

Improve Delivery of Information to Communities

Flagship Update - FY2011 – 2nd Quarter



Description of Flagship Project

- The Improve Delivery of Information Project falls under the “Expanding the Environmental Conversation with Communities” Flagship Theme
- Connect with communities historically underrepresented in EPA decision making, to provide the right information, at the right place, at the right time into existing guidance, training and Agency outreach efforts
- The project focuses on information access, information delivery (including electronic delivery systems in the context of the digital divide), and ways to provide technical information so that it is clear, relevant, accessible and timely for use by affected communities
- Additional information can be found at: <http://www.epa.gov/oswer/engagementinitiative/act13.htm>

Stakeholders

- Underserved/Urban/Rural Communities
- Communities Near Superfund and Revitalization Sites
- Federal/State/Tribal and Local Governments
- Academia
- Nonprofit/Community-based Organizations
- Private Sector
- EPA Regional/Program Office

Milestones/Status

- Establish National Workgroup (Complete)
- Develop Outreach Strategy and Implementation Plan (In Progress)
- Outreach Activities and Events (In Progress)
- Develop Recommendations to Improve Delivery of Information (In Progress)
- Implement Priority Recommendation
- Conduct an Evaluation of Superfund Information Repositories (Complete)

Highlights of Progress this Quarter

- Developed a draft recommendations report for internal review
- Developed a survey to solicit feedback from Agency community outreach experts and other internal stakeholders
- Completed an assessment of Superfund information repositories based on results compiled from a regional community involvement staff survey and visits to several information repositories

Planned Activity for Next Quarter

- Revise recommendations based on internal feedback and post for public comment
- Seek input from communities and other stakeholders
- Will hold a session at the 2011 Community Involvement Training Conference to serve as a pilot for community-centric training on the delivery of information
- Continue to engage cross-Agency workgroups that address communication issues

Metrics

- Metrics will be developed as part of the outreach strategy



How will you continue to engage stakeholders?

- We have developed a survey to solicit feedback from Agency community outreach experts and other internal stakeholders.
- We are holding a session during the Brownfields Conference in April to get input from both internal and external stakeholders.