

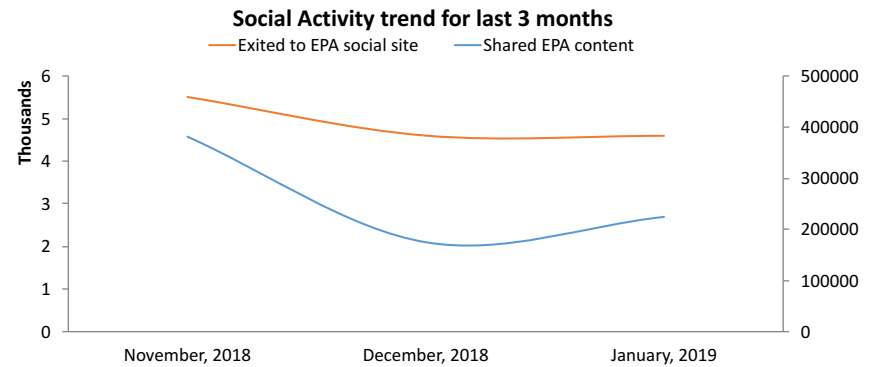
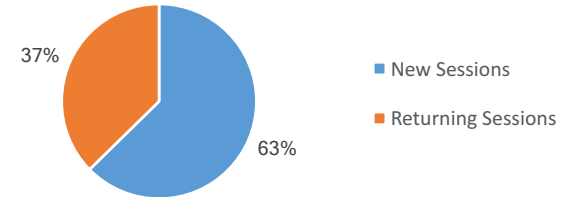
Engaged Segments

| Return Sessions | January, 2019 | change from prior month | | |
|-------------------------|---------------|-------------------------|---|--------|
| Return Sessions | 1,734,512 | 30,996 | ▲ | 1.8% |
| Pages per Session | 3.43 | 0.06 | ▲ | 1.9% |
| compare to All Sessions | 4,645,158 | 454,666 | ▲ | 10.8% |
| Pages per Session | 2.69 | -3.36 | ▼ | -20.2% |

User Actions on EPA site

| Contact | January, 2019 | change from prior month | | |
|---------------------------|---------------|-------------------------|---|-------|
| Clicked to Email EPA | 5,299 | 707 | ▲ | 15.4% |
| Viewed Contact Us Page | 73,723 | 2,363 | ▲ | 3.3% |
| Social Media | January, 2019 | change from prior month | | |
| Shared EPA content | 6,031 | -79 | ▼ | -1.3% |
| Total links shared | 2,756 | -21 | ▼ | -0.8% |
| Exited to EPA social site | 4,596 | 118 | ▲ | 2.1% |
| Other Actions | January, 2019 | change from prior month | | |
| Accessed External Link | 224,391 | 49,489 | ▲ | 28.3% |
| Shares by Social Network | January, 2019 | change from prior month | | |
| Facebook | 1,267 | -90 | ▶ | 0.0% |
| Google+ | 6 | 0 | ▶ | 0.0% |
| Twitter | 697 | -108 | ▶ | 0.0% |
| Pinterest | 646 | 77 | ▶ | 0.0% |

Return Sessions vs. New Sessions January, 2019



Agency Web Traffic: Engagement Report

| Top 10 Contact Us Pages | by pageviews | January, 2019 | Top 10 Pages for Email Contact | by email clicks | January, 2019 |
|--|--------------|---------------|---|---------------------|---------------|
| Contact EPA U.S. Environmental Protection Agency US | | 20,066 | State Tier II Reporting Requirements and Procedures Emergency Pla | | 477 |
| State Asbestos Contacts Asbestos US EPA | | 3,183 | State Asbestos Contacts Asbestos US EPA | | 384 |
| Contact Us about EPA's Organizations About EPA US EP | | 2,928 | Apply For or Update Your Renovation Firm's Lead-Safe Certification T | | 244 |
| Contact Us about Mold Mold US EPA | | 1,942 | Pesticide Establishment Registration and Reporting Contacts Compl | | 104 |
| Enforcement: Contact Us Enforcement US EPA | | 1,853 | Media Contacts Newsroom US EPA | | 78 |
| Contact Us about Lead Lead US EPA | | 1,316 | CHP Partnership Partners Combined Heat and Power (CHP) Partners | | 70 |
| Contact EPA Region 5 About EPA US EPA | | 807 | EPA Hotlines U.S. Environmental Protection Agency US EPA | | 64 |
| Contacts for Nonpoint Source (NPS) Pollution Programs F | | 761 | Tier2 Submit Software Emergency Planning and Community Right-to | | 58 |
| Contact EPA's Pacific Southwest Office (Region 9) About | | 728 | Electronic Reporting for Pesticide Establishments Compliance US E | | 57 |
| Pesticide Establishment Registration and Reporting Contac | | 712 | EMC Methods Support Directory Air Emission Measurement Center | | 56 |
| Top 20 Shared URLs | | | | by number of shares | January, 2019 |
| epa.gov/index.html | | | | | 5 |
| epa.gov/climate-indicators | | | | | 4 |
| epa.gov/bedbugs/how-find-bed-bugs | | | | | 4 |
| epa.gov/dwstandardsregulations | | | | | 4 |
| epa.gov/water-research/epanet | | | | | 4 |
| epa.gov/ghgemissions/global-greenhouse-gas-emissions-data | | | | | 4 |
| epa.gov/ghgemissions/overview-greenhouse-gases | | | | | 4 |
| epa.gov/bedbugs/do-it-yourself-bed-bug-control | | | | | 4 |
| epa.gov/saferchoice/products | | | | | 4 |
| epa.gov/environmental-topics/z-index | | | | | 4 |
| epa.gov/newsreleases/trump-administration-unveils-federal-action-plan-reduce-childhood-lead-exposure | | | | | 4 |
| epa.gov/environmentaljustice | | | | | 4 |
| epa.gov/recycle/reducing-waste-what-you-can-do | | | | | 4 |
| epa.gov/recycle/reducing-and-reusing-basics | | | | | 4 |
| epa.gov/ocean-dumping/burial-sea | | | | | 4 |
| epa.gov/radon/find-radon-test-kit-or-measurement-and-mitigation-professional | | | | | 4 |
| epa.gov/laws-regulations | | | | | 4 |
| epa.gov/wotus-rule | | | | | 4 |
| epa.gov/dwstandardsregulations/lcr-federalism-consultation | | | | | 4 |
| epa.gov/natural-disasters/snow-and-ice | | | | | 4 |
| Top 10 External Links | | | | by link clicks | January, 2019 |
| https://epa.usajobs.gov/search?keyword=%22environmental%20protection%20agency%22 | | | | | 7,736 |
| http://search.earth911.com/ | | | | | 4,843 |
| about:blank | | | | | 3,603 |
| https://www.ecfr.gov/cgi-bin/ecfr?page=browse | | | | | 2,427 |
| http://sosradon.org/test-kits | | | | | 2,375 |
| https://www.data.gov/ | | | | | 2,255 |
| https://epa.maps.arcgis.com/apps/webappviewer/index.html?id=5f239fd3e72f424f98ef3d5def547eb5&extent=-146.2334,13.1913,-46.3896,56.5319 | | | | | 2,109 |
| https://www.gpo.gov/fdsys/browse/collectionuscode.action?collectioncode=uscode | | | | | 1,790 |
| https://www.usajobs.gov/help/working-in-government/unique-hiring-paths/students/ | | | | | 1,738 |
| https://www.ipcc.ch/report/ar5/wg3/ | | | | | 1,720 |