results.

Financial Health Checkup for Water Utilities


<http://efc.sog.unc.edu> or <http://efcnetwork.org>

Find the most up-to-date version in Resources / Tools

Financial Health Checkup for Water Utilities



Developed by the Environmental Finance Center at the University of North Carolina, Chapel Hill <http://efc.sog.unc.edu>




A resource for water systems through the Environmental Finance Center Network's Smart Management for Small Water Systems project, funded under a cooperative agreement with the U.S. Environmental Protection. <http://efcnetwork.org>

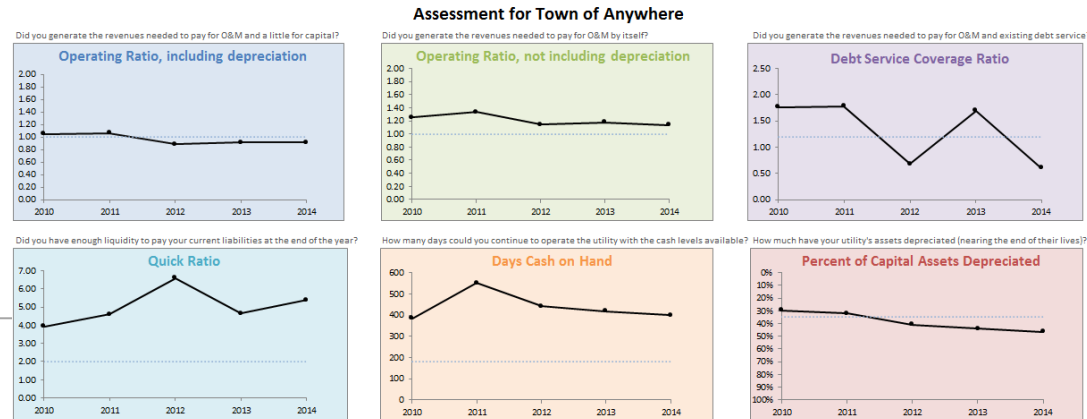
What does this tool do?
 This tool assists in the assessment of the financial performance of a water (and/or wastewater) utility fund. Financial data readily available in annual financial statements are copied into this tool, which computes key financial indicators that measure a variety of important metrics, such as the ability to pay debt service, availability of cash to pay for operations and maintenance, the sufficiency of revenues generated, etc. Each metric is compared against targets that are specified by the user. The tool demonstrates the financial strengths and weaknesses of the utility fund in the past 5 years.

Features:
 Simple data entry (uses data already reported in your audited financial statements)
 6 financial performance indicators with explanations
 Set your own targets
 Assessment of last year's financial ratios, improvements since previous year, and five-year trends
 Guided navigation through hyperlinked images

What are financial indicators?
 Watch a whiteboard video explaining financial performance indicators in lay terms.



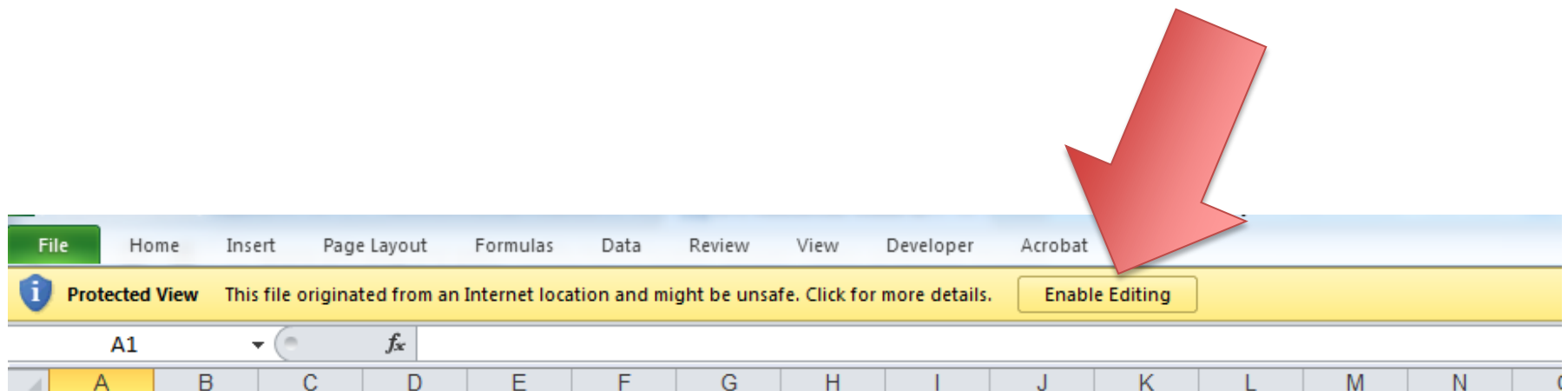
Excel®- based tool
 Free to use



Created by the Environmental Finance Center at the University of North Carolina, Chapel Hill's School of Government
 A resource for water systems from the EFCN's Smart Management for Small Water Systems project
 funded under a cooperative agreement with the U.S. E.P.A.



