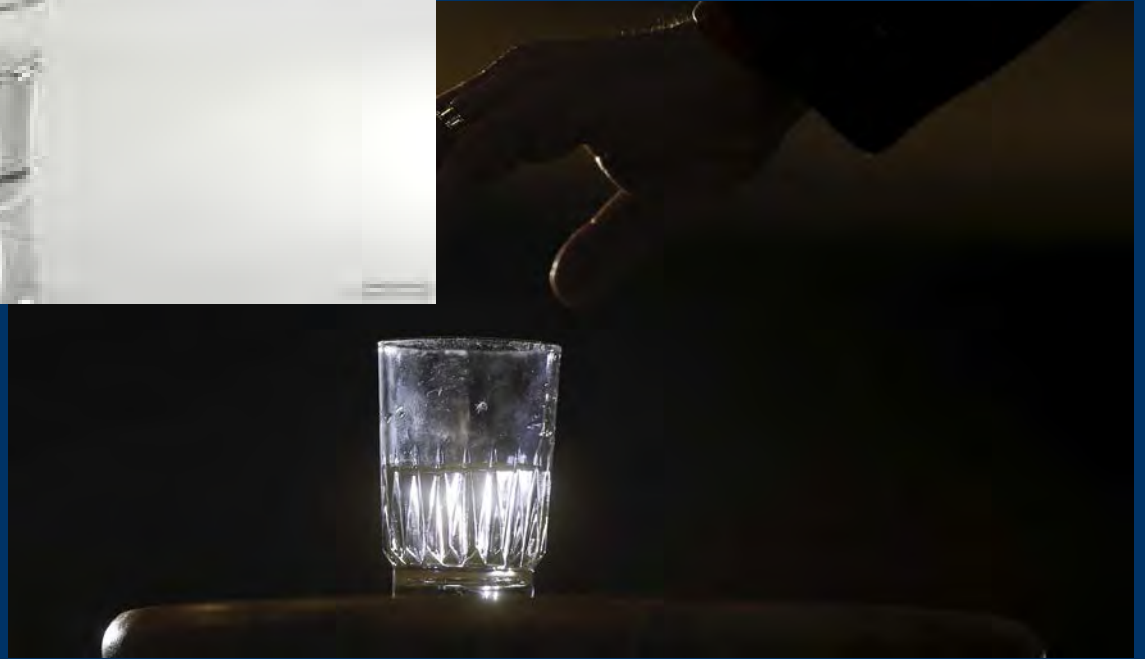
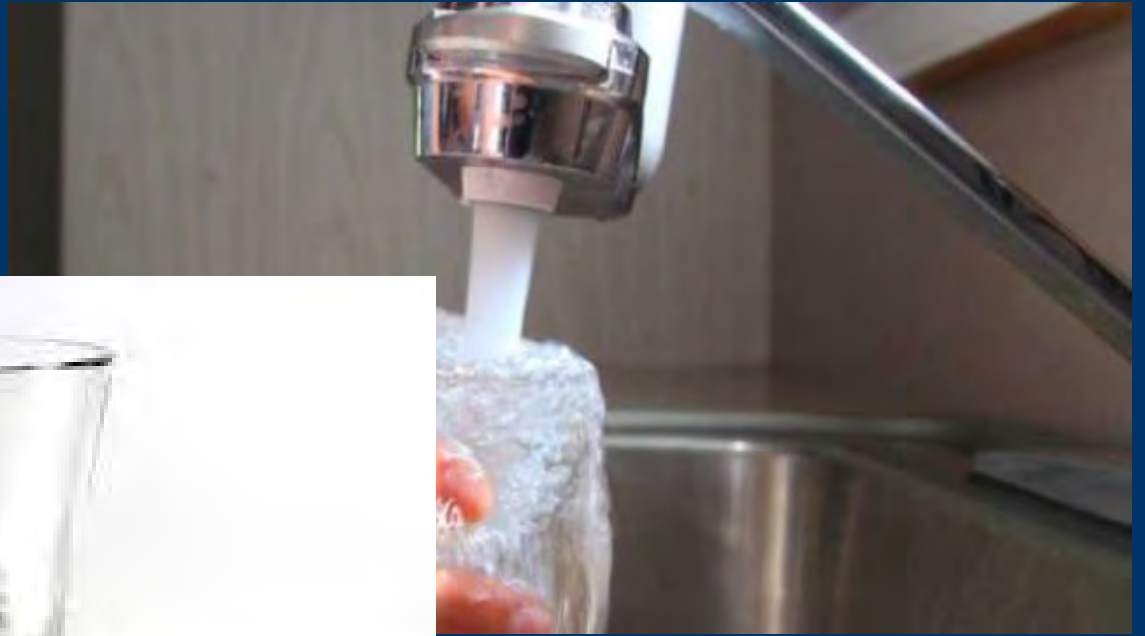
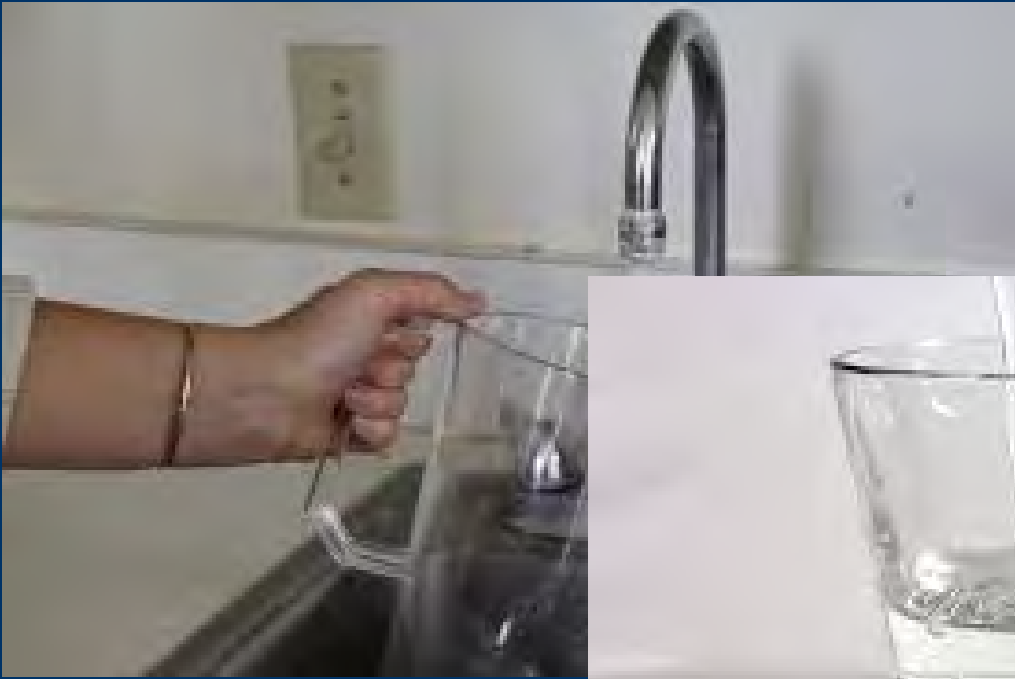


