

Route to Resilience Tool (RtoR) Installation and Troubleshooting Guide

This guide walks you through the steps to install the Route to Resilience (RtoR) tool. This assumes that the RtoR has never been installed on your computer, or has been uninstalled since your last download.

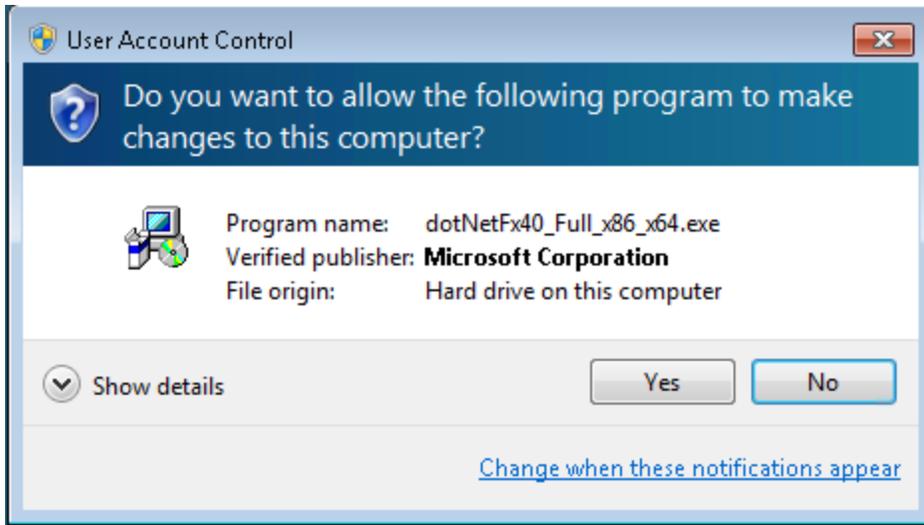
Before Installation:

- In order to install the RtoR tool in the default folder, check that you have Administrative rights for the computer on which you are installing the application. If not, refer to the RtoR Troubleshooting section at the end of this document.
- The RtoR tool will install to a default folder. However, if you do not have administrative rights to the default location, you may specify a different location for tool installation. For example, you could create a folder called “RtoR” in a folder to which you do have administrative rights. Then, when installing the tool, be sure you specify “...../RtoR” as your install location.
- Always uninstall any previous version of the RtoR before installing or reinstalling the tool.

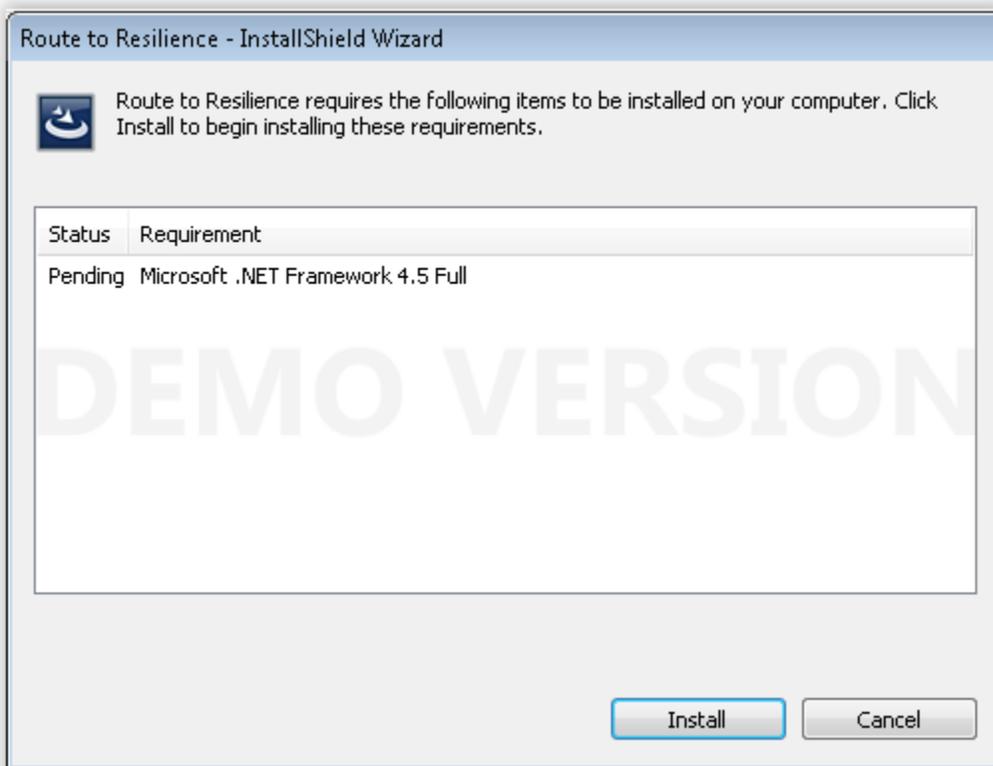
Steps to Install the RtoR:

