ltem	ltem Text	Percent Positive %	Strongly Agree/ Very Good/ Very Satisfied %	Agree/ Good/ Satisfied %	Neither Agree nor Disagree/ Fair/ Neither Satisfied nor Dissatisfied %	Disagree/ Poor/ Dissatisfied %	Strongly Disagree/ Very Poor/ Very Dissatisfied %	Percent Negative %	Strongly Agree/ Very Good/ Very Satisfied N	Agree/ Good/ Satisfied N	Neither Agree nor Disagree/ Fair/ Neither Satisfied nor Dissatisfied N	Disagree/ Poor/ Dissatisfied N	Strongly Disagree/ Very Poor/ Very Dissatisfied N	Item Response Total** N	Do Not Know/ No Basis to Judge N
1	*I am given a real opportunity to improve my	76	70	70	70	70	70	76	IN	IN	IN	IN	IN	IN	IN
	skills in my organization.	69.7%	24.5%	45.2%	14.2%	11.4%	4.6%	16.1%	2,053	3,752	1,174	929	382	8,290	N/A
2	I have enough information to do my job well.								,		,			,	,
		71.0%	19.1%	51.9%	14.2%	11.1%	3.6%	14.8%	1,583	4,317	1,183	926	300	8,309	N/A
3	I feel encouraged to come up with new and														
	better ways of doing things.	65.7%	26.3%	39.4%	16.2%	12.4%	5.6%	18.1%	2,203	3,252	1,339	1,023	464	8,281	N/A
4	My work gives me a feeling of personal accomplishment.														
_	· ·	75.2%	31.4%	43.7%	12.5%	8.1%	4.3%	12.4%	2,632	3,633	1,025	674	349	8,313	N/A
5	I like the kind of work I do.														
6	I know what is expected of me on the job.	83.3%	38.9%	44.4%	10.3%	4.4%	2.0%	6.4%	3,245	3,687	855	364	161	8,312	N/A
Ů	1 know what is expected of the off the job.	79.0%	29.8%	49.2%	11.1%	7.1%	2.8%	9.9%	2,469	4,083	923	589	228	8,292	N/A
7	When needed I am willing to put in the extra	79.0%	29.0%	49.2%	11.170	7.170	2.070	9.9%	2,409	4,065	923	309	220	0,292	IN/A
	effort to get a job done.	96.4%	64.6%	31.9%	2.3%	0.6%	0.7%	1.3%	5,397	2,640	183	49	55	8,324	N/A
8	I am constantly looking for ways to do my job	30.470	04.070	31.370	2.370	0.070	0.770	1.370	3,337	2,040	103	43		0,324	14/7
	better.	90.1%	48.3%	41.8%	8.2%	1.1%	0.5%	1.7%	4,049	3,464	674	93	42	8,322	N/A
9	I have sufficient resources (for example, people, materials, budget) to get my job done.														
- 10	***	40.9%	9.4%	31.5%	16.3%	25.2%	17.5%	42.8%	766	2,582	1,342	2,113	1,457	8,260	10
10	*My workload is reasonable.														
11	*My talents are used well in the workplace.	51.6%	10.0%	41.5%	17.3%	19.4%	11.7%	31.1%	827	3,422	1,434	1,627	977	8,287	13
11	iviy talents are used well in the workplace.	60.7%	16.9%	43.9%	16.7%	13.6%	9.0%	22.6%	1,400	3,602	1,351	1,113	734	8,200	26
12	*I know how my work relates to the agency's	60.7%	16.9%	43.3%	10.7%	13.0%	9.0%	22.0%	1,400	3,002	1,551	1,113	734	8,200	20
	goals.	84.2%	33.2%	51.1%	9.0%	4.0%	2.8%	6.8%	2,772	4,220	750	327	223	8,292	20
13	The work I do is important.	011270	33.270	32.170	3.070	11070	2.070	0.070	2,772	.,220	730	32.		0,232	20
		88.7%	48.2%	40.5%	7.7%	2.2%	1.4%	3.6%	3,989	3,347	634	183	112	8,265	31
14	Physical conditions (for example, noise level, temperature, lighting, cleanliness in the workplace) allow employees to perform their jobs well.													·	
45	Mu monformano a consistenti a fata safta sa	70.6%	24.5%	46.1%	13.8%	10.0%	5.5%	15.5%	2,037	3,817	1,148	849	467	8,318	13
15	My performance appraisal is a fair reflection of my performance.	77.00/	20.00/		12.00	6 70/	4.00/	10.70	2.45-	2.02				0.015	
16	I am held accountable for achieving results.	77.2%	28.8%	48.4%	12.0%	6.7%	4.0%	10.7%	2,407	3,994	971	544	324	8,240	71
10	and held accountable for achieving results.	85.9%	30.9%	55.0%	9.9%	2.9%	1.3%	4.2%	2,575	4,538	816	245	106	8,280	30
17	*I can disclose a suspected violation of any law, rule or regulation without fear of reprisal.	63.9%	50.976	55.0%	3.3%	2.370	1.3%	4.270	2,5/5	4,538	816	245	106	8,280	30
		63.2%	26.1%	37.0%	19.9%	8.3%	8.6%	17.0%	2,052	2,869	1,510	648	653	7,732	582
18	My training needs are assessed.														
		51.6%	14.2%	37.3%	24.1%	16.2%	8.1%	24.3%	1,183	3,071	1,975	1,347	668	8,244	79