Water Infrastructure and Resiliency
Finance Center

Investing in Your Infrastructure

John Covington
September 12, 2017















A photograph of a white water tower. The tower has a spherical top section with the words "FLINT WATER PLANT" written in black, bold, capital letters. Below the sphere is a structure of vertical white columns supporting a network of white pipes and cross-bracing. The background is a hazy, overcast sky.

FLINT WATER PLANT



Infrastructure Funding Needs

US EPA

\$644 billion

American Society of Civil Engineers

\$3.6 trillion

AWWA cost to replace pipe

\$1 trillion

US Water Alliance

\$123 billion a year

US Conference of Mayors

\$2.8 trillion



Where's The Money

EPA Clean Water and Drinking Water State Revolving Funds

USDA Rural Development

HUD Community Development Block Grant

Economic Development

State Funded Programs

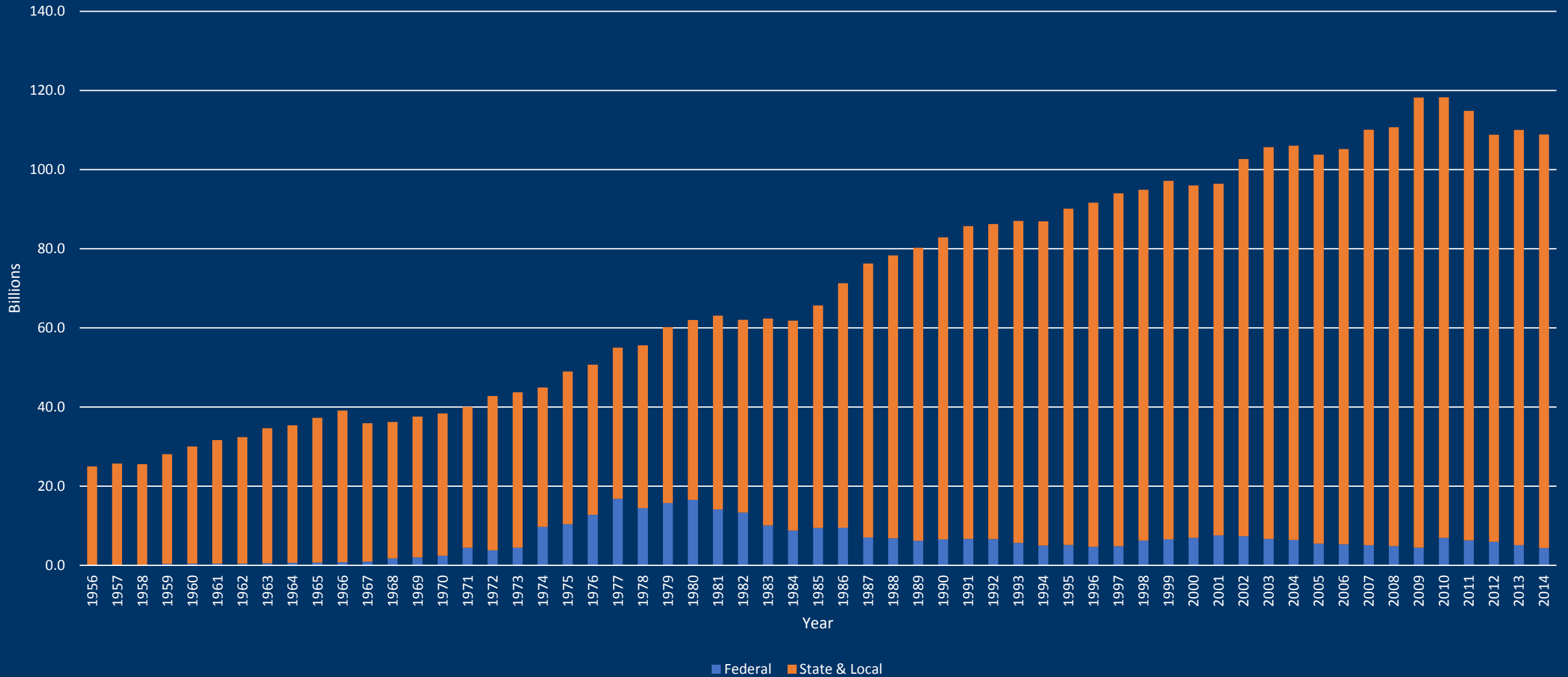
Municipal Bonds

Local Funds