You need to be logged in as an Administrator (if applicable) to install the application. If you do not have Administrative rights, you can have your System Administrator (or IT staff) assist you with the installation (see the RtoR Troubleshooting section of this document.)

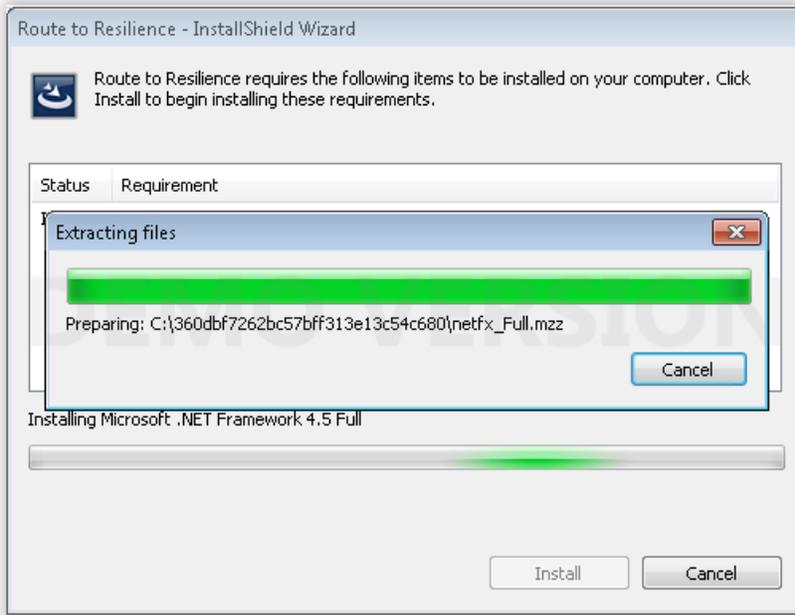
1. Uninstall any previous version of the RtoR. To uninstall the RtoR, please refer to the “Steps to Uninstall the Route to Resilience Tool” at the end (page 8) of this document.
2. Copy “RtoR_StandardSetup.exe” or “RtoRCaptionsSetup.exe” from the link provided to your computer in a temporary folder.
3. Run the RtoR_StandardSetup.exe or RtoRCaptionsSetup.exe by double clicking on it.
4. If requested, have your IT staff enter the administrator password and the installation will continue (see RtoR Troubleshooting section of this document).
5. RtoR requires the .NET Framework to be installed on the computer. If you don’t have .NET Framework on your computer, the installation process will prompt you to install the Framework. See screenshots under Steps 6 through 10 below (page 2).
6. If your computer already has the .NET Framework, you will be directly prompted to install the RtoR (see step 10).



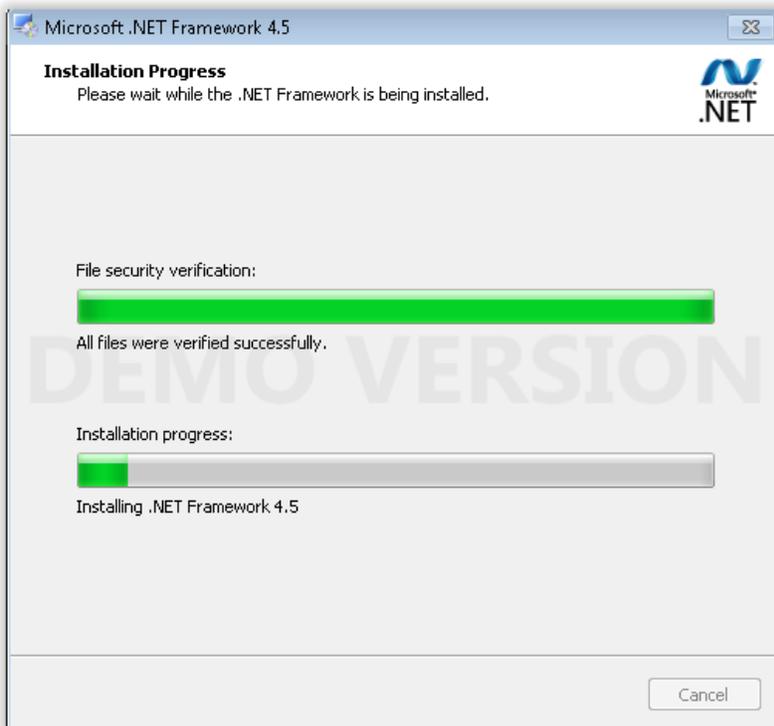
7. Please click **Yes** on the installation pop-up for .NET Framework.



