

Improve Delivery of Info to At-Risk and Remote Communities Flagship Update - FY2011 – 4th Quarter



FLAGSHIP IS ONGOING – Preliminary [Benefits and Lessons Learned](#) are Available for this Flagship

Description of Flagship Project

- The Improve Delivery of Information (DoI) project falls under the “Expanding the Environmental Conversation with Communities” Flagship Theme
- The purpose is to connect with communities historically underrepresented in EPA decision making, to provide the right information, at the right place, at the right time into existing guidance, training and Agency outreach efforts
- The project focuses on information access, information delivery (including electronic delivery systems in the context of the digital divide), and ways to provide technical information so that it is clear, relevant, accessible and timely for use by affected communities. Additionally, a specific analysis focuses on the evaluation of information delivery at Superfund information repositories (IR).
- Additional information can be found at: <http://www.epa.gov/oswer/engagementinitiative/act13.htm>

Stakeholders

- Underserved/Urban/Rural Communities
- Communities Near Superfund and Revitalization Sites
- Federal/State/Tribal and Local Governments
- Academia
- Nonprofit/Community-based Organizations
- Private Sector
- EPA Regional/Program Office

Highlights of Progress this Quarter

- Created a draft framework of the Delivery of Information report and received feedback from the program offices
- Hosted a session working with the Community Engagement Network to submit best practices
- Held a session at the 2011 Community Involvement Training Conference to serve as a pilot for community-centric training on the delivery of information
- Created draft implementation plan for priority recommendations based on Superfund IR research and analyses
- Collaborated with CEN to determine how to share best practices from this effort

Metrics

- Metrics will be developed as part of the outreach strategy

Milestones/Status

- Establish National Workgroup (Complete)
- Develop Outreach Strategy and Implementation Plan (Complete)
- Outreach Activities and Events (In Progress)
- Develop Recommendations to Improve Delivery of Information (In Progress)
- Conduct an Evaluation of Superfund Information Repositories (Complete)
- Implement Priority Recommendations (In Progress for Superfund Information Repositories)

Planned Activity for Next Quarter

- Implement priority recommendations to improve the delivery of information including at Superfund information repositories
- Finalize recommendations on best practices
- Continue to engage cross-Agency workgroups that work towards improving the delivery of information to hard-to-reach populations
- Develop a training module documenting the successful session at the community involvement conference