Most of this money has to be paid back

Who Pays

Water Infrastructure Funding
1956 - 2014



You Need Capacity to Borrow

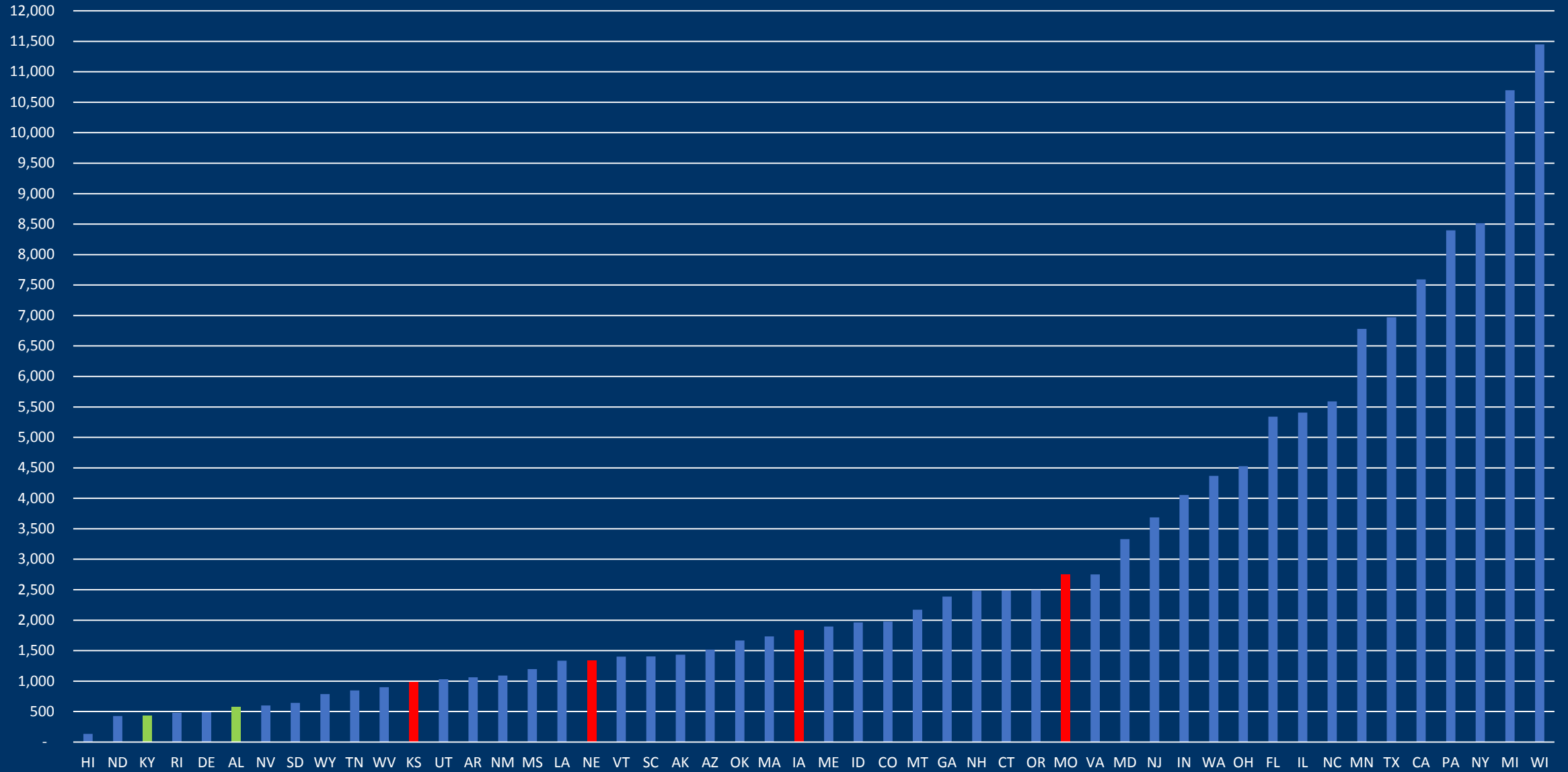
Technical
Managerial
Financial

Regionalization

Small Dying Communities



Number of Water Systems



Small Systems

26 percent of systems with a service population under 500 have violations, compared to 17 percent of systems with a service population over 100,000

Do not normally have the capital reserves or other resources of a large system to address problems

For a system of less than 100 residential connections, the cost per connection for outstanding capital needs can top \$19,000

For systems of 3,300 to 10,000 residential connections the cost per connection is can be over \$4,000

Small System Rates

Group A utilities with water sales of more than 75 MGD

Group B utilities with water sales of between 20 and 75 MGD

Group C utilities with water sales of up to 20 MGD.