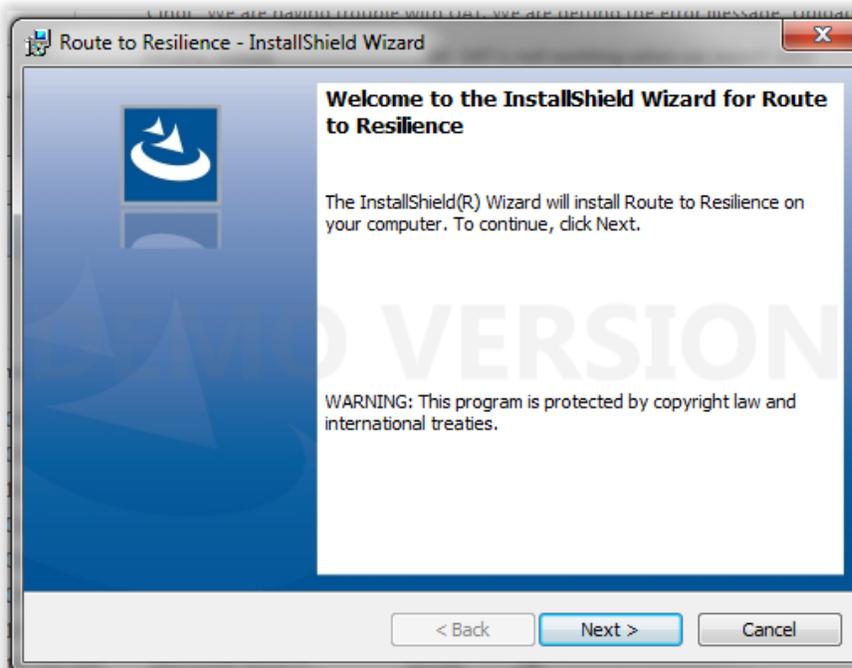
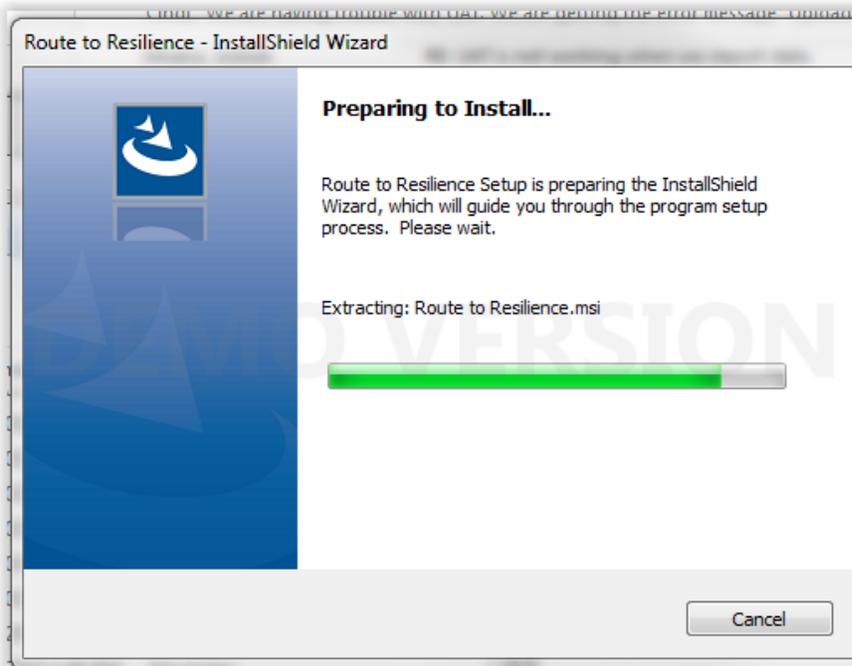
8. Please click **Install** to install the .NET Framework.



