

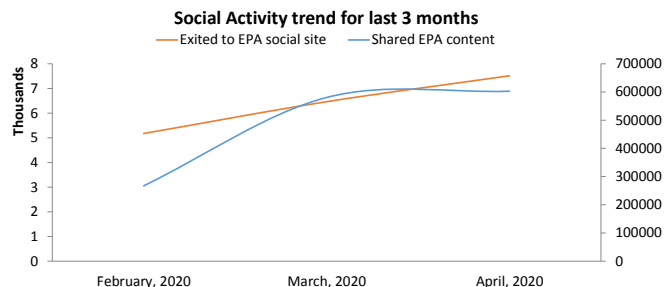
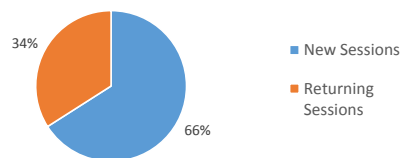
Engaged Segments

Return Sessions	April, 2020	change from prior month		
Return Sessions	3,954,048	619,568	▲	18.6%
Pages per Session	2.67	-0.05	▼	-1.7%
compare to All Sessions	11,616,544	-136,706	▼	-1.2%
Pages per Session	2.06	-2.72	▼	-24.2%

User Actions on EPA site

Contact	April, 2020	change from prior month		
Clicked to Email EPA	8,566	-38,615	▼	-81.8%
Viewed Contact Us Page	106,327	-990	▼	-0.9%
Social Media	April, 2020	change from prior month		
Shared EPA content	20,299	-3,851	▼	-15.9%
Total links shared	3,634	276	▲	8.2%
Exited to EPA social site	7,515	1,051	▲	16.3%
Other Actions	April, 2020	change from prior month		
Accessed External Link	602,835	22,290	▲	3.8%
Shares by Social Network	April, 2020	change from prior month		
Facebook	5,455	-1,346	▼	-19.8%
Google+	5	0	▶	0.0%
Twitter	2,090	9	▲	0.4%
Pinterest	13	9	▼	-99.4%

Return Sessions vs. New Sessions April, 2020



Agency Web Traffic: Engagement Report

Top 10 Contact Us Pages	by pageviews	April, 2020	Top 10 Pages for Email Contact	by email clicks	April, 2020
Contact EPA U.S. Environmental Protection Agency		23,864	(SARS-CoV-2) Information for Individuals with Limited English P		1,117
Contact Us about Pesticide Registration Pesticide Reg		8,521	Emerging Viral Pathogen Claims for SARS-CoV-2: Submission Info		1,086
Contact Us About Coronavirus (COVID-19) Coronavir		3,338	Apply For or Update Your Renovation Firm's Lead-Safe Certificati		391
Contact Us about EPA's Organizations About EPA U		3,272	Contact Us about Pesticide Registration Pesticide Registration		297
Contacts in the Office of Pesticide Programs, Antimicro		2,117	Selected EPA-Registered Disinfectants Pesticide Registration U		252
State Asbestos Contacts Asbestos US EPA		1,935	State Asbestos Contacts Asbestos US EPA		225
Contact Us about Pesticide Registration US EPA		1,368	La EPA publica lista de desinfectantes para usar contra el COVID-		179
Contact Us about Lead Lead US EPA		1,303	EPA Releases List of Disinfectants to Use Against COVID-19 U.S.		172
Pesticide Contacts and Organizational Information U		1,288	Contacts in the Office of Pesticide Programs, Antimicrobials Divis		169
Enforcement: Contact Us Enforcement US EPA		1,163	EPA Expands COVID-19 Disinfectant List U.S. EPA News Release		155
Top 20 Shared URLs				by number of shares	April, 2020
archive.epa.gov/epa/climate-change-science/causes-climate-change.html					4
epa.gov/pesticide-registration/list-n-disinfectants-use-against-sars-cov-2					4
archive.epa.gov/epa/climate-impacts/climate-impacts-agriculture-and-food-supply.html					4
epa.gov/coronavirus/guidance-cleaning-and-disinfecting-public-spaces-workplaces-businesses-schools-and-homes					4
epa.gov/newsreleases/epa-announces-enforcement-discretion-policy-covid-19-pandemic					4
epa.gov/indoor-air-quality-iaq/ozone-generators-are-sold-air-cleaners					4
epa.gov/coronavirus/will-ozone-generator-protect-me-and-my-family-covid-19					3
epa.gov/bedbugs/bed-bugs-appearance-and-life-cycle					3
epa.gov/mosquitocontrol/mosquito-life-cycle					3
epa.gov/bedbugs					3
epa.gov/septic/types-septic-systems					3
epa.gov/newsreleases/epa-releases-list-disinfectants-use-against-covid-19					3
epa.gov/facts-and-figures-about-materials-waste-and-recycling/national-overview-facts-and-figures-materials					3
epa.gov/radiation/what-radon-gas-it-dangerous					3
epa.gov/ground-water-and-drinking-water/basic-information-about-lead-drinking-water					3
epa.gov/ground-level-ozone-pollution/ground-level-ozone-basics					3
epa.gov/newsreleases/la-epa-publica-lista-de-desinfectantes-para-usar-contra-el-covid-19					3
epa.gov/laws-regulations/summary-energy-policy-act					3
epa.gov/ingredients-used-pesticide-products/ddt-brief-history-and-status					3
epa.gov/aboutepa/our-mission-and-what-we-do					3
Top 10 External Links				by link clicks	April, 2020
https://www.cdc.gov/coronavirus/2019-ncov/community/home/cleaning-disinfection.html					301,775
http://npic.orst.edu/ingred/ptype/amicrob/covid19.html					28,978
https://www.cdc.gov/coronavirus/2019-ncov/index.html					28,446
tel:12345-12-2567					16,706
https://epa.usajobs.gov/search?keyword=%22environmental%20protection%20agency%22					7,113
https://www.ashrae.org/technical-resources/resources					6,784
https://www.cdc.gov/coronavirus/2019-ncov/protect/index.html					4,321
https://www.cdc.gov/coronavirus/2019-ncov/prepare/prevention.html					4,212
https://epa.maps.arcgis.com/apps/webappviewer/index.html?id=5f239fd3e72f424f98ef3d5def547eb5&extent=-146.2334,13.1913,-46.3896,56.5319					4,026
file:///c:/documents%20and%20settings/kcabral/desktop/epa-upload/acidrain/site_students_spanish/templates/whatisacid.html					2,857