Group C utilities pay the highest percentage of their income for water bills

Almost 15 percent of the Group C utilities already exceed, or are more than 75 percent of the way to, the EPA's 2 percent affordability threshold

None of the Group A systems and only 1 percent of the Group B systems are this close to the threshold



Gaining Operational and Managerial Efficiencies
Through Water System Partnerships

CASE STUDIES



EPA Water System Partnership Resources

Webinars

Case Studies

<https://www.epa.gov/sustainable-water-infrastructure/water-system-partnerships>

State Programs and Policies Supporting Cooperative Approaches for Drinking Water Systems

<https://www.epa.gov/dwcapacity/state-programs-and-policies-supporting-cooperative-approaches-drinking-water-systems>

WATERSYSTEM PARTNERSHIPS

STATE PROGRAMS AND POLICIES SUPPORTING COOPERATIVE
APPROACHES FOR DRINKING WATER SYSTEMS



TMF Benefits of Partnerships

Technical capacity improvements can include increasing access to higher quality/quantity source water; sharing, upgrading, or building new infrastructure; developing more efficient treatment technologies; and opening access to a certified operator and additional expertise.

Managerial capacity improvements can include increasing expertise in water system planning/operations and enhancing systems' financial, accounting, and asset management practices.

Financial capacity improvements can include reducing costs, achieving greater economies of scale through shared services, and increasing a system's access to funds through new partnerships. In addition, systems that consider consolidation or restructuring may receive preferential treatment in loan or grant programs (e.g., higher priority for DWSRF loans).

Effective Utility Management



Effective Utility Management

A Primer for Water and Wastewater Utilities

January 2017

<http://www.watereum.org/>



Ten Attributes of Effectively Managed Utilities and Five Keys to Management Success



EPA Effective Water Utility Management Practices Website

Webinars

Moving Toward Sustainability Webinar 1 (Community Sustainability)

Moving Toward Sustainability Webinar 2 (Operational Resiliency)

Moving Toward Sustainability Webinar 3 (Stakeholder Understanding and Support)

From Aspirational to Operational: Sustainable and Effective Practices for Creating Your Water Utility Roadmap

<https://www.epa.gov/sustainable-water-infrastructure/effective-water-utility-management-practices>

Asset Management

Where are my assets

What are my most critical assets

What is the current state of my assets

When will I have to repair or replace my assets

How will I pay for maintaining my assets



Benefits of Asset Management

Prolonging asset life and improving decisions about asset rehabilitation, repair, and replacement

Meeting consumer demands with a focus on system sustainability

Setting rates based on sound operational and financial planning

Budgeting focused on critical activities for sustained performance

Benefits of Asset Management

Meeting service expectations and regulatory requirements

Improving responses to emergencies

Improving the security and safety of assets

Reducing overall costs for both operations and capital expenditures

Reduce Expenses

Water Loss Control



System-wide water loss accounting

Leak detection and repair

Pricing that encourages consumer water conservation

<https://www.epa.gov/sustainable-water-infrastructure/water-efficiency-water-suppliers>

American Water Works Association

Free Water Audit Software

<https://www.awwa.org/home/awwa-news-details/articleid/2641/awwa-free-water-audit-software-version-5-0-now-available.aspx>

Water Loss Control Website

<https://www.awwa.org/resources-tools/water-knowledge/water-loss-control.aspx>

Manual of Water Supply Practices

M36

Water Audits and Loss Control Programs

Fourth Edition



Drinking Water State Revolving Fund and Capacity Building in Action

Water Loss Management

Thursday, September 28th, 2017
1:00-2:30 PM Eastern

Water auditing and loss control programs provide effective ways for a utility to conserve water, save operating expenses, and increase revenues. DWSRF set-asides can be used to fund water loss management activities in order to build the capacity of systems.

This webinar will showcase results from states that have adopted programs under the American Water Works Association M36 Methodology, including Georgia, California, Utah, and Hawaii. The webinar will also include an overview of water loss regulatory developments, research on water loss data and widespread challenges faced by systems.

Registration Link:

<https://attendee.gotowebinar.com/register/4454147278099119107>

If you have questions, please contact Susanna Bains
(bains.susanna@epa.gov) or Kiri Anderer (Anderer.Kirsten@epa.gov).

Upcoming EPA Water Loss Management Webinar

September 28th

Energy Savings

Energy Savings

For many municipal governments, drinking water and wastewater plants typically are the largest energy consumers, often accounting for 30 to 40 percent of total energy consumed. Overall, drinking water and wastewater systems account for approximately 2 percent of energy use in the United States.

As much as 40 percent of operating costs for drinking water systems can be for energy.

By incorporating energy efficiency practices into their water and wastewater plants, municipalities and utilities can save 15 to 30 percent, saving thousands of dollars with payback periods of only a few months to a few years.

A Primer on Energy Efficiency For Municipal Water and Wastewater Utilities

<http://www.ifc.org/wps/wcm/connect/da52df004aabaace9784d79e0dc67fc6/ESMAP+EE+WASTEWATER.pdf?MOD=AJPERES>

Finding Money in the Water System Budget: Energy Savings Performance Contracting (ESPC)

UNC Environmental Finance Blog

<http://efc.web.unc.edu/2015/08/13/energy-savings-performance-contracting/>

 **ESMAP**
Energy Sector Management Assistance Program
TECHNICAL REPORT 001/12


A PRIMER ON ENERGY EFFICIENCY FOR MUNICIPAL WATER AND WASTEWATER UTILITIES



Energy Efficiency Best Practices for North American Drinking Water Utilities

Energy Efficiency Best Practices for North American Drinking Water Utilities

[https://www.nysERDA.ny.gov/-
/media/Files/Publications/Research/Environmental/EEBP-
drinking-water-utilities.pdf](https://www.nysERDA.ny.gov/-/media/Files/Publications/Research/Environmental/EEBP-drinking-water-utilities.pdf)

 Subject Area: Management and Customer Relations



Full Cost Pricing of Water

Pricing of water services should accurately reflect the true costs of providing high-quality water and wastewater services to consumers to maintain infrastructure and plan for upcoming repairs, rehabilitation, and replacement of that infrastructure.