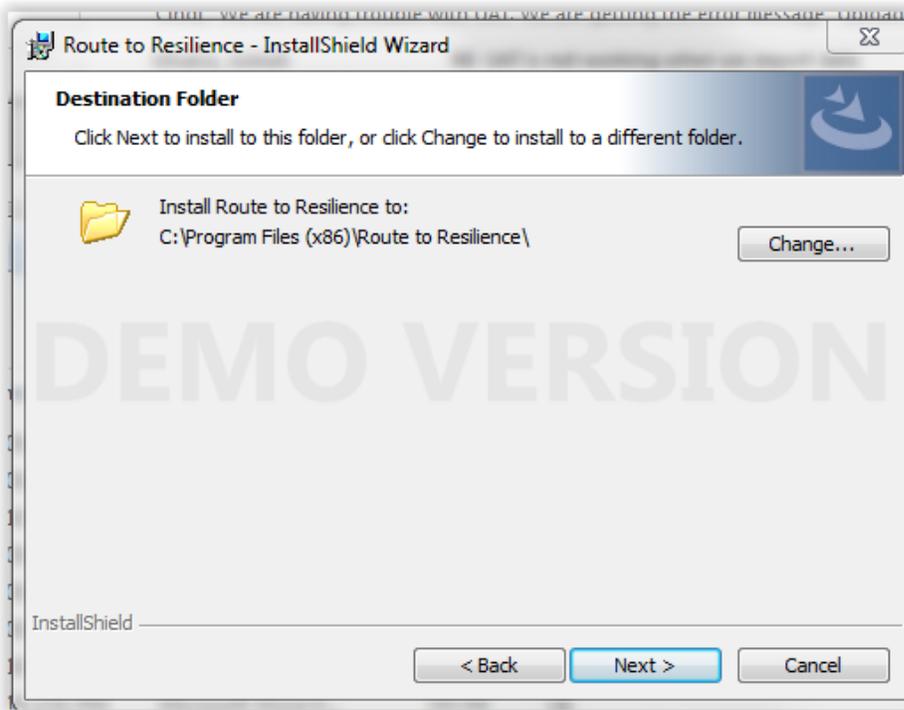
9. Note that the installation process may take several minutes before it shows progress on the Installation progress bar.



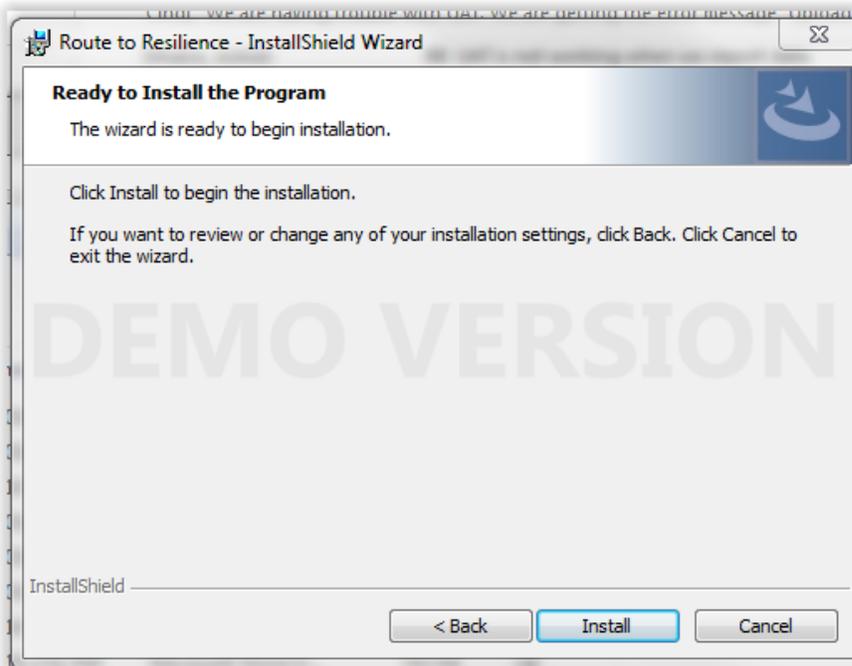
10. Your system may automatically reboot after the .NET Framework installation. Your system will then proceed to install the RtoR tool (see Step 10 next page).