23	ltem	ltem Text	Percent Positive %	Strongly Agree/ Very Good/ Very Satisfied %	Agree/ Good/ Satisfied %	Neither Agree nor Disagree/ Fair/ Neither Satisfied nor Dissatisfied %	Disagree/ Poor/ Dissatisfied %	Strongly Disagree/ Very Poor/ Very Dissatisfied %	Percent Negative %	Strongly Agree/ Very Good/ Very Satisfied N	Agree/ Good/ Satisfied N	Neither Agree nor Disagree/ Fair/ Neither Satisfied nor Dissatisfied	Disagree/ Poor/ Dissatisfied N	Strongly Disagree/ Very Poor/ Very Dissatisfied N	Item Response Total** N	Do Not Know/ No Basis to Judge N
Australiant part and the people is work with cooperate to get the job fonce. 20 The people is work with cooperate to get the job fonce. 32 Ay word until a table to recruit people with the right skills. 23 Ay word until a table to recruit people with the right skills. 24 Ay word until a table to recruit people with the right skills. 25 Ay word until a table to recruit people with the right skills. 26 Ay word until a table to recruit people with the right skills. 27 Ay word until a table to recruit people with the right skills. 28 Ay word until a table to recruit people with the right skills. 29 Ay word until a table to recruit people with the right skills. 20 Ay word until a table to recruit people with the right skills. 21 Ay word until a table to recruit people with the right skills. 22 Ay word until a table to recruit people with the right skills. 23 Ay word until a table to recruit people with the right skills. 24 Ay word until a table to recruit people with the right skills. 25 Ay word until a table to recruit people with the right skills. 26 Ay word until a table to recruit people with the right skills. 27 Ay word until a table to recruit people with the right skills. 28 Ay word until a meaningful way. 29 Ay word until a meaningful way. 29 Ay word until a meaningful way. 20 Ay word until a meaningful way. 20 Ay word until a meaningful way. 20 Ay word until a meaningful way. 21 Ay word until a meaningful way. 22 Ay word until a meaningful way. 23 Ay word until a meaningful way. 24 Ay word until a meaningful way. 25 Ay word until a meaningful way. 26 Employees in my work until table pot towards towards. 27 The skill well win my work until table pot towards towards. 28 Ay word until a table pot towards towards. 29 Ay word until a table pot towards towards. 29 Ay word until a table pot towards towards. 20 Ay word until a table pot towards towards. 20 Ay word until a table pot towards towards. 20 Ay word until a table pot towards towards. 29 Ay word until a table pot towards	19	In my most recent performance appraisal, I														
20		different performance levels (for example, Fully	69.2%	26.4%	42.8%	13.7%	11.0%	6.1%	17 1%	2 186	2 511	1 114	807	496	8 204	123
Above Abov	20	*The people I work with cooperate to get the job	03.270	20.470	42.070	15.770	11.0/0	0.170	17.170	2,100	3,311	1,114	657	450	0,204	123
21 My work unit is able to recruit people with the right stalls. 22 Promotions in my work unit are based on merit. 23 In my work unit, steps are taken to deal with a poor performer who cannot or will not improve a poor performer who cannot be provided as with exhibition or performer who performed performer and performer pe	20		02 E0/	20 40/	AE 10/	0.5%	E 10/	2.00/	7.00/	2 214	2 726	776	126	165	0 217	NI/A
Fight skills	21	My work unit is able to recruit people with the	65.576	36.476	43.170	3.370	3.170	2.076	7.076	3,214	3,730	770	420	103	6,317	IN/A
22 Promotions in my work unit are based on merit. 23 In my work unit, steps are taken to deal with a poor performer who cannot or will not improve. 24 "In my work unit, differences in performance are recognized in meaningful way. 25 Awards in my work unit depend on how well employees perform their jobs. 25 Awards in my work unit depend on how well employees perform their jobs. 31.8% 7.2% 24.3% 31.6% 20.6% 10.6% 36.6% 517 1,730 2,191 1,441 1,126 7,005 1,261 employees are from their jobs. 31.8% 13.0% 38.7% 24.3% 13.8% 10.1% 24.0% 971 2,867 1,779 1,002 736 7,335 901 employees perform their jobs. 32.5% 49.4% 9.8% 5.3% 30.% 8.3% 2,717 4,054 765 437 2.45 8,238 441 1,668 1,562 946 1,979 36-148 1,000			43.0%	9.4%	33.6%	23.2%	20.8%	13.1%	33 0%	750	2 682	1 212	1 666	1 0/15	7 961	304
23 In my work unit, steps are taken to deal with a poor performer who cannot or will not improve. 31.8% 7.2% 24.5% 31.6% 20.6% 16.0% 36.6% 517 1,730 2,191 1,441 1,126 7,005 1,261 1,261 1,262 1,275	22	Promotions in my work unit are based on merit.	43.070	3.470	33.070	25.270	20.070	13.170	33.370	730	2,002	1,010	1,000	1,043	7,301	304
23		,	43 1%	11.8%	31 3%	27.7%	15 3%	13 9%	29 2%	901	2 386	2 081	1 151	1 020	7 539	714
1	23												·			
recognized in a meaningful way. 40.4% 9.0% 31.3% 29.1% 19.1% 11.5% 30.6% 660 2,362 2,172 1,437 860 7,521 76. 25 Awards in my work unit depend on how well employees perform their jobs. 51.8% 13.0% 38.7% 24.3% 13.8% 10.1% 24.0% 971 2,867 1,779 1,002 736 7,355 901 10.1%			31.8%	7.2%	24.5%	31.6%	20.6%	16.0%	36.6%	517	1,730	2,191	1,441	1,126	7,005	1,269
Awards in my work unit depend on how well employees perform their jobs. 26 Employees in my work unit share job knowledge with each other. 27 The skill level in my work unit has improved in the past year. 28 How would you rate the overall quality of work done by your work unit. 29 "My work unit has the job-relevant knowledge and skills necessary to accomplish organizational goals. 29 "My work unit has the job-relevant knowledge and skills necessary to accomplish organizational goals. 30 Employees have a feeling of personal empowerment with respect to work processes. 45.2% 9.8% 35.5% 23.5% 19.5% 11.8% 31.3% 789 2,841 1,868 1,562 946 8,006 191 19.5% 11.8% 31.3% 789 2,841 1,868 1,562 946 8,006 191 19.5% 11.8% 31.3% 789 2,841 1,868 1,562 946 8,006 191 19.5% 11.8% 31.3% 789 2,841 1,868 1,562 946 8,006 191 19.5% 11.8% 31.3% 789 2,841 1,868 1,562 946 8,006 191 19.5% 11.8% 31.3% 789 2,841 1,868 1,562 946 8,006 191 19.5% 11.8% 31.3% 789 2,841 1,868 1,562 946 8,006 191 19.5% 11.8% 31.3% 789 2,841 1,868 1,562 946 8,006 191 19.5% 11.8% 31.3% 789 2,841 1,868 1,562 946 8,006 191 19.5% 11.8% 31.3% 789 2,841 1,868 1,562 946 8,006 191 19.5% 14.2% 45.9% 20.3% 12.6% 7.0% 19.6% 1,158 3,716 1,624 1,011 554 8,063 14.3% 12.4% 36.0% 26.5% 15.7% 9.4% 25.2% 992 2,874 2,086 1,247 739 7,938 222 19.5% 19.5% 14.8% 19.5% 43.9% 411 1,318 2,375 1,795 1,428 7,327 86: which workplace (for example, excruting minorities and women, training in awareness of diversity is use, mentoring).	24		40 4%	9.0%	31 3%	29.1%	19 1%	11 5%	30.6%	690	2 362	2 172	1 437	860	7 521	762
employees perform their jobs. 51.8% 13.0% 38.7% 24.3% 13.8% 10.1% 24.0% 971 2,867 1,779 1,002 736 7,355 900 26 Employees in my work unit share job knowledge with each other. 81.8% 32.5% 49.4% 9.8% 5.3% 3.0% 8.3% 2,717 4,054 785 437 245 8,238 440 1,054 1,055 1,054 1,055 1,05	25	Awards in my work unit depend on how well	40.470	3.070	31.370	25.170	13.170	11.570	30.070	030	2,302	2,172	1,437	000	7,321	702