Affordability Considerations

Pricing Structures that Encourage Conservation

<https://www.epa.gov/sustainable-water-infrastructure/pricing-and-affordability-water-services>

EPA Resources

Setting Small Drinking Water Systems Rates for a Sustainable Future

Case Studies of Sustainable Water and Wastewater Pricing

Pricing of Water and Wastewater: An Informational Overview

Consolidated Water Rates: Issues and Practices in Single Tariff Pricing

Expert Workshop on Full Cost Pricing of Water and Wastewater Service

<https://www.epa.gov/sustainable-water-infrastructure/pricing-and-affordability-water-services#resources>



Water and Wastewater Pricing

An Informational Overview

U. S. Environmental Protection Agency
Office of Wastewater Management
EPA 832-P-03-027



Nebraska

MHI \$60,474

2% Rate \$100.79

50% Increase \$50.40

\$1.68 a day

Iowa

MHI \$60,855

2% Rate \$101.43

50% Increase \$50.71

\$1.69 a day

Kansas

MHI \$54,865

2% Rate \$91.44

50% Increase \$45.72

\$1.52 a day

Missouri

MHI \$59,196

2% Rate \$98.66

50% Increase \$49.33

\$1.64 a day



\$0.62 per Bottle

Affordability Customer Assistance Programs

Why are we Talking about CAPs?

Customer Assistance Programs (CAPs) help all customers receive the public health benefits of drinking water and wastewater services, while also helping utilities meet their financial needs and obligations.



Many communities have pockets of low-income populations

Utilities want rates to reflect the cost of providing service to the whole community

These programs help utilities be fiscally sustainable and able to take out loans/finance infrastructure projects

Utility Customer Assistance Programs

April 2016



Drinking Water and Wastewater Utility
Customer Assistance Programs



CAPs are voluntary programs that utilities have created for customers having difficulty paying water and sewer bills

Developed a compendium to highlight CAPs offered by drinking water and wastewater utilities

Types of CAPs

- Bill Discount
- Flexible Terms
- Lifeline Rate
- Temporary Assistance
- Water Efficiency

These programs focus on individual household affordability

Compendium available at:

<https://www.epa.gov/waterfinancecenter/compendium-drinking-water-and-wastewater-customer-assistance-programs>

In 2014, 46.7 million people (14.8% of the U.S. population) lived in poverty (U.S. Census Bureau)

Utilities often find approximately 1% of their customers are unable to pay at any particular time (WRF 2010)

Water Infrastructure Financial Leadership

Successful Financial Tools for Local Decision Makers



Anticipated release: September/October 2017!

Document is designed for local decision makers to navigate the process of investing in water infrastructure.

Helps identify:

what is needed for financial planning, determine how to fund and finance a project, and

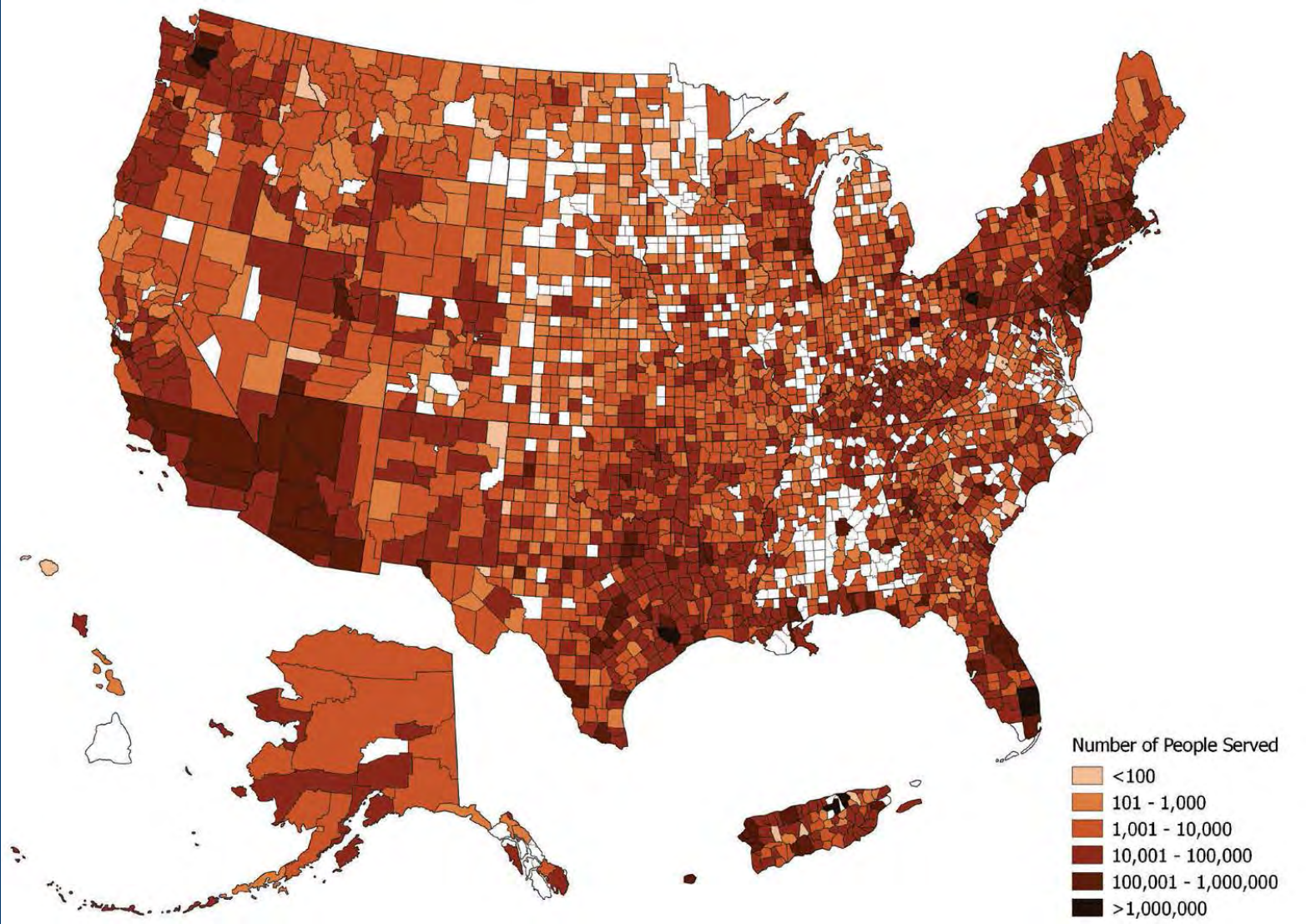
how to consider strategic approaches to protect investments based on specific local needs.