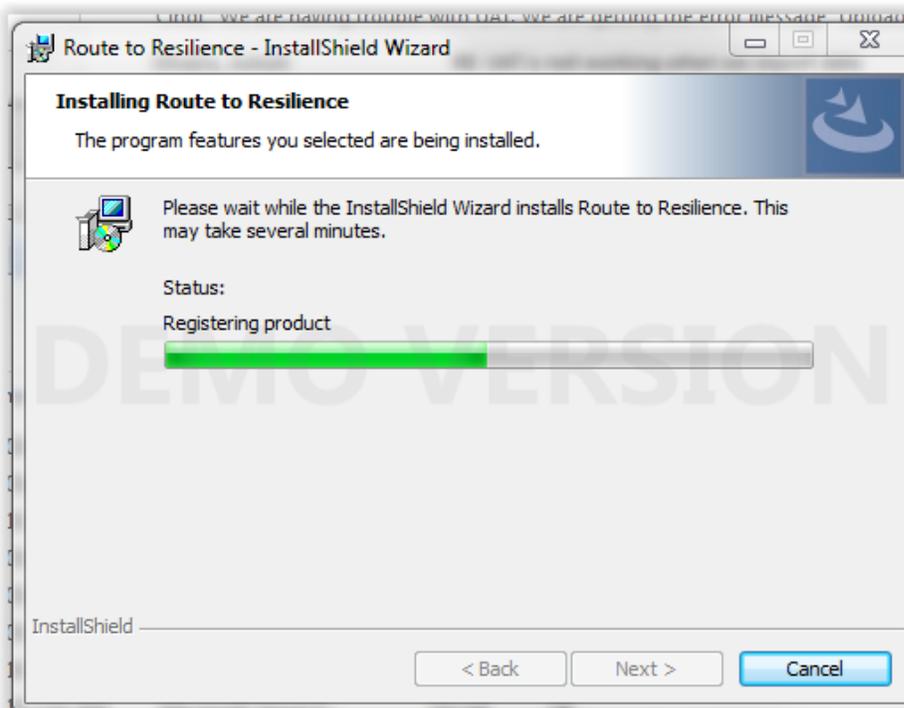
11. Please click **Next** to install the RtoR on your computer.

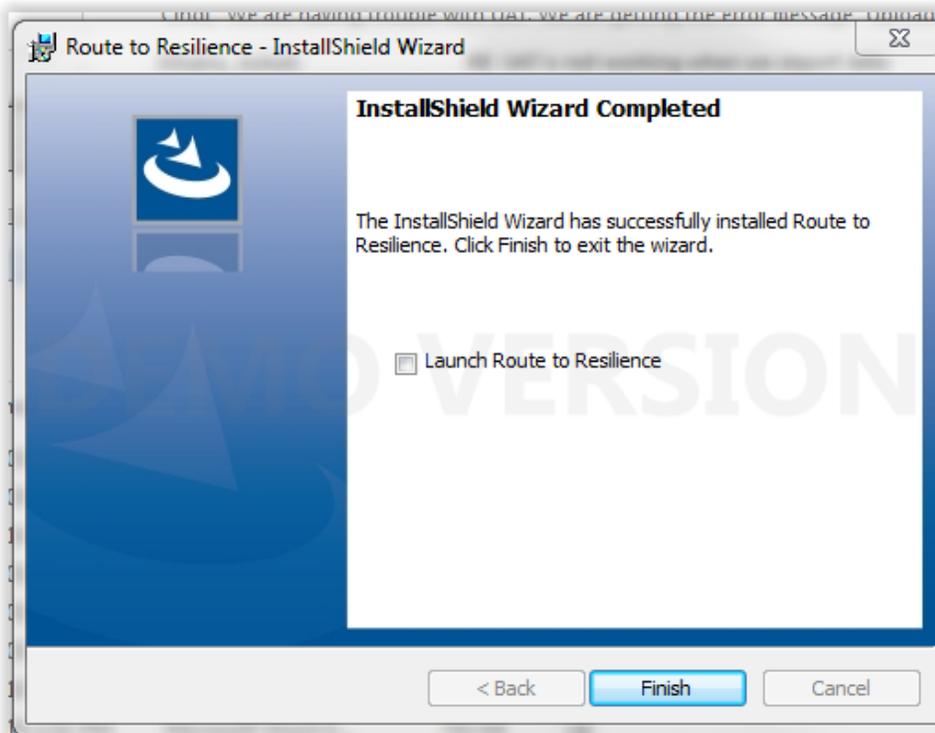


12. Select the Folder where you want to install the application. The default is “C:\Program Files (x86)\Route to Resilience\” where the application will create a folder named “Route to Resilience” on your C: drive.
13. If you want to install the RtoR tool in another location, simply select the change button on the right and follow the path to the RtoR folder that you previously created and select your RtoR folder. Your selected install location will then be displayed on the screen above.
14. Click **Next** to continue the installation.