with each other. 81.8% 32.5% 49.4% 9.8% 5.3% 3.0% 8.3% 2,717 4,054 785 437 245 8,238 44 27 The skill level in my work unit has improved in the past year. 55.7% 18.3% 37.5% 28.4% 10.2% 5.7% 15.9% 1,465 2,965 2,226 806 445 7,907 366 28 How would you rate the overall quality of work done by your work unit? 90.4% 53.6% 36.8% 8.1% 1.0% 0.5% 1.5% 4,439 3,041 659 83 42 8,264 N// 29 "My work unit has the job-relevant knowledge and skills necessary to accomplish organizational goals. 83.2% 36.3% 46.9% 10.3% 4.8% 1.7% 6.5% 2,983 3,839 839 394 139 8,194 79 30 Employees have a feeling of personal empowerment with respect to work processes. 45.2% 9.8% 35.5% 23.5% 19.5% 11.8% 31.3% 789 2,841 1,868 1,562 946 8,006 199 31 Employees are recognized for providing high quality products and services. 45.2% 9.8% 35.5% 20.3% 12.6% 7.0% 19.6% 1,158 3,716 1,624 1,011 554 8,063 143 32 Creativity and innovation are rewarded. 48.3% 12.4% 36.0% 26.5% 15.7% 9.4% 25.2% 992 2,874 2,086 1,247 739 7,938 224 33 Pay raises depend on how well employees perform their jobs. 23.5% 5.5% 18.0% 32.6% 24.4% 19.5% 43.9% 411 1,318 2,375 1,795 1,428 7,327 866		employees perform their jobs.	51.8%	13.0%	38.7%	24.3%	13.8%	10.1%	24.0%	971	2,867	1,779	1,002	736	7,355	908
the past year. 55.7% 18.3% 37.5% 28.4% 10.2% 5.7% 15.9% 1,465 2,965 2,226 806 445 7,907 366 28 How would your rate the overall quality of work done by your work unit? 90.4% 53.6% 36.8% 8.1% 1.0% 0.5% 1.5% 4,439 3,041 659 83 42 8,264 N// 29 "My work unit has the job-relevant knowledge and skills necessary to accomplish organizational goals. 83.2% 36.3% 46.9% 10.3% 4.8% 1.7% 6.5% 2,983 3,839 839 394 139 8,194 75 30 Employees have a feeling of personal empowerment with respect to work processes. 45.2% 9.8% 35.5% 23.5% 19.5% 11.8% 31.3% 789 2,841 1,868 1,562 946 8,006 198 31 Employees are recognized for providing high quality products and services. 60.1% 14.2% 45.9% 20.3% 12.6% 7.0% 19.6% 1,158 3,716 1,624 1,011 554 8,063 145 32 Creativity and innovation are rewarded. 48.3% 12.4% 36.0% 26.5% 15.7% 9.4% 25.2% 992 2,874 2,086 1,247 739 7,938 224 33 Pay raises depend on how well employees perform their jobs. 34 Policies and programs promote diversity in the workplace (for example, recruiting minorities and women, training in awareness of diversity issues, mentoring).		with each other.	81.8%	32.5%	49.4%	9.8%	5.3%	3.0%	8.3%	2,717	4,054	785	437	245	8,238	46
done by your work unit? 9 0.4% 53.6% 36.8% 8.1% 1.0% 0.5% 1.5% 4,439 3,041 659 83 42 8,264 N// 29 *My work unit has the job-relevant knowledge and skills necessary to accomplish organizational goals. 83.2% 36.3% 46.9% 10.3% 4.8% 1.7% 6.5% 2,983 3,839 839 394 139 8,194 75 30 Employees have a feeling of personal empowerment with respect to work processes. 45.2% 9.8% 35.5% 23.5% 19.5% 11.8% 31.3% 789 2,841 1,868 1,562 946 8,006 196 31 Employees are recognized for providing high quality products and services. 60.1% 14.2% 45.9% 20.3% 12.6% 7.0% 19.6% 1,158 3,716 1,624 1,011 554 8,063 144 32 Creativity and innovation are rewarded. 48.3% 12.4% 36.0% 26.5% 15.7% 9.4% 25.2% 992 2,874 2,086 1,247 739 7,938 224 33 Pay raises depend on how well employees perform their jobs. 34 Policies and programs promote diversity in the workplace (for example, recruiting minorities and women, training in awareness of diversity issues, mentoring).		the past year.	55.7%	18.3%	37.5%	28.4%	10.2%	5.7%	15.9%	1,465	2,965	2,226	806	445	7,907	364
29 *My work unit has the job-relevant knowledge and skills necessary to accomplish organizational goals. 83.2% 36.3% 46.9% 10.3% 4.8% 1.7% 6.5% 2,983 3,839 839 394 139 8,194 795 Employees have a feeling of personal empowerment with respect to work processes. 45.2% 9.8% 35.5% 23.5% 19.5% 11.8% 31.3% 789 2,841 1,868 1,562 946 8,006 1995 Employees are recognized for providing high quality products and services. Creativity and innovation are rewarded. 72	28															
and skills necessary to accomplish organizational goals. 83.2% 36.3% 46.9% 10.3% 4.8% 1.7% 6.5% 2,983 3,839 839 394 139 8,194 75 30 Employees have a feeling of personal empowerment with respect to work processes. 45.2% 9.8% 35.5% 23.5% 19.5% 11.8% 31.3% 789 2,841 1,868 1,562 946 8,006 198 198 198 198 198 198 198 198 198 198	20		90.4%	53.6%	36.8%	8.1%	1.0%	0.5%	1.5%	4,439	3,041	659	83	42	8,264	N/A
empowerment with respect to work processes. 45.2% 9.8% 35.5% 23.5% 19.5% 11.8% 31.3% 789 2,841 1,868 1,562 946 8,006 1993 Employees are recognized for providing high quality products and services. 60.1% 14.2% 45.9% 20.3% 12.6% 7.0% 19.6% 1,158 3,716 1,624 1,011 554 8,063 143 Creativity and innovation are rewarded. 48.3% 12.4% 36.0% 26.5% 15.7% 9.4% 25.2% 992 2,874 2,086 1,247 739 7,938 224 33 Pay raises depend on how well employees perform their jobs. 23.5% 5.5% 18.0% 32.6% 24.4% 19.5% 43.9% 411 1,318 2,375 1,795 1,428 7,327 863 Policies and programs promote diversity in the workplace (for example, recruiting minorities and women, training in awareness of diversity issues, mentoring).	29	and skills necessary to accomplish organizational	83.2%	36.3%	46.9%	10.3%	4.8%	1.7%	6.5%	2,983	3,839	839	394	139	8,194	79
Employees are recognized for providing high quality products and services. 60.1% 14.2% 45.9% 20.3% 12.6% 7.0% 19.6% 1,158 3,716 1,624 1,011 554 8,063 14: Creativity and innovation are rewarded. 48.3% 12.4% 36.0% 26.5% 15.7% 9.4% 25.2% 992 2,874 2,086 1,247 739 7,938 224 33 Pay raises depend on how well employees perform their jobs. 23.5% 5.5% 18.0% 24.4% 19.5% 43.9% 411 1,318 2,375 1,795 1,428 7,327 86: 48.9% 411 1,318 2,375 1,795 1,428 7,327 86: 48.9% 411 48.9% 411 48.9% 411 48.9% 411 48.9% 411 48.9%	30															
quality products and services. 60.1% 14.2% 45.9% 20.3% 12.6% 7.0% 19.6% 1,158 3,716 1,624 1,011 554 8,063 143 32 Creativity and innovation are rewarded. 48.3% 12.4% 36.0% 26.5% 15.7% 9.4% 25.2% 992 2,874 2,086 1,247 739 7,938 224 33 Pay raises depend on how well employees perform their jobs. 23.5% 5.5% 18.0% 32.6% 24.4% 19.5% 43.9% 411 1,318 2,375 1,795 1,428 7,327 863 34 Policies and programs promote diversity in the workplace (for example, recruiting minorities and women, training in awareness of diversity issues, mentoring).			45.2%	9.8%	35.5%	23.5%	19.5%	11.8%	31.3%	789	2,841	1,868	1,562	946	8,006	198
Align: Pay raises depend on how well employees perform their jobs. 23.5% 5.5% 18.0% 32.6% 24.4% 19.5% 43.9% 411 1,318 2,375 1,795 1,428 7,327 86.2% 1.24% 1.	31		60.1%	14.2%	45.9%	20.3%	12.6%	7.0%	19.6%	1,158	3,716	1,624	1,011	554	8,063	141
Pay raises depend on how well employees perform their jobs. 23.5% 5.5% 18.0% 32.6% 24.4% 19.5% 43.9% 411 1,318 2,375 1,795 1,428 7,327 86.20 Policies and programs promote diversity in the workplace (for example, recruiting minorities and women, training in awareness of diversity issues, mentoring).	32	Creativity and innovation are rewarded.														
perform their jobs. 23.5% 5.5% 18.0% 32.6% 24.4% 19.5% 43.9% 411 1,318 2,375 1,795 1,428 7,327 86.20 Policies and programs promote diversity in the workplace (for example, recruiting minorities and women, training in awareness of diversity issues, mentoring).			48.3%	12.4%	36.0%	26.5%	15.7%	9.4%	25.2%	992	2,874	2,086	1,247	739	7,938	224
Policies and programs promote diversity in the workplace (for example, recruiting minorities and women, training in awareness of diversity issues, mentoring).	33															
workplace (for example, recruiting minorities and women, training in awareness of diversity issues, mentoring).		i i	23.5%	5.5%	18.0%	32.6%	24.4%	19.5%	43.9%	411	1,318	2,375	1,795	1,428	7,327	861
57 0V 16 3V 14 CV 24 0V 24 CV 24 CV 25 CV 57 CV	34	workplace (for example, recruiting minorities and women, training in awareness of diversity issues,														
[57.8%] $[16.2%]$ $[41.6%]$ $[24.8%]$ $[9.4%]$ $[8.0%]$ $[17.4%]$ $[1,240]$ $[3,157]$ $[1,855]$ $[694]$ $[578]$ $[7.524]$ $[67]$			57.8%	16.2%	41.6%	24.8%	9.4%	8.0%	17.4%	1,240	3,157	1,855	694	578	7,524	671