Tip: when you first use this file after downloading from our website, click on “Enable Editing” at the top





Demonstration of the tool with examples from small water systems

Interpretation of the results and discussion

Direct link to the tool:

<http://www.efc.sog.unc.edu/reslib/item/financial-health-checkup-water-utilities>



Financial Health Checkup for Water Utilities: Using the New, Free Spreadsheet Tool

January 27, 2016

Webinar by the Environmental Finance Center Network



Smart Management for Small Water Systems



www.efcnetwork.org



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ENVIRONMENTAL FINANCE CENTER



Financial Health Checkup for Water Utilities

A new Excel[®]-based tool by the EFC-UNC

January 27, 2016



Shadi Eskaf
Environmental Finance Center at the
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School of Government
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<http://efc.sog.unc.edu>



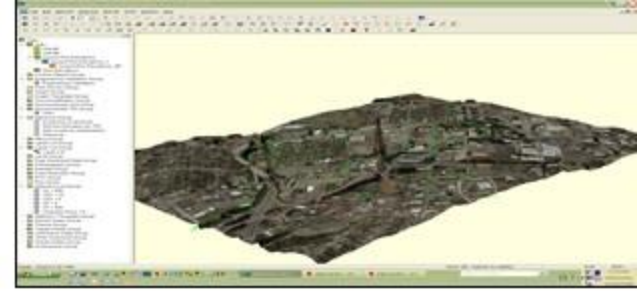
Why Care About This?

- Setting rates and financial planning: as you think about the future needs of your system, you have to know where you are starting from
- Monitor system's financial performance to detect any negative trends (long-term)
- Funders care about these ratios → lower interest rates
- Accountable to your customers



Virginia Rates Dashboard

Utilities Engineering



Draper Aden Associates

Engineering • Surveying • Environmental Services



Annual Water and Wastewater Rate Survey



Draper Aden Associates

Engineering • Surveying • Environmental Services

Draper Aden Associates
Engineering • Surveying • Environmental Services

The 27th Annual
Virginia Water and
Wastewater Rate Report
2015



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Rates Dashboard: VA Water and Sewer Systems

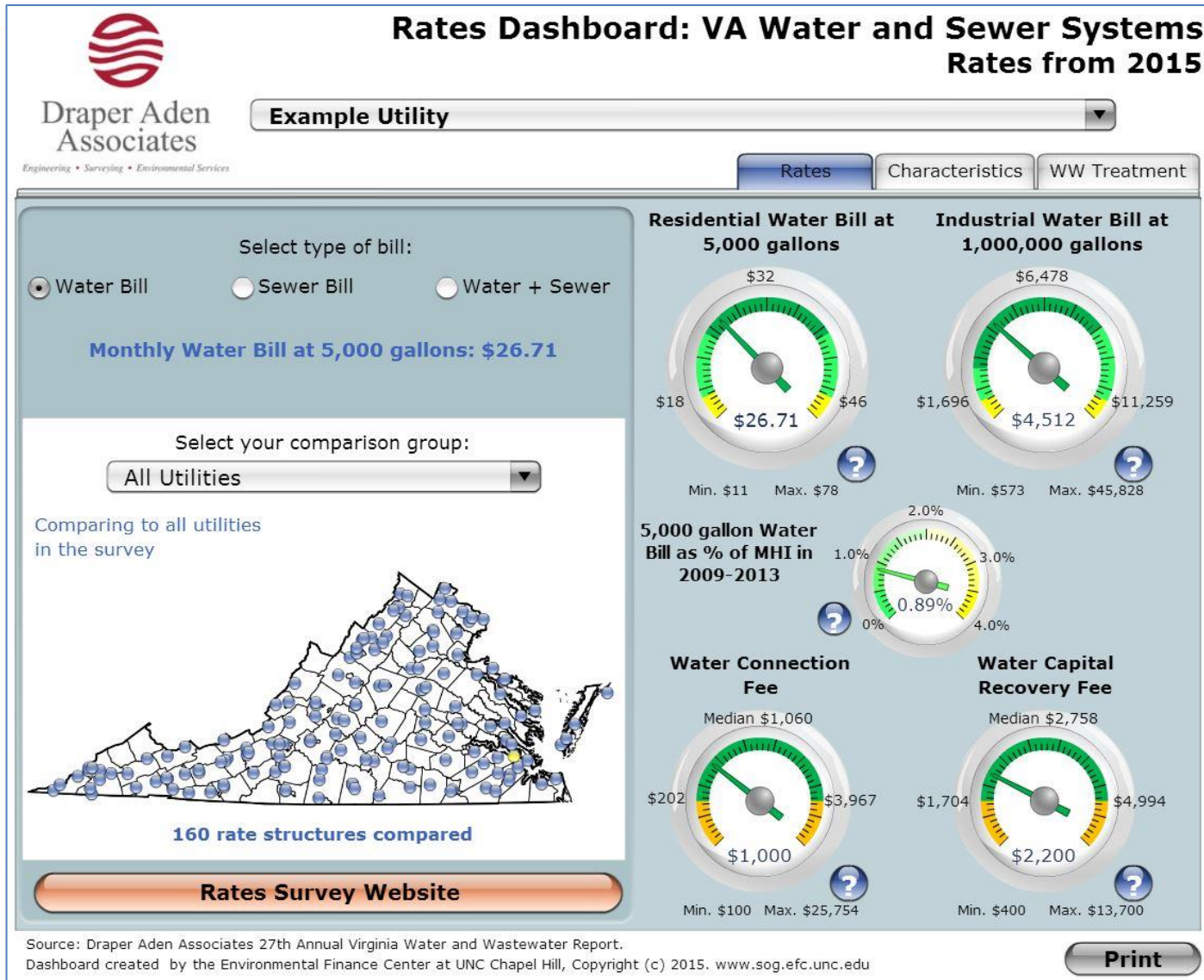
Example Utility



Source: Draper Aden Associates 26th Annual Virginia Water and Wastewater Report.
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Virginia Rates Dashboard





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