Specific examples of Communities in Need (e.g., disadvantaged communities, economically challenged communities) are included to show how communities with limited resources can achieve water infrastructure financial leadership.

Marketing

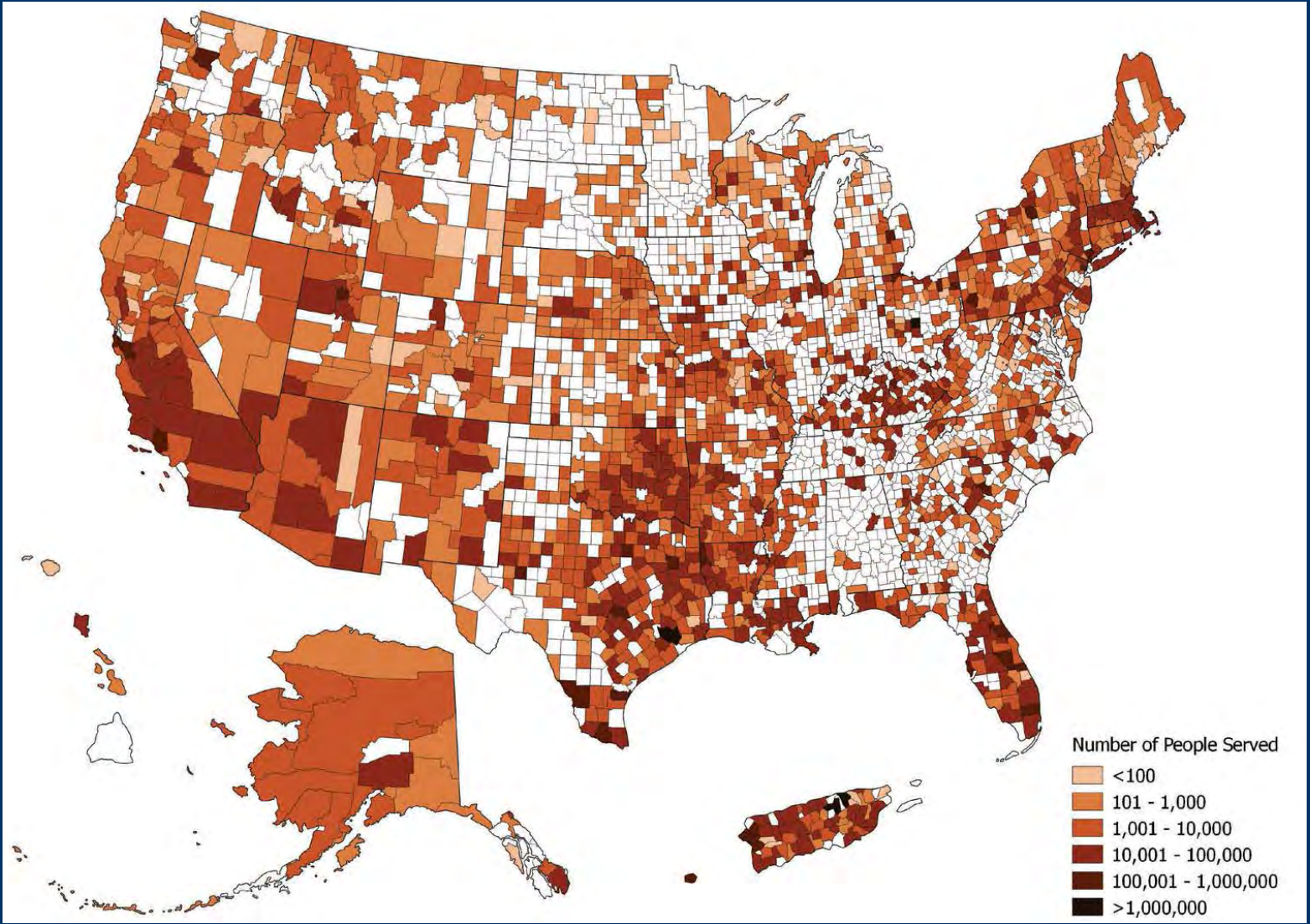
Selling Your System

76.9 MILLION PEOPLE SERVED BY COMMUNITY WATER SYSTEMS WITH AT LEAST ONE REPORTED VIOLATION OF THE SAFE DRINKING WATER ACT (2015)