		Percent Positive	Strongly Agree/ Very Good/ Very Satisfied	Agree/ Good/ Satisfied	Neither Agree nor Disagree/ Fair/ Neither Satisfied nor Dissatisfied	Disagree/ Poor/ Dissatisfied	Strongly Disagree/ Very Poor/ Very Dissatisfied	Percent Negative	Strongly Agree/ Very Good/ Very Satisfied	Agree/ Good/ Satisfied	Neither Agree nor Disagree/ Fair/ Neither Satisfied nor Dissatisfied	Disagree/ Poor/ Dissatisfied	Strongly Disagree/ Very Poor/ Very Dissatisfied	Item Response Total**	Do Not Know/ No Basis to Judge
Item	Item Text	%	%	%	%	%	%	%	N	N	N	N	N	N	N
35	Employees are protected from health and safety														
	hazards on the job.	82.5%	27.3%	55.2%	12.2%	3.3%	2.0%	5.3%	2,220	4,418	969	265	162	8,034	171
36	My organization has prepared employees for potential security threats.														
~~	16 33	81.9%	23.2%	58.8%	12.6%	3.8%	1.7%	5.5%	1,875	4,705	1,019	320	138	8,057	114
37	Arbitrary action, personal favoritism and coercion for partisan political purposes are not tolerated.	54.4%	17.6%	36.8%	22.1%	12.3%	11.2%	23.5%	1,364	2,808	1,639	922	838	7,571	632
38	Prohibited Personnel Practices (for example, illegally discriminating for or against any employee/applicant, obstructing a person's right to compete for employment, knowingly violating veterans' preference requirements) are not tolerated.										, , ,			~ -	
		70.0%	25.6%	44.4%	17.9%	6.0%	6.1%	12.0%	1,876	3,199	1,256	412	428	7,171	1,000
39	My agency is successful at accomplishing its	70.070	23.070	77.770	17.570	0.070	0.170	12.070	1,670	3,133	1,230	712	420	7,171	1,000
55	mission.	F7 C0/	4.4.60/	42.00/	24.20/	42.20/	0.00/	24.20/	4.470	2.454	4 704	000	720	0.043	150
40	*I recommend my organization as a good place	57.6%	14.6%	43.0%	21.2%	12.3%	8.9%	21.2%	1,179	3,451	1,704	989	720	8,043	150
40	to work.														
		65.0%	22.7%	42.3%	19.5%	10.6%	4.9%	15.5%	1,874	3,476	1,590	860	391	8,191	N/A
41	*I believe the results of this survey will be used to make my agency a better place to work.	27.20/	14.00/	26.20/	20.49/	40.00/	45.70/	24.70/	042	4.005	2.422	1 442	4 400	7.504	642
42	My supervisor supports my need to balance	37.2%	11.0%	26.2%	28.1%	19.0%	15.7%	34.7%	842	1,995	2,123	1,442	1,189	7,591	612
42	work and other life issues.														
		88.3%	53.1%	35.2%	6.6%	2.7%	2.4%	5.1%	4,342	2,861	527	220	194	8,144	40
43	My supervisor provides me with opportunities to demonstrate my leadership skills.	77.1%	40.6%	36.5%	12.2%	6.7%	4.1%	10.7%	2 246	2.050	983	540	327	8,125	44
44	Discussions with my supervisor about my	//.1%	40.6%	30.5%	12.2%	0.7%	4.1%	10.7%	3,316	2,959	983	540	327	8,125	44
45	performance are worthwhile. My supervisor is committed to a workforce	73.5%	35.8%	37.7%	13.8%	7.4%	5.2%	12.7%	2,918	3,054	1,095	602	422	8,091	61
43	representative of all segments of society.	76.20/	20.00/	27.20/	47.70/	2.00/	2.20/	C 10/	2 000	2 725	4 272	200	225	7 220	022
A.C.	My supervisor provides me with construction	76.2%	38.9%	37.3%	17.7%	2.9%	3.2%	6.1%	2,889	2,735	1,273	208	225	7,330	832
46	My supervisor provides me with constructive suggestions to improve my job performance.	70.70/	24 524	20.224	46.224	0.224	4 70/	42.004	0.50	2.45-	40-		20.1	0.465	
47	Cupanticars in mu work wait summer and and	70.7%	31.5%	39.2%	16.3%	8.2%	4.7%	12.9%	2,584	3,155	1,315	673	381	8,108	66
4/	Supervisors in my work unit support employee development.														
	·	76.3%	36.8%	39.5%	13.5%	6.1%	4.1%	10.2%	2,991	3,163	1,065	489	321	8,029	138
48	My supervisor listens to what I have to say.	84.8%	48.4%	36.5%	7.8%	4.7%	2.6%	7.3%	3,970	2,958	635	374	214	8,151	N/A
49	My supervisor treats me with respect.														
		87.4%	54.3%	33.1%	6.8%	3.2%	2.6%	5.8%	4,457	2,692	542	258	208	8,157	N/A

