

## Route to Resilience Tool (RtoR) Installation and Troubleshooting Guide

This guide walks you through the steps to install the Route to Resilience (RtoR) tool. This assumes that the RtoR has never been installed on your computer, or has been uninstalled since your last download.

## **Before Installation:**

- In order to install the RtoR tool in the default folder, check that you have Administrative rights for the computer on which you are installing the application. If not, refer to the RtoR Troubleshooting section at the end of this document.
- The RtoR tool will install to a default folder. However, if you do not have administrative rights to the default location, you may specify a different location for tool installation. For example, you could create a folder called "RtoR" in a folder to which you do have administrative rights. Then, when installing the tool, be sure you specify "...../RtoR" as your install location.
- Always uninstall any previous version of the RtoR before installing or reinstalling the tool.

## **Steps to Install the RtoR:**

You need to be logged in as an Administrator (if applicable) to install the application. If you do not have Administrative rights, you can have your System Administrator (or IT staff) assist you with the installation (see the RtoR Troubleshooting section of this document.)

- 1. Uninstall any previous version of the RtoR. To uninstall the RtoR, please refer to the "Steps to Uninstall the Route to Resilience Tool" at the end (page 8) of this document.
- 2. Copy "RtoR\_StandardSetup.exe" or "RtoRCaptionsSetup.exe" from the link provided to your computer in a temporary folder.
- 3. Run the RtoR\_StandardSetup.exe or RtoRCaptionsSetup.exe by double clicking on it.
- 4. If requested, have your IT staff enter the administrator password and the installation will continue (see RtoR Troubleshooting section of this document).
- RtoR requires the .NET Framework to be installed on the computer. If you don't have .NET Framework on your computer, the installation process will prompt you to install the Framework. See screenshots under Steps 6 through 10 below (page 2).
- 6. If your computer already has the .NET Framework, you will be directly prompted to install the RtoR (see step 10).

🚱 User Account Control	×
Do you want to allow the following program to mak changes to this computer?	æ
Program name: dotNetFx40_Full_x86_x64.exe Verified publisher: <b>Microsoft Corporation</b> File origin: Hard drive on this computer	
Show details	<b>,</b>
Change when these notifications	appear

7. Please click **Yes** on the installation pop-up for .NET Framework.

Route to R	esilience - InstallShield Wizard oute to Resilience requires the following items to be installed on your computer. Click nstall to begin installing these requirements.
Status	Requirement
Pending	Microsoft .NET Framework 4.5 Full
D	EMO VERSION
	Install Cancel

8. Please click **Install** to install the .NET Framework.

Route to Re:	silience - InstallShield Wizard ute to Resilience requires the following items to be installed on your computer. Click tall to begin installing these requirements.
Status	Requirement
Extracti	
Installing Mi	crosoft .NET Framework 4.5 Full
	Install

9. Note that the installation process may take several minutes before it shows progress on the Installation progress bar.

Kicrosoft .NET Framework 4.5	23
Installation Progress Please wait while the .NET Framework is being installed.	Microsoft .NET
File security verification:	
All files were verified successfully.	N
Installation progress:	
Installing .NET Framework 4.5	
Ca	ncel

10. Your system may automatically reboot after the .NET Framework installation. Your system will then proceed to install the RtoR tool (see Step 10 next page).



B Route to Resilience - InstallShield Wizard	
2	Welcome to the InstallShield Wizard for Route to Resilience
	The InstallShield(R) Wizard will install Route to Resilience on your computer. To continue, click Next.
	VERSION
	WARNING: This program is protected by copyright law and international treaties.
< Back Next > Cancel	

11. Please click **Next** to install the RtoR on your computer.



- Select the Folder where you want to install the application. The default is "C:\Program Files (x86)\Route to Resilience\" where the application will create a folder named "Route to Resilience" on your C: drive.
- 13. If you want to install the RtoR tool in another location, simply select the change button on the right and follow the path to the RtoR folder that you previously created and select your RtoR folder. Your selected install location will then be displayed on the screen above.
- 14. Click **Next** to continue the installation.

B Route to Resilience - InstallShield Wizard	
Ready to Install the Program The wizard is ready to begin installation.	と
Click Install to begin the installation.	
If you want to review or change any of your installation settings, click Back. Click Cancel to exit the wizard.	
DEMO VERSIO	
InstallShield	Cancel

#### 15. Click the Install button to continue

🛃 Route to	Resilience - InstallShield Wizard
Installing	Route to Resilience       gram features you selected are being installed.
17	Please wait while the InstallShield Wizard installs Route to Resilience. This may take several minutes.
	Status:
	Registering product
0	
0	
1	
0	
C .	
InstallShield -	
1	< Back Next > Cancel

Route to Resilience - InstallS	bield Wizard	23
	InstallShield Wizard Completed	
	The InstallShield Wizard has successfully installed Route to Resilience. Click Finish to exit the wizard.	
	Launch Route to Resilience	N
	< Back Finish Cance	

- 16. Click **Finish** to complete the installation process of the application.
- 17. You can run the application from the desktop shortcut "Route to Resilience".



18. Or go to "Start Menu -> Route to Resilience -> Route to Resilience" and run the application.

## Steps to Uninstall the RtoR:

- 1. Go to Control Panel.
- 2. Go to Programs and Features
- 3. Select Uninstall after clicking on "Route to Resilience"

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Control Panel +	All Control Panel Items    Programs and Features
File Edit View Tools Help	
Control Panel Home	Uninstall or change a program
View installed updates View installed updates Turn Windows features on or	To uninstall a program, select it from the list and then click Uninstall,
off	Organize 🔹 Uninstall Repair
Install a program from the network	Name
	Network Recording Player
	Preparing for Extreme Weather Events - Workshop Planner for the W
	Route to Resilience
	Roxio Creator Starter
	Skype™ 7.0

## **RtoR Troubleshooting:**

# I'm trying to install the RtoR on my computer, but I'm told that I don't have the administrative rights to do so. What should I do?

Many large organizations do not give administrative rights to individual users. If this is the case, contact your IT staff to assist you with installing the RtoR tool. Be sure to let IT staff know that that they need to grant you temporary administrative rights before you start the installation process. It is important that your IT staff does not use their own user profile when installing the tool on your computer; rather, they simply need to provide the administrative credentials to allow you to perform the installation using your own user profile.

If your installation issue cannot be resolved from this guide, send an email message to <u>WSD-Outreach@epa.gov</u> and provide your name, email address or phone number, computer operating system, and a description of the problem you encountered.