# **Agency Web Traffic: Engagement Report**

## **Engaged Segments**

Return Sessions	August 2016	change fr	om pri	or month
Return Sessions Pages per Session	3,642,247 2.83	543,579 -0.13	<b>A</b>	17.5% -4.4%
compare to All Sessions Pages per Session	7,447,229 2.46	1,140,841 -0.09	<b>A</b>	18.1% -3.4%

#### **User Actions on EPA site**

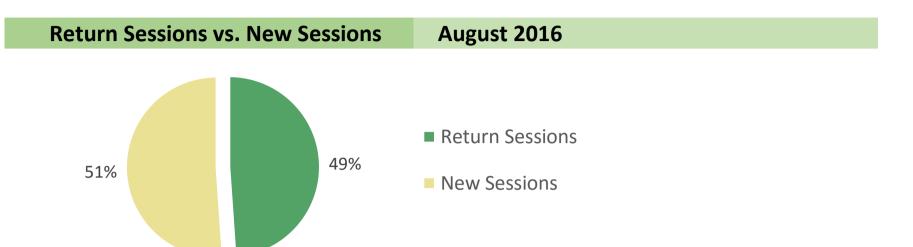
Contact	August 2016	change from prior month		
<b>Clicked to Email EPA</b>	6,807	1,112 🔺 19.5%		
<b>Viewed Contact Us Page</b>	98,004	11,012 🔺 12.7%		
Social Media	August 2016	change from prior month		
<b>Shared EPA content</b>	1,370	374 🛕 37.6%		
Total links shared	160	29 🛕 22.1%		
Exited to EPA social site	10,523	1,000 🛕 10.5%		
Other Actions	August 2016	change from prior month		
<b>Accessed External Link</b>	416,090	51,355 🔺 14.1%		
Shares by Social Network	August 2016	change from prior month		
Facebook	514	60 🛕 13.2%		
Google+	417	89 🛕 27.1%		
Twitter	283	188 🔺 197.9%		
Pinterest	156	36 🛕 30.0%		

### **Facebook**

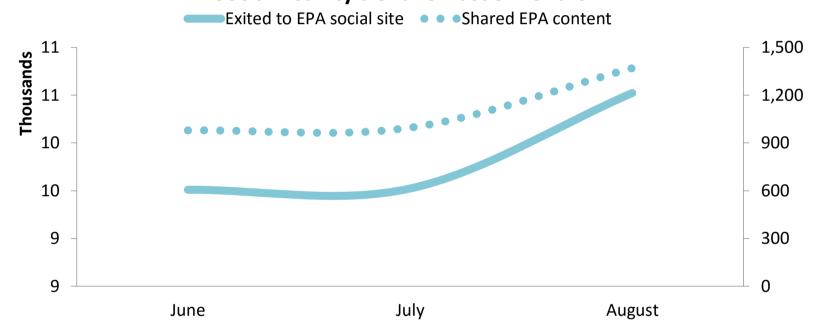
EPA page on Facebook	August 2016	change fr	change from prior month		
<b>Monthly Views</b>	857,589	226,635		35.9%	
<b>Monthly Viewers</b>	143,868	-6,609		-4.4%	
<b>Monthly News Feed Stories</b>	9,467	1,795		23.4%	
<b>Total Lifetime Likes</b>	207,298	1,566		0.8%	

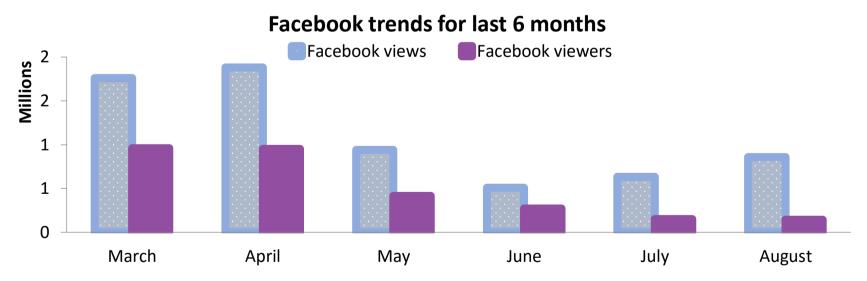
#### **YouTube Channel**

Video Views	August 2016	change fr	om pr	ior month
<b>Monthly Views</b>	40,409	2,708		7.2%
<b>Monthly Shares</b>	335	-10		-2.9%
<b>Monthly Comments</b>	25	7		38.9%
Net Subscribers Gained	141	18		14.6%