NRDC THREATS ON TAP:
WIDESPREAD VIOLATIONS HIGHLIGHT NEED FOR INVESTMENT IN WATER INFRASTRUCTURE AND PROTECTIONS

27.4 MILLION PEOPLE SERVED BY COMMUNITY WATER SYSTEMS WITH AT LEAST ONE REPORTED HEALTH-BASED VIOLATION OF THE SAFE DRINKING WATER ACT (2015)



NRDC THREATS ON TAP:
WIDESPREAD VIOLATIONS HIGHLIGHT NEED FOR INVESTMENT IN WATER INFRASTRUCTURE AND PROTECTIONS

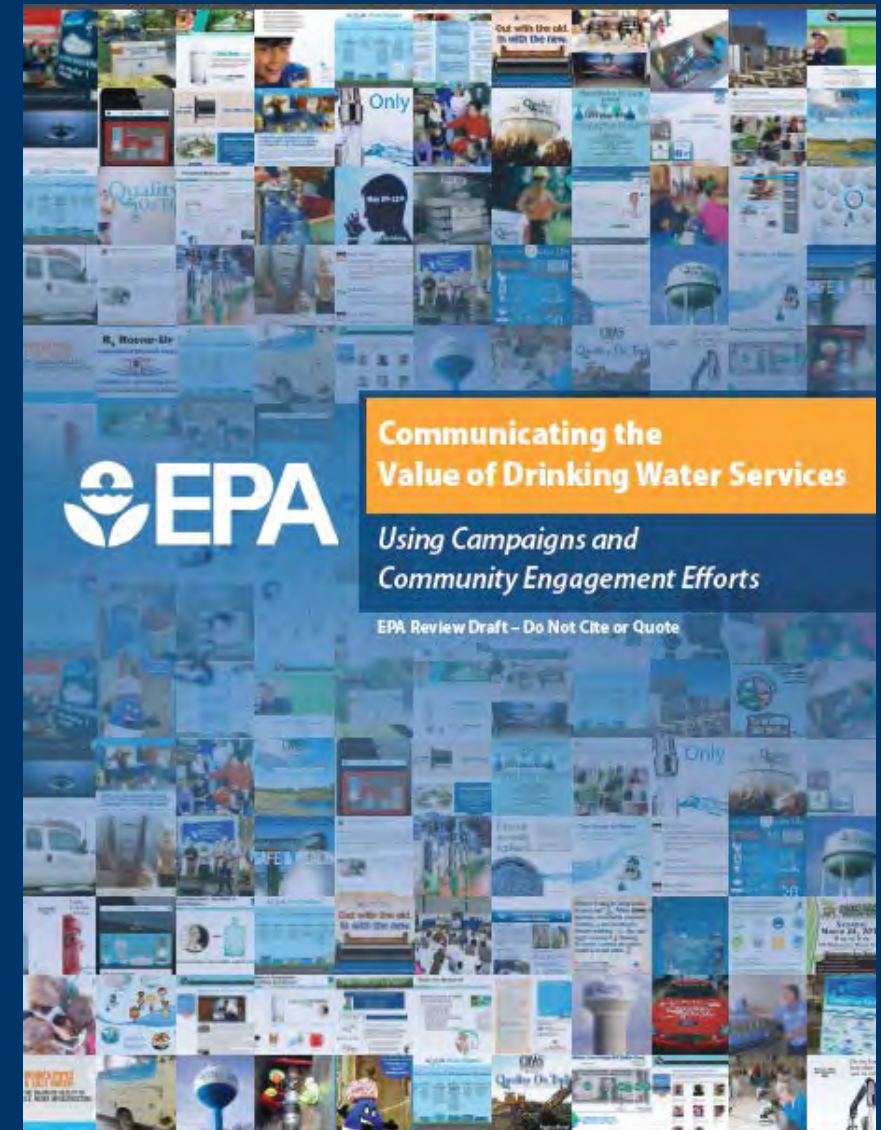
Public Awareness and Outreach Initiatives

Value of Water Campaigns Local Initiatives

Outreach Strategies:

- Print Ads
- Bill stuffers
- Op-Eds
- Social Media
- Community Events

http://www2.epa.gov/sites/production/files/2015-06/documents/epa810s15001_0.pdf





CALIFORNIA TAP WATER: The **BEST DEAL** AROUND

Association
of California
Water Agencies
ACWA
Leadership
Advocacy
Information



The **Best Deal** Around

On average, a gallon of California tap water costs two-tenths of a cent. When compared with the cost of other products we use every day, tap water is clearly one of the best deals around.

A Gallon of **TAP WATER**
\$0.002

A GALLON OF	A GALLON OF	A GALLON OF	A GALLON OF	A GALLON OF
\$45.00	\$16.00	\$11.35	\$4.00	\$2.49

(*Prices based on California averages.)