ltem	ltem Text	Percent Positive %	Strongly Agree/ Very Good/ Very Satisfied %	Agree/ Good/ Satisfied %	Neither Agree nor Disagree/ Fair/ Neither Satisfied nor Dissatisfied %	Disagree/ Poor/ Dissatisfied %	Strongly Disagree/ Very Poor/ Very Dissatisfied %	Percent Negative %	Strongly Agree/ Very Good/ Very Satisfied N	Agree/ Good/ Satisfied N	Neither Agree nor Disagree/ Fair/ Neither Satisfied nor Dissatisfied	Disagree/ Poor/ Dissatisfied N	Strongly Disagree/ Very Poor/ Very Dissatisfied N	Item Response Total** N	Do Not Know/ No Basis to Judge N
50	In the last six months, my supervisor has talked														
	with me about my performance.	90.8%	47.9%	42.9%	5.4%	2.7%	1.1%	3.8%	3,944	3,475	436	212	89	8,156	N/A
51	I have trust and confidence in my supervisor.	75.6%	45.3%	30.3%	13.1%	6.2%	5.0%	11.2%	3,727	2,466			400	8,159	N/A
52	Overall, how good a job do you feel is being done by your immediate supervisor?	79.6%	49.9%	29.7%	13.1%	4.3%	3.0%	7.3%	4,070	2,417	1,072		241	8,146	N/A
53	In my organization, senior leaders generate high levels of motivation and commitment in the workforce.								,	,	·				
54	My organization's senior leaders maintain high standards of honesty and integrity.	34.2%	9.2%	25.0%	23.6%	21.5%	20.6%	42.1%	743	2,004	1,873	·		7,974	148
55	Supervisors work well with employees of different backgrounds.	42.8% 70.3%	13.3%	29.5% 47.4%	25.3%	6.0%	17.8% 5.2%	32.0%	1,020 1,732	2,251 3,552	1,905 1,376		1,333	7,580 7,480	528 605
56	*Managers communicate the goals of the organization.	63.5%	15.8%	47.7%	19.2%	10.7%	6.6%	17.3%	1,273	3,824	1,524		520	7,994	94
57	Managers review and evaluate the organization's progress toward meeting its goals and objectives.	66.2%	17.3%	48.9%	20.4%	7.9%	5.4%	13.3%	1,331	3,707	1,537	592	401	7,568	537
58	Managers promote communication among different work units (for example, about projects, goals, needed resources).		20,1						3,002	 	3,001		.,02	.,,,,,	52
59	Managers support collaboration across work units to accomplish work objectives.	58.5%	15.7%	42.8%	19.8%	13.2%	8.5%	21.7%	1,247	3,355	1,548	1,036	660	7,846	269
60	Overall, how good a job do you feel is being	63.7%	18.0%	45.7%	19.5%	9.8%	7.0%	16.8%	1,428	3,583	1,517	768	548	7,844	238
	done by the manager directly above your immediate supervisor?	66.1%	30.0%	36.1%	20.3%	7.1%	6.5%	13.6%	2,331	2,779	1,569	550	496	7,725	377
61	I have a high level of respect for my organization's senior leaders.	43.8%	14.8%	29.0%	24.0%	15.8%	16.4%	32.1%	1,197	2,322	1,929	1,269	1,294	8,011	85
62	Senior leaders demonstrate support for Work- Life programs.	57.6%	19.4%	38.3%	26.0%	8.9%	7.4%	16.3%	1,403	2,750				7,175	921
63	*How satisfied are you with your involvement in decisions that affect your work?														
64	*How satisfied are you with the information you receive from management on what's going on in your organization?	52.9%	14.5%	38.5%	20.9%	19.2%	6.9%	26.1%	1,169	3,092	1,681	1,557	558	8,057	N/A
		49.8%	12.8%	37.0%	23.1%	19.4%	7.7%	27.1%	1,046	2,974	1,848	1,576	616	8,060	N/A

