

Improve Delivery of Information to Communities

Flagship Update - FY2011 – 3rd Quarter



Description of Flagship Project

- The Improve Delivery of Information Project falls under the “Expanding the Environmental Conversation with Communities” Flagship Theme
- Connect with communities historically underrepresented in EPA decision making, to provide the right information, at the right place, at the right time into existing guidance, training and Agency outreach efforts
- The project focuses on information access, information delivery (including electronic delivery systems in the context of the digital divide), and ways to provide technical information so that it is clear, relevant, accessible and timely for use by affected communities
- Additional information can be found at: <http://www.epa.gov/oswer/engagementinitiative/act13.htm>

Stakeholders

- Underserved/Urban/Rural Communities
- Communities Near Superfund and Revitalization Sites
- Federal/State/Tribal and Local Governments
- Academia
- Nonprofit/Community-based Organizations
- Private Sector
- EPA Regional/Program Office

Milestones/Status

- Establish National Workgroup (Complete)
- Develop Outreach Strategy and Implementation Plan (In Progress)
- Outreach Activities and Events (In Progress)
- Develop Recommendations to Improve Delivery of Information (In Progress)
- Implement Priority Recommendation
- Conduct an Evaluation of Superfund Information Repositories (Complete)

Highlights of Progress this Quarter

- Created a draft framework of the Delivery of Information report and received feedback from the program offices
- Working with the Community Engagement Network to submit best practices
- Presented at the Brownfields conference
- Completed draft report and recommendations based on Superfund IR research and analyses
- Presented draft report/recommendations to internal EPA staff for comment
- Posted draft report/recommendations on the EPA CEI webpage for public comment ([CEI Public Review Opportunities](#))

Planned Activity for Next Quarter

- Implement priority recommendations to improve the delivery of information
- Finalize recommendations on best practices
- Will hold a session at the 2011 Community Involvement Training Conference to serve as a pilot for community-centric training on the delivery of information
- Continue to engage cross-Agency workgroups that address communication issues

Metrics

- Metrics will be developed as part of the outreach strategy