Communicate the Value of Tap Water





68¢ BUYS

**16
OUNCES**

**460
GALLONS**

**1
GALLON**

FERRIS
WATER

LOUISVILLE
WATER

BOTTLED
WATER

"WATER FROM THE LOUISVILLE
WATER COMPANY UNDERGOES RIGOROUS
WATER QUALITY TESTS"



**Your water bill
at work.**

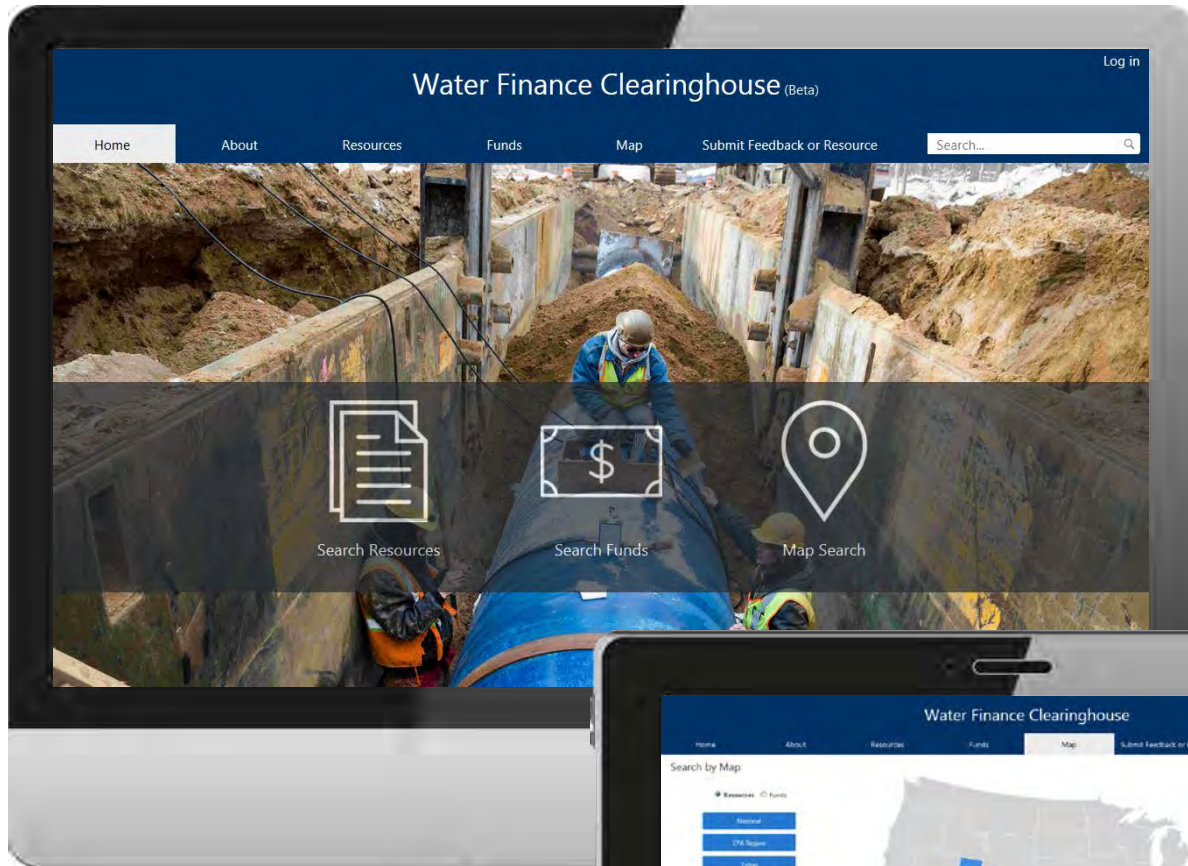
Another system improvement by



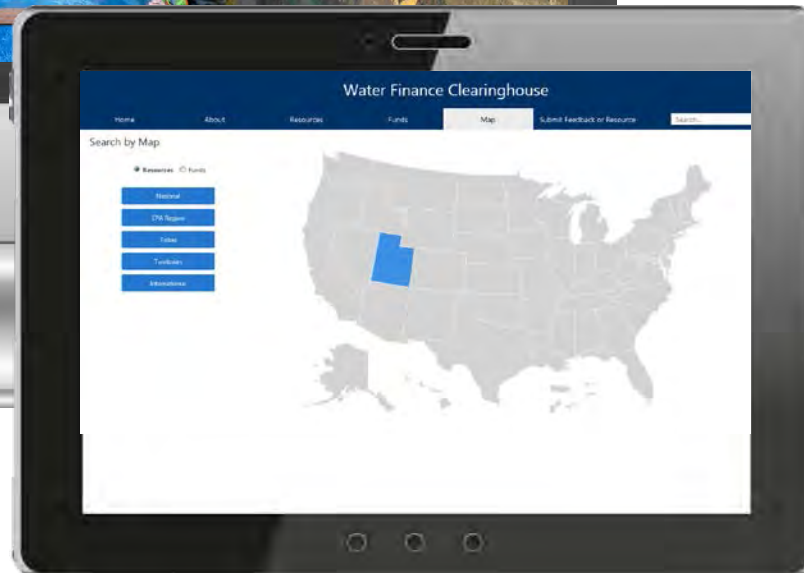
**NEW JERSEY
AMERICAN WATER**



Water Is Life



WATER FINANCE CLEARINGHOUSE



Meeting the Needs of Key Stakeholders

The Water Finance Clearinghouse is an **easily navigable web-based portal** that helps communities locate **information** and **resources** that will assist them in making **informed decisions** for their drinking water, wastewater, and stormwater **infrastructure needs**.

CONTENT



WATER FINANCE RESOURCES

Reports, websites, trainings,
and other types of
information about water
infrastructure financing.



WATER FUNDING SOURCES

Current federal, state, local,
private, or other sources of
funding for water
infrastructure projects.

CONTACT



Visit the Site

<https://www.epa.gov/waterfinancecenter/water-finance-clearinghouse>



EPA Clearinghouse Contact

Kristyn Abhold
Abhold.Kristyn@epa.gov



Phone

202.566.2730

www.epa.gov/waterfinancecenter



John Covington

Senior Financial Analyst, Water Finance Center

covington.john@epa.gov