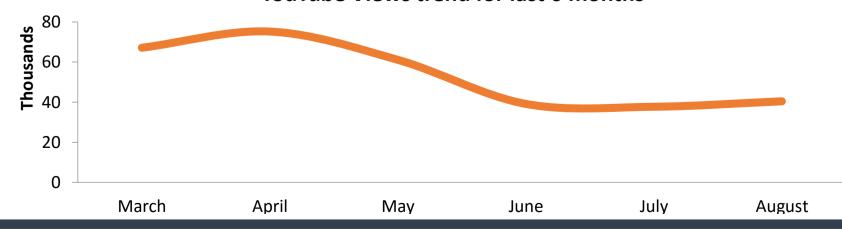








#### YouTube Views trend for last 6 months





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Top 10 Contact Us Pages	by pageviews	August 2016	Top 10 Pages for Email Contact	by email clicks	August 2016
Contact EPA   EPA Home   US EPA		18,406	State Asbestos Contacts   Asbestos   US EP		451
Contact Us about EPA's Organization	• • •	5,316	Our Partners   Combined Heat and Power (		406
State Asbestos Contacts   Asbestos	US EPA	4,317	Vehicle, Engine, and Equipment Recalls   Ca	<u> </u>	150
Contact Us   ENERGY STAR	name   IIC FDA	3,652	Chemical Data Reporting under the Toxic Su	ibstances Control Act	133
Enforcement: Contact Us   Enforce	• • • • • • • • • • • • • • • • • • •	2,817	EPA Hotlines   EPA Home   US EPA	at Diaghanna Flincinati	115
Contact Us about Lead   Lead   US		2,237	Contact Us: Stormwater   National Pollutar	•	112
Contact Us about Mold   Mold   US		1,481	Apply For or Update Your Renovation Firm's	s Lead-Safe Certification	112
Contact Us About Bed Bugs   Bed B		1,346	Media Contacts   Newsroom   US EPA	tina I Chaminal Data I	109
Contact EPA Region 5   About EPA		1,330	How To Report Under Chemical Data Repor	<u> </u>	94
EPA Regional Lead Contacts   Lead	US EPA	1,287	Contacts in the Office of Pesticide Programs	s, Registration Division	90
Top 20 Shared URLs				by number of shares	August 2016
www3.epa.gov/otaq/climate/regs-	heavy-duty.htm			of manner or on an or	35
epa.gov/climate-indicators					22
cumulis.epa.gov/supercpad/cursite	s/csitinfo.cfm				19
epa.gov/sunsafety/uv-index-scale-:					17
www3.epa.gov/carbon-footprint-ca					15
epa.gov/bedbugs/do-it-yourself-be					14
epa.gov/newsreleases/epa-and-do		as-and-fuel-efficiency	-standards-heavy-duty-trucks-0		14
epa.gov/insect-repellents/find-inse		,	the state of the s		13
epa.gov/laws-regulations/summary	•				12
epa.gov/newsreleases/obama-adm	· • •	chian-communities-re	evitalize-downtowns-through		10
epa.gov/bedbugs/how-find-bed-bu	· · ·				10
epa.gov/newsreleases/white-house	_	ental-educators-and-st	tudent-award-winners		10
epa.gov/air-research	•				9
epa.gov/enforcement/harley-david	son-clean-air-act-settle	ment			9
epa.gov/goldkingmine					9
espanol.epa.gov/control-de-plagas	/naled-para-el-control-	del-mosquito			8
	espanol.epa.gov/espanol/10-consejos-utiles-para-eliminar-las-chinches-de-cama				
www3.epa.gov/climatechange/scie	· •				8
		on-mo-potentially-ha	rmful-chemical-vapors-groundwater		8
	epa.gov/greenvehicles/what-if-ideas-reducing-transportation-greenhouse-gases				
Top 10 External Links				by link clicks	August 2016
https://epa.usajobs.gov/search?ke	yword=%22environmer	ntal%20protection%20	Dagency%22		9,436
http://www.mbuapcd.org/					5,749
https://www.energystar.gov/produ	ıcts?s=mega				5,206
http://citybugs.tamu.edu/factshee	ts/biting-stinging/other	rs/ent-3012/			4,416
http://search.earth911.com/					4,327
http://extension.colostate.edu/top	ic-areas/insects/bat-bu	igs-bed-bugs-and-rela	tives-5-574/		2,651
https://epa.usajobs.gov/search/ad	vancedsearch				2,383
http://essearch.nfrc.org/					2,197
http://www.cdc.gov/zika/index.htm	ml				2,055
https://www.facebook.com/epa					2,055

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#### **YouTube Channel**