ltem	ltem Text	Percent Positive %	Strongly Agree/ Very Good/ Very Satisfied %	Agree/ Good/ Satisfied %	Neither Agree nor Disagree/ Fair/ Neither Satisfied nor Dissatisfied %	Disagree/ Poor/ Dissatisfied %	Strongly Disagree/ Very Poor/ Very Dissatisfied %	Percent Negative %	Strongly Agree/ Very Good/ Very Satisfied N	Agree/ Good/ Satisfied N	Neither Agree nor Disagree/ Fair/ Neither Satisfied nor Dissatisfied	Disagree/ Poor/ Dissatisfied N	Strongly Disagree/ Very Poor/ Very Dissatisfied N	Item Response Total** N	Do Not Know/ No Basis to Judge N
65	*How satisfied are you with the recognition you receive for doing a good job?														
		58.8%	18.1%	40.7%	21.4%	13.7%	6.1%	19.8%	1,464	3,280	1,716	1,104	486	8,050	N/A
66	How satisfied are you with the policies and practices of your senior leaders?	35.0%	8.7%	26.3%	28.3%	21.8%	14.8%	36.6%	712	2,128	2,277	1,748	1,184	8,049	N/A
67	How satisfied are you with your opportunity to get a better job in your organization?	37.1%	10.7%	26.4%	30.9%	18.6%	13.3%	31.9%	875	, -	,		1,057	8,029	N/A
68	How satisfied are you with the training you receive for your present job?	55.1%	14.0%	41.1%	25.9%	13.3%	5.7%	19.0%	1,137	3,301	2,469	, , ,	461	8,029	N/A
69	*Considering everything, how satisfied are you with your job?								,	,	,	,		,	
70	Considering everything, how satisfied are you with your pay?	68.2%	20.9%	47.3%	17.1%	10.3%	4.5%	14.7%	1,693	3,809	1,362	828	351	8,043	N/A
		68.7%	21.5%	47.2%	15.6%	11.2%	4.6%	15.7%	1,738	3,811	1,247	893	363	8,052	N/A
71	*Considering everything, how satisfied are you with your organization?														
		55.5%	14.4%	41.2%	21.4%	15.5%	7.6%	23.1%	1,165	3,304	1,711	1,245	596	8,021	N/A