15. Click the **Install** button to continue





16. Click **Finish** to complete the installation process of the application.

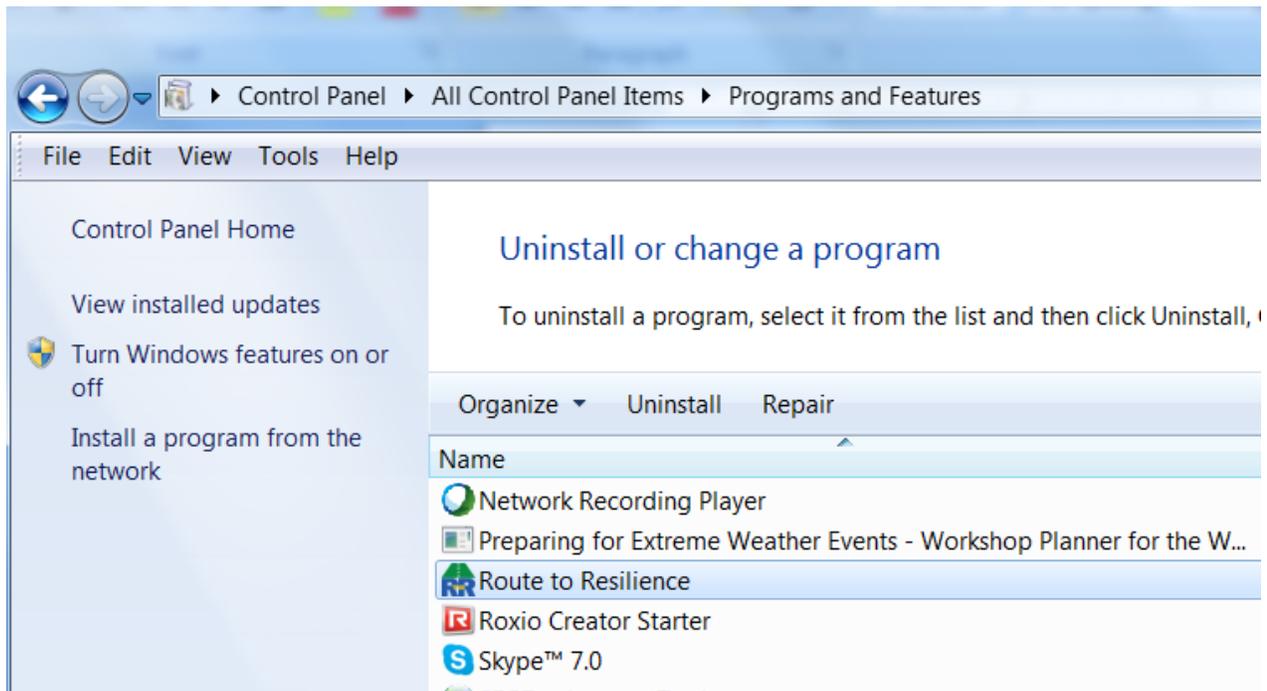
17. You can run the application from the desktop shortcut "Route to Resilience".



18. Or go to "Start Menu -> Route to Resilience -> Route to Resilience" and run the application.

Steps to Uninstall the RtoR:

1. Go to Control Panel.
2. Go to Programs and Features
3. Select Uninstall after clicking on "Route to Resilience"



RtoR Troubleshooting:

I'm trying to install the RtoR on my computer, but I'm told that I don't have the administrative rights to do so. What should I do?

Many large organizations do not give administrative rights to individual users. If this is the case, contact your IT staff to assist you with installing the RtoR tool. Be sure to let IT staff know that they need to grant you temporary administrative rights before you start the installation process. It is important that your IT staff does not use their own user profile when installing the tool on your computer; rather, they simply need to provide the administrative credentials to allow you to perform the installation using your own user profile.

If your installation issue cannot be resolved from this guide, send an email message to WSD-Outreach@epa.gov and provide your name, email address or phone number, computer operating system, and a description of the problem you encountered.