^{*} AES prescribed items as of 2017 (5 CFR Part 250, Subpart C)

Percentages are weighted to represent the Agency's population.

^{**} Unweighted count of responses excluding 'Do Not Know' and 'No Basis to Judge' The Dashboard only includes items 1-71.

	2019	•	2018	
78. Please select the response below that BEST describes your current teleworking schedule.	N	%	N	%
I telework very infrequently, on an unscheduled or short-term basis	1,642	20.5%	1,716	21.5%
I telework, but only about 1 or 2 days per month	960	11.9%	1,059	13.3%
I telework 1 or 2 days per week	4,132	51.3%	3,767	48.8%
I telework 3 or 4 days per week	226	2.9%	217	2.9%
I telework every work day	65	0.8%	59	0.7%
I do not telework because I have to be physically present on the job	144	1.8%	133	1.8%
I do not telework because of technical issues that prevent me from teleworking	48	0.6%	52	0.7%
I do not telework because I did not receive approval to do so, even though I have the kind of job where I can telework	148	1.8%	120	1.6%
I do not telework because I choose not to telework	666	8.5%	657	8.6%
Total	8,031	100.0%	7,780	100.0%

		2019			2018	
79. How satisfied are you with the Telework program in your agency?	N	Satisfaction %	All Response Options %	N	Satisfaction %	All Response Options %
Very Satisfied	2,941	39.2%	36.6%	3,065	43.1%	39.9%
Satisfied	3,133	41.7%	38.8%	2,872	40.9%	37.9%
Neither Satisfied nor Dissatisfied	863	11.6%	10.8%	692	10.1%	9.3%
Dissatisfied	383	5.1%	4.7%	282	4.0%	3.7%
Very Dissatisfied	187	2.5%	2.3%	128	1.9%	1.7%
Item Response Total	7,507	100.0%	93.2%	7,039	100.0%	92.6%
I choose not to participate in this program	397		5.0%	419		5.7%
This program is not available to me	120		1.5%	115		1.5%
I am unaware of this program	16		0.2%	10		0.1%
Total	8,040	100.0%	100.0%	7,583	100.0%	100.0%

	2019	
80. Which of the following Work-Life programs have you participated in or used at your agency within the last 12 months? (Mark all that apply):	N	%
Alternative Work Schedules	6,335	78.6%
Health and Wellness Programs	3,679	45.3%
Employee Assistance Program – EAP	581	7.2%
Child Care Programs	368	4.5%
Elder Care Programs	36	0.4%
None listed above	1,015	13.1%
Total (percents will add to more than 100% because respondents could choose more than one response option)	8,016	

Note: This item was not in the 2018 OPM FEVS.

		2019			2018	
81. How satisfied are you with the following Work-Life programs in your agency? Alternative Work Schedules	N	Satisfaction %	All Response Options %	N	Satisfaction %	All Response Options %
Very Satisfied	3,851	52.3%	47.8%	3,704	51.8%	47.3%
Satisfied	2,798	38.1%	34.8%	2,716	39.1%	35.7%
Neither Satisfied nor Dissatisfied	444	6.1%	5.6%	437	6.4%	5.8%
Dissatisfied	176	2.4%	2.2%	146	2.0%	1.8%
Very Dissatisfied	81	1.1%	1.0%	54	0.7%	0.7%
Item Response Total	7,350	100.0%	91.3%	7,057	100.0%	91.3%
I choose not to participate in these programs	565		7.2%	565		7.5%
These programs are not available to me	90		1.2%	78		1.1%
I am unaware of these programs	17		0.2%	11		0.2%
Total	8,022	100.0%	100.0%	7,711	100.0%	100.0%

		2019			2018	
82. How satisfied are you with the following Work-Life programs in your agency? Health and Wellness Programs	N	Satisfaction %	All Response Options %	N	Satisfaction %	All Response Options %
Very Satisfied	1,751	27.5%	21.9%	1,786	25.6%	22.7%
Satisfied	3,106	48.9%	39.0%	3,233	47.1%	41.9%
Neither Satisfied nor Dissatisfied	1,132	18.1%	14.4%	1,289	18.9%	16.8%
Dissatisfied	247	3.8%	3.0%	408	5.8%	5.1%
Very Dissatisfied	121	1.8%	1.4%	182	2.6%	2.4%
Item Response Total	6,357	100.0%	79.8%	6,898	100.0%	89.0%
I choose not to participate in these programs	1,275		16.1%	633		8.0%
These programs are not available to me	117		1.4%	113		1.5%
I am unaware of these programs	214		2.7%	127		1.6%
Total	7,963	100.0%	100.0%	7,771	100.0%	100.0%

		2019			2018	
83. How satisfied are you with the following Work-Life programs in your agency? Employee Assistance Program - EAP	N	Satisfaction %	All Response Options %	N	Satisfaction %	All Response Options %
Very Satisfied	555	16.6%	6.9%	818	18.1%	10.4%

	Satisfied	1,029	31.4%	13.0%	1,530	34.8%	20.0%
	Neither Satisfied nor Dissatisfied	1,514	46.9%	19.4%	1,831	42.3%	24.4%
	Dissatisfied	107	3.1%	1.3%	142	3.2%	1.8%
	Very Dissatisfied	63	2.0%	0.8%	72	1.7%	1.0%
Item Response Total		3,268	100.0%	41.5%	4,393	100.0%	57.6%
	I choose not to participate in these programs	3,994		50.3%	2,647		33.2%
	These programs are not available to me	56		0.7%	52		0.7%
	I am unaware of these programs	594		7.5%	681		8.5%
Total		7,912	100.0%	100.0%	7,773	100.0%	100.0%
			2019)		2018	:
84. How satisfied are y	ou with the following Work-Life programs in your agency? Child Care Programs	N	Satisfaction %	All Response Options %	N	Satisfaction %	All Response Options %
	Very Satisfied	282	12.0%	3.5%	406	13.4%	5.2%
	Satisfied	572	25.3%	7.3%	732	24.5%	9.5%
	Neither Satisfied nor Dissatisfied	1,256	56.7%	16.3%	1,617	55.2%	21.5%
	Dissatisfied	77	3.3%	0.9%	144	4.6%	1.8%
	Very Dissatisfied	63	2.7%	0.8%	66	2.2%	0.9%
Item Response Total		2,250	100.0%	28.7%	2,965	100.0%	38.9%
	I choose not to participate in these programs	4,353		55.0%	3,415		43.1%
	These programs are not available to me	638		7.9%	595		7.8%
	I am unaware of these programs	673		8.4%	801		10.2%
Total		7,914	100.0%	100.0%	7,776	100.0%	100.0%
			2019			2018	;
85. How satisfied are y	ou with the following Work-Life programs in your agency? Elder Care Programs	N	Satisfaction %	All Response Options %	N	Satisfaction %	All Response Options %
	Very Satisfied	119	7.3%	1.5%	217	9.7%	2.9%
	Satisfied	217	13.5%	2.8%	358	16.0%	4.8%
	Neither Satisfied nor Dissatisfied	1,213	75.4%	15.8%	1,540	68.4%	20.5%
	Dissatisfied	34	2.1%	0.4%	88	3.8%	1.1%
	Very Dissatisfied	31	1.8%	0.4%	44	2.0%	0.6%
Item Response Total		1,614	100.0%	20.9%	2,247	100.0%	30.0%
				== ===			10.001

100.0%

4,188

566

1,511

7,879

53.0%

7.0%

19.1%

100.0%

3,245

519

1,761

7,772

100.0%

40.8%

6.7%

22.5%

100.0%

Percentages are weighted to represent the Agency's population.

Total

The rows above do not include results for any item or year when there were fewer than 4 completed surveys.

I choose not to participate in these programs

These programs are not available to me

I am unaware of these programs

My Employment Demographics

Where do you work?	%
Headquarters	37.9%
Field	62.1%
Total	100.0%
status?	%
Senior Leader	1.8%
Manager	4.6%
Supervisor	9.4%
Team Leader	11.0%
Non-Supervisor	73.2%
Total	100.0%
category/grade?	%
Federal Wage System	0.0%
GS 1-6	0.3%
GS 7-12	19.9%
GS 13-15	77.1%
Senior Executive Service	2.1%
Scientific or Professional	0.2%
Other	0.4%
Total	100.0%
service status?	%
No Prior Military Service	89.4%
Guard or Reserves	0.7%
Retired	2.9%
Separated or Discharged	7.0%
Total	100.0%
with the Federal	%
Less than 1 year	0.9%
1 to 3 years	7.4%

4 to 5 years	5.0%
6 to 10 years	13.2%
11 to 14 years	11.8%
15 to 20 years	14.5%
More than 20 years	47.2%
Total	100.0%
with your current agency	%
Less than 1 year	1.7%
1 to 3 years	10.7%
4 to 5 years	5.6%
6 to 10 years	13.8%
11 to 14 years	12.5%
15 to 20 years	14.4%
More than 20 years	41.4%
Total	100.0%
leaving your	%
No	71.4%
Yes, to retire	6.7%
within the Federal	12.9%
outside the Federal	4.8%
Yes, other	4.1%
Total	100.0%
I am planning to retire:	%
Within one year	4.3%
years	11.7%
years	12.4%
Five or more years	71.6%
Total	100.0%

My Personal Demographics

Latino, or Spanish

Yes	7.9%
No	92.1%
Total	100.0%
category or categories	%
White	74.9%
Black or African American	14.4%
All other races	10.7%
Total	100.0%
What is your age group?	%
29 years and under	4.0%
30-39 years old	17.1%
40-49 years old	24.4%
50-59 years old	36.7%
60 years or older	17.9%
Total	100.0%
degree or level of	%
High School Diploma/	1.2%
College/ Associate's	7.1%
Bachelor's Degree	32.0%
Bachelor's Degree)	59.7%
Total	100.0%
with a disability?	%
Yes	8.5%
No	91.5%
Total	100.0%
Are you:	%
Male	47.4%
Female	52.6%
Total	100.0%

Are you transgender?	%
Yes	0.2%
No	99.8%
Total	100.0%
following do you	%
or lesbian	93.4%
Gay or Lesbian	3.2%
Bisexual	1.3%
Something else	2.1%
Total	100.0%

Percentages for demographic questions are unweighted.

No suppression was applied to My Employment Demographics.